

00:31:23 Golnoosh: Hello from Toronto ! ;)  
00:31:24 Claire Nosal: Hi from Chicago!  
00:31:29 Christie: Good Evening from Connecticut!  
00:31:29 Shah Buyuk: Hello from Queens, NYC  
00:31:39 Justine Leach: Hello from Los Angeles area!  
00:31:39 Naomi Alam: Hi, I am from The Bronx, NYC!  
00:31:48 Melissa De Yoe: Heyo from San Diego - hope you're having a nice wed  
arvo ;)  
00:31:52 Kerri Delaney: Hi from Indianapolis!  
00:31:58 Tom UX Chang: Greetings from the Greater Seattle Area.  
00:31:58 Rachel Smith: Hello from Minneapolis, MN!!  
00:32:06 Bobby Bishop: From Atlanta, GA  
00:32:21 Jennifer: Hi from Lawrence, KS  
00:32:23 Magdalena Marciszonek: Hello from Berlin :)  
00:32:49 Farilee Mintz: Hello from the SF Bay Area!  
00:32:55 Sherry Lu: Hi from Toronto  
00:33:01 Shelly Hong: Shelly from Torrance CA!  
00:33:02 Trip Beernink: Hi all, San Fransisco here!  
00:33:05 Dimple Gursahani: So many attendees haha, clearly a hot topic..Hi all from  
Melbourne  
00:33:11 Tori Riemersma: Hi from DC!  
00:33:12 Khushali Ashar: Hi from Toronto!  
00:33:21 Jerry Rodriguez: Hello from Texas!  
00:33:24 Malari Barber - UXRS: Are you following us on Twitter?  
[https://twitter.com/ux\\_and](https://twitter.com/ux_and)  
00:33:26 Siya Shah: Hi everyone, greetings from Mumbai!  
00:33:31 Malari Barber - UXRS: We're also on Instagram  
[www.instagram.com/ux.research.and.strategy](http://www.instagram.com/ux.research.and.strategy)  
00:33:33 Afiya Stokes: Hello from Maryland, USA  
00:33:37 Kelsey Faherty: Hi from Denton, TX!  
00:33:39 Malari Barber - UXRS: Like us on Facebook!  
<https://www.facebook.com/UX-Research-and-Strategy-107790134316377>  
00:33:40 Melissa De Yoe: I feel like my LinkedIn is 98% new UX Designers  
#readytowork :p  
00:33:47 robertpogran: Hi from New York!  
00:34:05 Rose Ole: Hi from Baltimore, MD!  
00:34:16 Malari Barber - UXRS: July Workshop 2 sessions: Tickets Available!  
10 am CDT - <https://www.eventbrite.com/e/session-1-sorta-sketchy-improving-communication-with-visual-language-tickets-159491672887>  
00:34:20 Lizzie Dunn: Hi from NYC!  
00:34:22 Malari Barber - UXRS: July Workshop 2 sessions: Tickets Available!  
6 pm CDT - <https://www.eventbrite.com/e/session-2-sorta-sketchy-improving-communication-with-visual-language-tickets-159529554191>  
00:34:35 Gabriel: Hello from Austin, TX  
00:35:05 Malari Barber - UXRS: Eventbrite for all upcoming events. Subscribe and  
don't miss a single event.  
<https://ux-research-and-strategy.eventbrite.com/>  
00:35:10 Melissa De Yoe: which actor does he look like?  
00:35:18 Samantha PS: I cannot hear  
00:35:23 Suzi Ross: Very cool that you're doing it twice for different timezones!  
00:35:25 Melissa De Yoe: I feel like he was in Harry Potter  
00:35:44 B: I can hear fine. Please check your audio settings.  
00:35:50 Chris Tang: jeff bridges

00:36:15 Malari Barber - UXRS: Join us at our free August event "An Ode to Co-Creation"-- Get your ticket now on Eventbrite  
<https://www.eventbrite.com/e/an-ode-to-co-creation-ux-research-method-tickets-160028883699>

00:36:37 purvi runwal: Hello Everyone, I am from Seattle, WA.

00:36:49 Malari Barber - UXRS: Join us for some summer networking!  
<https://www.eventbrite.com/e/summer-networking-extravaganza-tickets-159864953379>

00:36:54 Laura Staffaroni, she/her: on the 12th or on the 11th?

00:37:14 Jen Blatz - UXRS: August 11

00:37:14 Khati Paul: On eventbrite it shows that it's on the 11th

00:37:20 Teresa: What fun upcoming events!

00:37:21 Laura Staffaroni, she/her: thank yoU!

00:37:37 Afiya Stokes: Do we write our questions here in the chat?

00:37:42 Trevor Robison: Great to meet you all from sweaty California :)

00:37:56 Joscelyn Guzman: Hello, I am from Modesto, CA

00:38:03 Malari Barber - UXRS: What did you think of today's event? Complete the survey now! Help us improve the UXRS events  
<https://forms.gle/1DJbKC6iYiCdnBka7>

00:38:12 Katie: Hey Trevor - SoCal here in San Diego :)

00:38:15 Eddie Amezcua (UNT): Nice to meet everyone from DFW, Texas!

00:38:37 Omar Ramirez: Omar Ramirez from Los Angeles, making a career change from teaching to UX

00:38:55 Rahul Royal: Hello everyone! I'm from Princeton, NJ

00:39:01 Jacob Copple: Great to be at my first UXRS event! Hello from Austin!

00:39:10 Samantha PS: Samantha Silva from Brazil

00:39:13 roman.najera: Hello everyone Roman from MD

00:39:23 Cheenu Chari: Hello everyone! Cheenu here! Representing Austin, TX! Feel free to connect via LinkedIn: <https://www.linkedin.com/in/srikantchari/>

00:39:25 Ganesh: Hello from Ireland

00:39:26 Mike C: Hey Everyone from Vancouver Canada

00:39:30 Sadie Rubio: Hey everyone! I'm excited to join this meeting from Utah

00:39:48 Jerry Rodriguez: Send me a direct message if you would like to connect on LinkedIn!

00:40:02 Allison Veronda: Hi everyone! I am in Fargo, ND! I am also happy to connect on LinkedIn :)

00:40:09 Jessica Cheng: Greetings from Dallas! Looking to pivot from CPG research to UX research.

00:40:10 Anshuman Ghosh: Hello All, from Toronto, Canada 🙌

00:40:13 LaDonna Moore: Hello from Dallas, TX!

00:40:28 Jerry Rodriguez: Let's Connect <https://www.linkedin.com/in/jerrylrodriguez/>

00:40:29 Lauren Vick: Hello from Portland, OR!

00:40:34 Arman Abbassi: Hi all Im from Dallas, TX! Happy to connect on LinkedIn!

00:41:04 B: Question: I see new job titles for people who have UI dev coding skills and also UX combined with titles like UX Engineer or Creative Technologist. Thoughts about these roles? Do you hire them?

00:41:11 Anoushka Agrawal: Question: Hi, I am starting my masters program in Human Factors and I want to understand does it matter what you specialise in- qualitative or quantitative? How is a generalist application viewed? Thank you!

00:41:27 Ebru (April): Hi All! from Toronto, Canada!

00:41:43 Samantha PS: <https://www.linkedin.com/in/samantha-psilva77>

00:41:45 Malari Barber - UXRS: If you'd like to share your LinkedIn info, please do so here. Please note that the info you share will be public.  
<https://forms.gle/vxKCv5JRBMqkKpTP7>

00:41:54 Samantha PS: Virtual Assistant available

00:42:04 Apurva Barve: Hello everyone! I am Apurva from the Bay Area. Happy to be here today :)

00:42:17 Malari Barber - UXRS: We have a Code of Conduct make sure you are following our respectful guidelines  
[https://www.uxresearchandstrategy.com/uploads/1/2/6/7/126713167/uxrs\\_code\\_of\\_conduct.pdf](https://www.uxresearchandstrategy.com/uploads/1/2/6/7/126713167/uxrs_code_of_conduct.pdf)

00:43:38 sharmin mizan: [www.linkedin.com/in/sharmin-mizan](http://www.linkedin.com/in/sharmin-mizan)

00:43:39 Gabriel: love the baby Yoda joining us tonight

00:43:44 Melissa De Yoe: Have you tried... speaking to the manager... within?

00:43:51 Rachel Smith: Question: I'm a mid-level Exp Designer and Researcher and I'm applying for roles while also looking to sharpen my skills in crafting higher fidelity wireframes that can solve design and user problems. How can I communicate my growing these skills and still get a role? (I do plan on talking about my learning these newer tools on a blog that I have!)

00:44:04 Elisabeth Donovan: <https://www.linkedin.com/in/elisabethdonovan/>

00:44:06 Stephanie Rosengard: Question: I've seen job descriptions for Associate UXR or Junior UXR that require 2-3 years' research experience. Getting into UX is a career shift for me -- What are your recommendations for getting past Applicant Tracking Systems in order to get UX interview experience?

00:44:22 Christie: How critical is it to tailor a cover letter and Resume to a specific job?

00:44:23 shadab forouzan: Question: I am getting my PhD in psychology and I was wondering without any background in UX, what steps I need to take to get a job as a UX researcher? Do I need to have a portfolio?

00:44:43 Jennifer: I'm in Lawrence, KS and am hoping to transition from academia. Happy to connect via LinkedIn: <https://www.linkedin.com/in/jennifer-burnes/>

00:44:45 John Thacher: Question: I'm on the road from changing my career from System Admin to UX designer. I feel like that this is hurting my chances right now, but I was wondering what is your opinion on that?

00:44:47 Audrey Aday: Question: As someone looking to transition from academia (PhD in psychology) to UX research, I'd love to hear from Paula — and any other folks who can chime in — on how to prepare for this transition. What skillsets would you recommend focusing on?

00:44:49 Omkar Dixit: Question: How to nail portfolio presentation interview ? What details should we talk while discussing UX design process?

00:44:49 Madison: Hi everyone! My name is Madison. I am from the Seattle area. Feel free to add me on LinkedIn. <https://www.linkedin.com/in/madison-colvin>

00:45:05 017\_radhika: I've just started and i'm a self taught designer, so what should I follow, from where to learn, and which interships?

00:45:22 xinran: Hello, I was wondering how many slides would you recommend for a case study/portfolio presentation (slideshow)?

00:45:28 Max: Everyone feel free to connect with me I'm in Santiago <https://www.linkedin.com/in/max-freeborn/>

00:45:36 Grace: Question: how do hiring managers feel about UX “generalists” and whether there’s a way to frame or position a broad skillset especially since I feel so heavily that I’m a jack of many (not all) trades and master of probably nothing.

00:45:36 Maria Apreza: Hi everyone! Connecting from Houston, TX and exploring the UX field. Look forward to connecting, <https://www.linkedin.com/in/maria-apreza/>

00:45:42 Ann Chou: Hi from Victoria, BC, Canada. Worked in Health care IT, but wish to switch to UX research. Feel free to connect <https://www.linkedin.com/in/annkchou/>

00:46:05 JR Key: What are hiring managers looking for when they ask you to describe your design philosophy?

00:46:07 Omkar Dixit: <https://www.omkardixit.com/>  
Feel free to reach out

00:46:07 017\_radhika: <https://www.linkedin.com/in/radhika-singhal-84436a1b8/>

00:46:09 Jenna Varan: Question: I'm a career changer and run into the problem that junior positions require 2-3 yrs experience and internships require you to be in a bachelors/ masters program. What is the best method of getting real world experience in this situation?

00:46:16 Sajal: Hi from Seattle WA

00:46:24 Tom UX Chang: Ex-project manager pivoting to UX/UI in the Wellness place. <https://www.linkedin.com/in/tomuxchang/>

00:46:27 Tori Riemersma: Question: I am an MPS student in UX Design with a smidge of front-end dev skills. Would it matter to have a hardcoded portfolio, even though I'm not sure I'd want to get into the UX engineering side?

00:46:36 Malari Barber - UXRS: Please enter your LinkedIn information here if you'd like to share. Please note the info you provide will be public: <https://forms.gle/vxKCv5JRBMqkKpTP7>

00:46:40 Omar Ramirez: I'm pivoting into UX from another career (10 years teaching). Why on the world would a hiring manager hire someone fresh like me instead of a designer who has a few years under their belt?

00:46:56 KIMBERLY BROWN: What is the proper protocol for reaching out to a hiring manager on LinkedIn after applying for a job on a company website.

00:46:56 IanDMA: It would be interesting to hear about what is expected of junior, mid-level and senior applicants. Some people feel that junior applicants don't need to have any experience, but some feel that they should have at least a couple of years. What is your take on this?

00:47:03 Beyzanur Han Tuncez: Paula, you are someone I look up to as I continue with my career as a junior UXR. You rock.

00:47:13 Akrti: What are the kind of projects do you look for from junior researchers or those starting out new in this field? Specializing in qualitative and quantitative is more desirable?

00:47:21 Brauna Jensen: What skills do you look for in those who are transitioning careers? For reference, my background is in Museum Studies with an MA in Museum Studies and a BS in Anthropology, but I've seen this question pop-up frequently with other career pivoters.

00:47:31 John Thacher: Question: Is there a difference between a freelancer's portfolio and a job seeker's portfolio?

00:47:34 Melissa De Yoe: Q: Where did all the junior roles go? I read an article that (surprise) blamed it on Covid, but it makes sense that remote roles need more experienced designers. Do you foresee a return or entry/mentored roles?

00:47:43 Kristen Sun: Hi everyone! My name is Kristen Sun, and I'm currently in the process of transitioning from academia into UX research! Currently learning more about the field and considering next steps in this transition (including whether I should attend a bootcamp, how to put together portfolio, etc.)! Nice to meet everyone!

00:48:12 John Thacher: WCAG <3

00:48:12 Anna Shi: what matters more to HR--the topic of your projects or the design process/quality of your projects?

00:48:35 julie dawson: <https://www.linkedin.com/in/julieseardawson/>

00:48:43 Helene Dendor: project manager looking for first ux research role. just finished bootcamp and ready to go! great meeting everyone :) <https://www.linkedin.com/in/helene-dendor/>

00:48:43 Naomi Alam: Question: I am currently a 4th year student at Stonybrook University, graduating this August with a degree in anthropology. During my first 3 years of university I was dedicated to pursuing Optometry, however during the pandemic I branched out and did research on different career paths and UXR was a far more ideal career path for me. Given my newness to this field, I would like to know how to get my foot in the door and would love some advice on how to get started in this field. Thank You

00:49:20 Gavin Ueland: Question: Does having an advanced degree or multiple advanced degrees contribute to experience in terms of applying for a position?

00:49:47 Nicole Hunt: Question: What's the best way to get the attention of a hiring manager to hopefully get an interview? (LinkedIn message, employee referral, etc)

00:49:49 Jimsson Lim: Hi I am a UX designer for 1+ years looking to transition to UXR

00:50:01 Jenna Varan: I read that minorities and females are less likely to apply to jobs if they don't fit all the requirements listed - thought that was interesting!

00:50:09 John Thacher: Sorry.. design profiles?

00:50:13 patricia.costello@mail.waldenu.edu: I too am wondering if my PhD in Cognitive Psyc gives me a leg up (or not) ... I do see MS / PhD wanted in job ads. Thanks!

00:50:21 Christie: Question: How likely would it be for Junior UX/UI Designer to land a remote job for their first job?

00:50:29 Priyank Rangnekar: Q: As an aspiring UX Researcher with background in Market Research what kind of case study should I include in my portfolio? Because just highlighting my experience and bootcamp projects in portfolio is not working for me.

00:50:35 Sean Roth: Hello all! I'm Sean from the Seattle area - currently a data analyst with experience in research but am learning UX methods. Let's connect in on LinkedIn <https://www.linkedin.com/mwllite/in/sean-roth-769464a4>

00:50:36 Telliffier A Morris: What real life experiences are you looking for when interviewing candidates who are switching careers into UX (I am looking to switch into UX from Higher Education)

00:50:40 Vibha Bhagwat: With candidates who check off all boxes, what are your parameters for comparing and choosing who goes ahead with the process?

00:50:41 Yeyen Ong: I also notice this trend, are companies moving towards hiring and being more inclusive with junior researchers? What are your company initiatives and views on this?

00:50:56 Michelle Sibenik: Hi, I am also transitioning from academia to UX (I have a PhD in Criminology). I also have moved to San Francisco from Australia. How do I market myself as a career changer and a foreigner and having a gap in my resume because of the move?

00:51:16 Tom UX Chang: <https://krisp.ai/> can help reduce background noise.

00:52:10 Joseph Henrichs: Hello! I am Joe Henrichs. I am a grad student at the University of Michigan studying UX! Happy to connect with you all!

00:52:14 John Thacher: Question: Do recruiters prefer applicants with a degree over applicants who don't have a degree?

00:52:14 Joseph Henrichs: <https://www.linkedin.com/in/joseph-edwin-henrichs>

00:52:17 Michelle Sibenik: Happy to connect also: <https://www.linkedin.com/in/michelle-sibenik/>

00:52:35 Telliffier A Morris: <https://www.linkedin.com/in/telliffiermorris/>

00:52:48 Suzi Ross: I can see a lot of PhDs in the chat. Come join PhD to UXR on Facebook: <https://www.facebook.com/groups/phd2uxr>

00:52:52 Afiya Stokes: Do researchers need a degree in psychology or sociology?

00:53:05 Malari Barber - UXRS: Create an Awesome UX Research portfolio on demand on Vimeo <https://vimeo.com/ondemand/uxrportfolio>

00:53:11 Malari Barber - UXRS: How to Master Your Next UX Job Interview <https://vimeo.com/ondemand/masteryouruxinterview>

00:53:50 Rachel Gamage: Question - How do you weigh the Zoom/in-person interview, portfolio, resume, etc?

00:54:17 mecca: Top one advise for someone older, moving into UX , taking online course in UX School , not a university degree? Thx

00:54:26 Leia morris: Do you consider hard skills or soft skills more important when interviewing? If hard skills, which top the list? If soft skills, what's the best way to talk about them in an interview?

00:54:26 John Thacher: yeah.. I'm wondering if there's any tricks I could do to make my resume more appealing towards recruiters

00:54:54 Sally Slingerland: Based in New York making a pivot from People Ops to UXR—Let's connect! <https://www.linkedin.com/in/sally-slingerland-065404129/>

00:55:05 Felicia Ingram: Is it like other industries "who you know" ?

00:55:09 Jenna Swan: Hey all, I'm Jenna! I'm really looking forward to learning from this conversation. I'd love to connect on LinkedIn! <https://www.linkedin.com/in/swanjenna/>

00:55:09 KHinds: How do you weigh contract experience vs FTE?

00:55:13 Katya Gorecki: Hi all! PhD in media studies and gaming transitioning from design management into user research. Would love to share resources (and support for others going through the transition!) <https://www.linkedin.com/in/katya-gorecki/>

00:56:42 Holly: As a UXR, I've seen that real confidence is more quiet/calm and succinct and that should be shown in your portfolio and presentation of said portfolio.

00:56:49 Malari Barber - UXRS: Helpful resource: How to Master Your Next UX Job Interview  
<https://vimeo.com/ondemand/masteryouruxinterview>

00:56:54 Maureen Barrientos: Does salary commensurate with experience? Or are managers wanting those with graduate degrees?

00:56:55 Bob Martin: How could I start a portfolio as someone who is trying to transition to UX Research but doesn't have any experience (yet).

00:57:00 John Thacher: I have a video slide about myself :P

00:57:01 Yeyen Ong: My name is Yeyen and I am a UXR based in Los Angeles! I am an idealist and a Swiss army woman with a tool box of research methods & tools ready to go! Add me on linkedin at <http://www.linkedin.com/in/yeyen>

00:57:32 Eli: <https://www.linkedin.com/in/eli-astrea-351808192/>

00:57:40 Savini Ranaweera: Do you recommend that junior researchers start off at a larger company? I find that big companies like FB, Google etc have more resources and support and people to learn from

00:57:45 Jen Blatz - UXRS: The "How to Master Your Next UX Job Interview" video has a section on how to craft your elevator pitch.  
<https://vimeo.com/ondemand/masteryouruxinterview>

00:57:52 Dio Wong: <https://www.linkedin.com/in/dio-wong/>

00:58:03 Twinkle Shah: Any advice for new college grads to get their foot in the door with little experience?

00:58:12 gamze bozkurt: what about the salary expectation?

00:58:16 Edyta Blaszczyk: I've been told that the best way to get your name to stand out among all the applicants is to reach out to current UX researchers/designers at the company on LinkedIn. Is that true? Does that really make a difference?

00:58:17 Melissa De Yoe: I'm interested in this company... because they are hiring.  
XD

00:58:23 Anirudh Ganesh: ^^

00:58:23 Vibha Bhagwat: With all the ATS in place, how do you even get some of the applicants to go through the process? :) It seems like there is a "six second" rule wherein the recruiters just overlook resumes?

00:58:43 Anthony Z: Are newbies fresh out of UX boot camp even going to get past the portfolio review, or do candidates need to have a REAL project in their portfolio before they will be considered?

00:58:54 Suzi Ross: Question: How do you do good storytelling in a research portfolio when all your work is under NDA?

00:58:56 John Thacher: Lol @Melissa. Yes. Basically

00:59:01 Laura Staffaroni, she/her: Any advice for putting together a portfolio when specific projects you've worked on include proprietary information? Is it OK to describe general processes without going into details or including screenshots/demos?

00:59:08 Laura Staffaroni, she/her: ^also what Suzi said

00:59:14 John Thacher: ^

00:59:21 Naomi Alam: I agree @Twinkle Shah, I am also graduating from undergrad this summer and would love advice on how to gain experience and develop the portfolio.

00:59:26 Claire Nosal: Q: As I pursue my masters in Human-Computer Interaction are there any roles or types of job to look at while I build my UX Research portfolio?

00:59:57 Bobby Bishop: Any suggestions for ways to get better at storytelling? Ways to practice?

01:00:04 John Thacher: How are you keeping track of all these questions? :O

01:00:09 Omar Ramirez: What do you value more in a candidate, grit or skill?

01:00:22 Yeyen Ong: @John I see you again

01:00:23 Elnaz: What really is story telling? I always hear that it's an important skill for a ux reseacher but I haven't yet found a crisp definition of it and how to become better at it...

01:00:32 John Thacher: Lol hey @Yeyen!

01:00:35 Jacob Copple: Fresh out of my PhD in strategic communication and looking to connect with early career UXR's. Let's connect and plan our first beer/coffee when the next in-person conference roles around! <https://www.linkedin.com/in/jacobcopple/>

01:01:28 Christie: Question: If I only have student projects in my portfolio, is that going to impact me negatively as a potential candidate for job consideration?

01:01:38 Diego Ardila: ^^

01:01:39 Anoushka Agrawal: @Elinaz yes, I agree! I would love to know more what 'story telling' means entirely?

01:01:42 mecca: Let's connect!  
I'm a UX student from Portugal  
<https://www.linkedin.com/in/meccatronic/>

01:01:55 Anirudh Ganesh: what do managers look for in a resume?

01:02:28 Brendan: Q: I'm at the point where recruiters are reaching out to me on an almost daily basis. However, I get very few offers to interview, and when I do interview I'm told I don't have enough experience. Since I have 2.5 years of (pro bono!) experience, and members of my bootcamp cohort landed their first UX job weeks after finishing the course (compared to my 2.5 year job search), I know that there's something I'm missing when it comes to communicating my qualifications to a hiring manager. How can I learn what I need to change/improve in order to get a hiring manager to give me an offer?

01:02:46 Samantha PS: What are the best Portfolio sites?

01:02:48 Nayeli: What expectations do you have for an online portfolio (public) vs. portfolio presentation for an interview?

01:02:55 John Thacher: oh.. so I could make my entire resume only 2 links :P

01:03:03 Suzi Ross: Question: Should researchers have portfolios? There's a lot of emphasis on portfolios in this chat and I've often heard that researchers shouldn't use them at all.

01:03:17 John Lee: ^good question!

01:03:23 Aubrey Young: What are your opinions on website portfolios vs. slide deck portfolios?

01:03:24 Vonetta DeVonish: I've hear that UXRs should have one to showcase their case studies

01:03:25 Katie: @John 😂

01:03:25 Nathan Chitayat: Paula: What does "participation in the community" entail and how do you assess it?

01:03:28 Siya Shah: Question: Do managers look more so at the work experience/reputation of companies where one's worked or more focus on the portfolio?

01:03:30 Steven Hu (he/him): Q: (Newbie question) What should a portfolio look like? Do panelists have examples we can look at?

01:03:30 Yeyen Ong: I am a researcher and I have a portfolio

01:03:34 Rahul Royal: Do you need job experience to build your portfolio or can you do it on your own? If so, how?

01:03:35 Bobby Bishop: Q: How long do you guys take looking at a portfolio at different stages of the process?

01:03:50 Joseph Henrichs: What is Greenhouse?

01:04:09 Melissa De Yoe: great Q

01:04:11 Anirudh Ganesh: is 2-4 years of academic experience counted as experience?

01:04:26 Shah Buyuk: it's a third-party recruiting platform (Greenhouse)

01:04:35 Ellie Morton: Do internships or academic experiences count toward years of experience?

01:04:36 Traci Fields: ... and is there such a thing as a "Jr. Researcher"?

01:04:47 Melissa De Yoe: @Ellie yes

01:04:50 Vonetta DeVonish: Internships, hackathons and side projects are important to showcase skills

01:05:08 Shivu B: Is it okay to include volunteer and side projects on portfolio when applying for first full time UXR role?

01:05:08 Holly: At my company the title was User Research Associate for juniors if that helps

01:05:14 Michael Bonilla: It seems that Link

01:05:18 Vonetta DeVonish: Get as much real experience as you can

01:05:25 Bobby Bishop: I saw a Junior UX Researcher role about a week ago. They seem to be rare.

01:05:30 Jenna Varan: Q: it is possible to gain an internship without being enrolled in a bachelors/masters currently?

01:05:54 Vibha Bhagwat: A lot of us are transitioning from extensive experience in other careers. I am confused as to which kind of a role I would qualify for? Junior in UX, senior in research, or SME in other industries. :)

01:05:57 Melissa De Yoe: I don't even know that I have seen a posting that said 0 years experience. And I have seen a lot of UX job postings

01:06:11 Jen Blatz - UXRS: I would not say that academic experience applies to professional experience

01:06:17 Michael Bonilla: Its seems that Link'd in is highly considered amongst various companies. In which ways can I optimize a linkd in profile to enhance my chances at opportunities?

01:06:26 Leia morris: I've seen several job postings that say 1 year of experience preferred

01:06:38 Tori Riemersma: What if we can't afford to do an internship but are in a program? (Working and studying full time...don't have the money or time for one)

01:06:38 Leia morris: Implying not necessary

01:06:43 Holly: Internships are also often paid! Don't be afraid of internships after graduation! That's how I got my "in."

01:06:53 JerNettie Burney: How can you get any experience? I've been applying for 6 years with over 20 different resumes that are specially tailored for the job I'm applying for and I can't even secure an internship.

01:06:55 John Thacher: My internship isn't paid :/

01:07:06 Felicia Ingram: How do boot camp grads fit in? Do they have a chance?

01:07:28 Steven Hu (he/him): Q: What are your thoughts about Google Courses, such as their course on UX. How do recruiters consider those learning courses. Are they worth it?

01:07:30 Apurva Barve: How do recruiters know that hiring managers are okay with not having the required years of experience?

01:07:39 Austin Kelly: Q: What is your advice is for someone that's trying to become a UX Designer with no experience or college degree?



01:07:39 Shah Buyuk: Zoom has “Live transcript” now. Great move in terms of Accessibility  
01:07:42 Naomi Alam: I am very interested in internships in UXR since I am a new graduate from undergraduate, any advice on where to find internships/if any company is hiring currently?  
01:07:42 Sahar: @Jenna Varan - re:internship - I am currently about to start an internship (unpaid) even though I am about 3.5 years post-B.S.

I definitely think they are out there, just keep your eyes peeled if you are interested in getting the experience without a significant pay.

01:08:22 IanDMA: Here in Brazil the job market rarely offers any UX Researcher Jr and Intern positions and when they do, they usually ask or require for 1 or 2 years of experience  
01:08:28 Jenna Varan: @Sahar - thanks for the info!  
01:08:55 Zurich Mills Jr: Hello everyone, I only been in UI/UX design for about 4 months. Where can I get the experience needed to build my portfolio?  
01:09:24 Bob Martin: Good moderator question. Thank you!  
01:09:28 Vaishnavi kancherlapalli: What is really expected from Jr. UX Researchers? What do they need to accomplish/learn in the first 90 days?  
01:09:58 Vibha Bhagwat: Which is the main source of recruits for you? We have been told, that the published jobs are very few compared to the those through referrals.  
01:10:02 Jen Blatz - UXRS: This is why we do networking events. Stay after the panel and make new friends!  
01:10:33 John Lee: Have you ever seen anyone “create” or ad  
01:10:36 Christie: Do network events allow people to critique portfolios?  
01:10:37 Telliffier A Morris: I haven’t actually produced a product in my work but the work I’ve done has heavily been focused on the user (student) experience through interviews, usability testing, and prototyping. I also work with the vendor to share findings and pain points. Looking for ways to best highlight this in my portfolio  
01:10:41 IanDMA: Question: I would also like to know what do you expect from Mid-level researchers?  
01:10:42 Maureen Barrientos: Where to find hackathons/probono/volunteer positions? I have joined a few slack channels but always looking for more!  
01:10:49 shadab forouzan: Love to connect: <https://www.linkedin.com/in/shadab-forouzan-42478529/>  
01:10:53 Dio Wong: Bootcamps inexpensive hahahahah  
01:11:04 CB: I built my research portfolio in this course and thought the course was really excellent! <https://www.uxportfolioformula.com>  
01:11:07 Holly: At my company, the Jr is expected to help with recruiting, note taking, scheduling, analysis and presentation building. She is basically in the room when we do anything as an observer and helper.  
01:11:09 Telliffier A Morris: I am also participating in the Google UX Certificate for more structure and have tried to apply it to my current role in higher education  
01:11:14 Farilee Mintz: How do you show impact of research you’ve done when it may not always be quantifiable?  
01:11:20 Trevor Robison: Don't mean to jump in but there are a ton of short term volunteer opportunities to be part of UX research that can be as short or as long as needed. You often get a chance to work with more experienced designers that you can learn from. All that's experience for you.  
01:11:22 John Lee: ....trying again....Have you ever seen anyone create a UX role where none previously existed. I’m thinking more at early and mid-stage startups where founders/leadership may not fully appreciate the need/benefit of UX research/design...  
01:11:49 Rachel Smith: @CB, I was also going to recommend Sarah Doody as well, she’s excellent in guiding people to what really matters with portfolios and getting roles!

01:11:53 Vibha Bhagwat: Any tips on presenting portfolios that contain only Bootcamp projects?

01:11:59 Cindy B: Coursera offers a lot of courses and certificates regarding UX

01:12:00 Vaishnavi kancherlapalli: Thank you, Holly :)

01:12:02 Brian Nam: really about the professor regarding bootcamps

01:12:03 Sahar: Does any one have any recommendations for Design Challenges/Sprints that are geared more towards those interested in Research vs Design? A lot I have seen are UI Focused.

01:12:07 laura kowalczyk (she/her): Hi from Philly! I'm current in-house graphic designer, but studying UX and hoping to make a career change once I graduate. Super grateful for this conversation and happy to connect with y'all. <https://www.linkedin.com/in/laurakowalczyk/>

01:12:10 THANH NGUYEN: I see mostly job require UI Design skill, Can I get the UX research job without Design skill

01:12:16 julie dawson: Coursera offers a Google UX Design Certificate that is affordable: <https://www.coursera.org/professional-certificates/google-ux-design>

01:12:39 Nicole Osborn: Interaction Design Foundation courses are very inexpensive and walks you through creating a case study for a portfolio <https://www.interaction-design.org/>

01:12:45 Jen Blatz - UXRS: Icy, we have a webinar on how to build a UX research portfolio. Not just how to build it, what should go into it and how to tell YOUR story. "Create an Awesome UX Research" portfolio on demand on Vimeo <https://vimeo.com/ondemand/uxrportfolio>

01:12:51 Michelle Sibenik: I enjoyed the UX design program by the CareerFoundry

01:13:01 Holly: One way I quantified UXR is listing the size of the population it would affect, contact center call frequency decreases in a subject area, and time on task reductions if you can see that.

01:13:08 Nathan Chitayat: And I enjoyed DesignLab!

01:13:13 Tyler - Leicestershire - UK @TParkerSmith: I enjoyed and found use from the UX Design Institute course which comes with British University accreditation. Which is a project based course.

01:13:16 Jessica Cabel-Neil: I also would like to connect on LinkedIn: <https://www.linkedin.com/in/jessicacabelneil/>

01:13:16 Jenn Choum: Designlab in the house!!

01:13:20 Cindy B: <https://www.coursera.org/specializations/michiganux>

01:13:29 Omar Ramirez: Career Foundry in the house, haha

01:13:31 Martina Chan: DesignLab grad here!

01:13:35 Nathan Chitayat: Woot!

01:13:39 Rachel Smith: Know that you won't become an expert after finishing a Bootcamp or a Certificate course. You're always learning and asking Why and be prepared to accept criticism in how users user technology. Always include outside work in addition to some Bootcamp work to make yourself stand out

01:13:45 Elisabeth Donovan: CareerFoundry grad right here!

01:14:02 Edwina Gyamfi: Good to see other CF grads and students

01:14:04 Alyssa Vernon: Woo, CareerFoundry!! :D

01:14:06 Trevor Robison: The Nielsen/Norman programs have a pretty fantastic rep too <https://www.nngroup.com/ux-certification/>

01:14:07 Mieko Kawasaki: General Assembly grad right here;)

01:14:08 Omar Ramirez: CF grad! You're awesome. On Achievement 4

01:14:10 Tyler - Leicestershire - UK @TParkerSmith: CareerFoundry was too expensive for me

01:14:14 Joseph Henrichs: @Cindy I have taken that program! U of M offers great online courses!

01:14:14 Edyta Blaszczyk: Just finished the CareerFoundry UX course!

01:14:14 Yeyen Ong: Thankful grad here!  
01:14:16 Jenn Choum: I decided on my bootcamp by talking to people that are currently in their bootcamp + graduated in the career search + in their first job. Comparing the different experiences + curriculum + mentorship I decided on Designlab :)  
01:14:23 Zoe Mangum: Prime Digital Academy here!  
01:14:27 patricia.costello@mail.waldenu.edu: @johnlee - I created my own position at my online university. NO UX researcher on staff (the horror!). I created a short powerpoint showcasing the value and ROI and he loved it so I am switching hats from the academic side (psychology) to IT. Very excited. I know it's not start-up related, but it can be done.  
01:14:29 Christie: I'm almost done with Career Foundry, too  
01:14:37 Brian Nam: what do you mean by prototype like figma? after effects?  
01:14:44 Gouri Bajpai: Thinkful grad here :)  
01:14:50 Omar Ramirez: Edyta, congrats! I'm set to finish by October!  
01:14:57 John Thacher: Thinkful grad here as well! Now I'm in Co.Lab :P  
01:14:59 Elisabeth Donovan: Any recommendations for where to find volunteer opportunities?  
01:15:04 Omar Ramirez: good luck with the job hunt  
01:15:08 Yeyen Ong: CO.LAB as well !  
01:15:11 Shivu B: Have any UX Researchers completed or currently enrolled in Google UX Certification? Would love to hear about your experience and connect! <https://www.linkedin.com/in/psychologyplustechology>  
01:15:15 patricia.costello@mail.waldenu.edu: @elisabeth Donovan - Hack for LA!  
01:15:16 Edyta Blaszczyk: Thanks Omar!! Keep at it 😊  
01:15:42 CB: Code for America (as a volunteer researcher) is one place to find opps. Look at Meetup for Code for America.  
01:16:07 Rachel Smith: US Digital Response is also a great place to get some volunteer experience too  
01:16:07 James Howard: @elisabeth Donovan catchafire  
01:16:13 Jen Blatz - UXRS: Did you know that the UXRS Slack channel posts jobs quite often. Both for design and research. Sign up for our Slack channel! Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>  
01:16:14 Omar Ramirez: here's my linkedin (not UX ready...i'm still teaching high school) [linkedin.com/in/omar-ramirez-b45078122](https://www.linkedin.com/in/omar-ramirez-b45078122)  
01:16:19 Nicole Hunt: Patricia that's amazing! I'd love to hear more about your pitch for that  
01:16:23 Jenny Lu: What is your favorite research exercise?  
01:16:27 Rachel Smith: Or you can find problems all around you and solve them too, lol!  
01:16:28 Bobby Bishop: Do you guys look for quant skills in a general junior UX Researcher role?  
01:16:58 Ellen Wagenfeld-Heintz: Does academic research in sociology count as UX experience? I used many of the same methods as in UXR.  
01:16:58 Omkar Dixit: <https://www.linkedin.com/in/omkar-dixit-838939146/>

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01:17:04 Anoushka Agrawal: What are some ways to prepare for research exercises?  
01:17:24 Sara Reid: I recently reached out to a recruiter at a company I applied to which has many recruiters. I expressed that I had applied for a specific role and would like to connect with the correct recruiter. However, the senior recruiter would not tell me which recruiter was working on the role. Is that a normal practice?  
01:17:41 Sheela: is there a place online or a book that has good examples of Research Exercises?  
01:17:44 Yeyen Ong: My SWE friend gets paid to do these HW assignments  
01:17:47 Sheela: would be great to practice that

01:17:53 Yeyen Ong: 150 dollars for her last one  
01:18:23 Christie: <https://dailyuxwriting.com/> is a great way to brush up on your daily UX writing skills! Plus, it's free!  
01:18:41 laura kowalczyk (she/her): @Sheela - the Kelsario slack group has white boarding exercises every Monday! Open to all levels and everyone is super nice.  
01:18:50 Melissa De Yoe: Thanks Christie  
01:19:13 patricia.costello@mail.waldenu.edu: @nicole hunt - happy to chat more!  
01:19:55 Sahar: @Laura Kowalczyk - How does one get into the Kelsario slack group?  
Very interested :)  
01:20:15 Rachel Smith: @Sahar, Me too!!  
01:21:06 Telliffier A Morris: I am also trying to build my network on instagram if anyone is interested in following: <https://www.instagram.com/tellivisionux/>  
01:21:22 Christie: Should I really do research on Scrum, Agile, or Lean UX processes?  
01:21:24 Anoushka Agrawal: Thank you for answering this question! Any online platforms to practice this too? Where to get cases?  
01:21:36 Jenna Varan: great information!  
01:21:52 Afiya Stokes: Must your portfolio show both qualitative and quantitative research experience, or will one do?  
01:21:53 Jen Blatz - UXRS: It's helpful to know what agile is so you are familiar with how some companies work.  
01:21:57 Holly: What are the things that impress you and what do you think differentiates a mid level vs a Sr researcher?  
01:22:10 sara: Hi all, we have a potential to hire a UX designer in Dallas area. Please email me your resume and link to portfolio if you are interested: sarasaf.art@gmail.com  
01:22:33 Jen Blatz - UXRS: Mixed methods (qual and quant) can be helpful to show you know the understand the diversity of methods and know when to apply which one.  
01:22:45 Maya Peng: @Laura Kowalczyk - How does one get into the Kelsario slack group? Very interested :)  
01:22:51 Sheela: I'd love to hear more about the Kelsario slack group as well  
01:23:00 Jen Blatz - UXRS: Sara please post your job in the UXRS slack too!  
01:23:26 Tori Riemersma: Where is the UXRS slack?  
01:23:30 Jenny Lu: How can I join UXRS Slack?  
01:23:40 sara: Sure Jennifer, I don't have the posting yet but I will once I receive it :)  
01:23:41 Trevor Robison: @Christie Oh had no idea that was even a thing, that's awesome thanks!  
01:23:43 Jen Blatz - UXRS: Sign up for our Slack channel! Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>  
01:23:55 Gouri Bajpai: Me too interested in learning Kelsario slack group  
01:23:57 Yeyen Ong: Can we see this article?  
01:24:06 Yeyen Ong: The medium article  
01:24:07 Raffaella Klinglmayr: Would you mind posting a link for this article please?  
01:24:15 B: Yes link please  
01:24:20 Talia: How do I advocate for my research and explain my insights to designers or stakeholders?  
01:24:23 Raffaella Klinglmayr: She said on medium I think :)  
01:25:33 Melissa De Yoe: System Usability Scale (SUS)  
The System Usability Scale (SUS) provides a "quick and dirty", reliable tool for measuring the usability. It consists of a 10 item questionnaire with five response options for respondents; from Strongly agree to Strongly disagree.  
01:25:40 Melissa De Yoe: ^new to me  
01:25:46 Yeyen Ong: SUS is great

01:25:46 Sara Loup: @Shivu B I was working on the Google Certificate. I have a lot of thoughts on it I'd be happy to share. <http://linkedin.com/in/saraloup> Also up for connecting with everyone!

01:25:48 Jen Blatz - UXRS: Last call for questions.

01:26:01 Jennifer: @Laura kowalczyk can you provide a link or more info to the Kelsario slack group you mentioned?

01:26:02 Cindy B: Waiting time

01:26:06 Holly: Sometimes your product manager or analytics team can help get you data on how successful a new design was "in the wild"

01:26:10 SM: @Laura Kowalczyk - any pointers how to join the Kelsario slack group?

01:26:13 laura kowalczyk (she/her): Kelsario - <https://kelsarioworkspace.slack.com/archives/C01798TGDFW/p1618277066082700>

01:26:22 Sahar: thanks Laura! :)

01:26:28 Jennifer: SUS is great - I've used it in academia; very valid and reliable across many applications.

01:26:28 Jenna Varan: Q: How do you recommend finding a mentor if you don't have prior connections to those in the tech community?

01:26:44 Melissa De Yoe: ADP List is great for connecting with Mentors

01:26:47 Raffaella Klinglmayr: Through a bootcamp!

01:26:52 Yeyen Ong: ADPList

01:26:58 Rachel Smith: Was also gonna recommend ADPList

01:27:04 Jenna Varan: thanks everyone!!

01:27:06 Suzi Ross: Yes ADPList!

01:27:08 Melissa De Yoe: <https://adplist.org/>

01:27:30 gamze bozkurt: adplist great

01:27:31 Jenn Choum: WOOOO we love adplist!!

01:27:42 Gouri Bajpai: @Shivu B, I want to know the insight of google certification. <https://www.linkedin.com/in/gouribajpai/>

01:27:45 Anshuman Ghosh: UXPA organises mentorship programs across different roles

01:28:17 Naomi Alam: Are there any UXR groups in NYC?

01:28:18 Lily Neuer: can we access the recording after the event?

01:28:32 Sahar: @ Laura Kowalczyk - Unfortunately need an Invite for that Kelsario Workspace Slack channel. If there is any way for you to provide that, it would be greatly appreciated :)

01:28:57 Tom UX Chang: Are recruiters checking for the alignment of professional and personal values?

01:29:08 Yeyen Ong: I recently was in that position

01:29:11 Nishant Kelkar: @Sara Loup I'd love to talk to you about the Google certificate. I am planning on doing it sometime.

01:29:14 Yeyen Ong: Last round and lost to someone else!

01:29:18 Austin Kelly: Hello, my name is Austin I am a UX/UI Designer. Bootcamp grad looking to connect, network and of course land a job lol. [www.linkedin.com/in/austin-kelly-inspire](http://www.linkedin.com/in/austin-kelly-inspire)

01:29:21 Afiya Stokes: Why do most people not get feedback after an interview? I have never received one. Should I ask for feedback?

01:29:37 Austin Kelly: [www.linkedin.com/in/austin-kelly-inspire](http://www.linkedin.com/in/austin-kelly-inspire)

01:29:52 Roma Badiani: Wold love to connect: I am design recruiter and would be happy to help <https://www.linkedin.com/in/romabadiani/>

01:30:00 Max Connor: Culture add, love that!

01:30:05 Sahar: Should I include my MBTI to my LinkedIn Bio?

01:30:12 Bobby Bishop: Culture fit gives me images of "bro" culture

01:30:16 Jen Blatz - UXRS: A great way to find a mentor is through networking. It starts with building relationships. Joins us in August for an all-networking event: <https://www.eventbrite.com/e/summer-networking-extravaganza-tickets-159864953379>

01:30:28 Malari Barber - UXRS: If you'd like to share your LinkedIn info, please do so here. Please note the info you share will be public. <https://forms.gle/vxKCv5JRBMqkKpTP7>

01:30:40 Shah Buyuk: Culture Add, yes!

01:31:04 Jacob Copple: I see how much culture plays into hiring, but (as a researcher) it's sometimes too subjective to know which aspects of your personality to share with hiring managers.

01:31:11 Diego Ardila: What books would you guys recommend for early UX professionals to read?

01:31:19 Sara Loup: @Nishant Sure, Would love to talk!

01:31:19 John Thacher: How do you express your own culture on a piece of paper?

01:31:31 Jennifer: How will you share the LinkedIn info after this event?

01:31:31 Alice Owen [Research]: @Jenna Varen try: <https://storage.googleapis.com/uxcoffeehours.com/site/research.html> for mentors

01:31:51 Gabriel: thanks UXRS for this! Gotta hop off early

01:32:01 Jacob Copple: @John Thacher Comic Sans

01:32:01 Nishant Kelkar: Hi I'm Nishant Kelkar, an aspiring UX designer working on projects and building my resume. I'd love to connect with you guys! <https://www.linkedin.com/in/nishant-kelkar/>

01:32:28 Kameron Rouse: @Alice Owen very helpful. Thanks!

01:32:48 John Thacher: LOL @Jacob

01:32:57 Jenna Varan: Is it more common for people to transition to UX research from UX/UI Design if they have no prior experience in the industry?

01:33:44 Sahar: Feel free to connect with me! I am Job hunting for my first UX Role post-Springboard Bootcamp grad. Would love to talk to other research focused UXer's :)

<https://www.linkedin.com/in/saharshakoori/>

01:33:47 Drew Bromfield: What might be some questions that could reveal a team's culture?

01:33:48 laura kowalczyk (she/her): Kelsario invite link - [https://join.slack.com/t/kelsarioworkspace/shared\\_invite/zt-hs289zyb-cmMWbqIh0iJs5seAosQNjQ](https://join.slack.com/t/kelsarioworkspace/shared_invite/zt-hs289zyb-cmMWbqIh0iJs5seAosQNjQ)

01:34:05 Melissa De Yoe: persevere!

01:34:08 Christie: Good Books for beginning UX Designers: The Design of Everyday Things by Donald A. Norman. "Don't Make Me Think" by Steve Krug, "Design with Intent" by Dan Lockton

01:34:19 Jenny Lu: Invite link not working?

01:34:21 Shishika: Hi I'm Shishika, pursuing MS in HCI/d. Feel free to connect with me on LinkedIn - <https://www.linkedin.com/in/shishika-bethireddy/>

01:34:26 John Thacher: It's so tough.

01:34:31 John Thacher: Only 40????

01:34:38 Sheela: yeah the kelsario link isn't working for me :(

01:34:45 Dio Wong: i've applied to 100 jobs and only got like 5 interviews lol

01:35:04 John Thacher: I've applied for more than 200 jobs, and only got 1 interview

01:35:12 Jenny Lu: I'm hiring experienced researcher, please contact me at [jenny.lu@gianteagle.com](mailto:jenny.lu@gianteagle.com) if you are interested :)

01:35:19 JerNettie Burney: Please feel free to connect!  
<https://www.linkedin.com/in/jaburney>

01:35:19 Elnaz: @laura Hi! Would you mind sending me an invitation to kelsario as well? The general link doesn't work for me

01:35:21 Raffaella Klinglmayr: Would love to connect! I am a recent UX/UI grad: <https://www.linkedin.com/in/raffaelak/>

01:35:24 Samantha PS: To the recruiters online I am looking for work as Virtual Assistant while I learn about UX and front-end

01:35:28 Dio Wong: [www.diowong.com](http://www.diowong.com) is my portfolio!

01:35:34 Jean Cabell: Thank you!

01:35:38 Dio Wong: <https://www.linkedin.com/in/diowong/>

01:35:41 Rachel Gamage: Thank you!

01:35:42 Diego Ardila: Thank You!

01:35:43 Suzi Ross: Thank you!

01:35:43 Leia morris: Thanks panelists! Very helpful!

01:35:45 Arman Abbassi: Thank you!

01:35:45 Jenna Swan: Thanks for a great conversation! I learned a lot.

01:35:46 Christie: Thank you so much!

01:35:46 Yeyen Ong: Thank you so much ya'!!! Let's link up! Yeyen from LA <http://www.linkedin.com/in/yeyen>

01:35:47 Sarah Town: Thank you! Really interesting and useful insights!

01:35:51 Raffaella Klinglmayr: THANK YOU SO MUCH THIS WAS GREAT !!! :)

01:35:51 kathrynelias: Thank you!

01:35:51 Vibha Bhagwat: This was great! Thank you!

01:35:52 Sonya Passi: Thank you!

01:35:52 JerNettie Burney: Thank you!

01:35:52 Bobby Bishop: Thank you guys for doing this!

01:35:52 Carolyn: Thank you!

01:35:53 Lilian Lim: Thank you!

01:35:53 Kameron Rouse: Thank you so much!

01:35:54 Sahar: @Laura - Thanks for all the effort but the link didn't work :( Feel free to add me on LinkedIn to continue chatting!

01:35:55 James Howard: Thank you

01:35:55 Kristen Sun: Thank you so much! Great panel!

01:35:56 Maya M.: Thank you so much

01:35:56 Traci Fields: Applying to all of those interviews with no interview offer may be a flag to review your interview skills

01:35:56 Malari Barber - UXRS: Want to keep the conversation going? Sign up for our Slack channel! Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>

01:35:58 Sahar: Thank you so much!!!

01:35:58 Wynn timer: Thank you!

01:36:00 Angela Yang: Thank you so much, love the advice.

01:36:01 purvi runwal: Thank you panelist! This was super helpful!

01:36:01 Nina Nguyen: Thank you!

01:36:02 LaDonna Moore: Thank you!!

01:36:03 In Scott Park: Thank you!

01:36:03 Malari Barber - UXRS: Want to keep the conversation going? Sign up for our Slack channel! Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>

01:36:04 Shah Buyuk: Thanks everyone! See you next time

01:36:09 Alice Owen [Research]: Thank you! Some great advice.

01:36:09 Michelle Cummings: Amazing. Thank you!

01:36:10 In Scott Park: Lets stay connected

01:36:11 Craig Van Wiechen: Thank you for the event!

01:36:12 In Scott Park: <https://www.linkedin.com/in/in-scott-park/>

01:36:13 Gouri Bajpai: <https://www.linkedin.com/in/gouribajpai/>

01:36:13 Malari Barber - UXRS: The recording for today's event will be posted on Youtube. Subscribe to get notifications when a new video is posted! <https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ>

01:36:14 gamze bozkurt: thank you  
01:36:14 Jack Draney: thanks to the panelists! Lots of great insights  
01:36:15 Mark Dyson: Thank you all!  
01:36:17 Stephanie Rosengard: Thank y'all!  
01:36:18 Daniel Ng: thank you!!  
01:36:18 Alyssa Vernon: Thank you so much!!  
01:36:19 Alexandra Talsky: Bye Everyone thank you sooo much!!!  
01:36:19 arjunadapalli: Thank you!  
01:36:20 Malari Barber - UXRS: Eventbrite for all upcoming events. Subscribe and don't miss a single event.  
<https://ux-research-and-strategy.eventbrite.com/>  
01:36:20 Yujin Chang: Thank you!  
01:36:22 John Thacher: Thank you for hosting this!  
01:36:23 Lizzie Dunn: Thank you!!!  
01:36:23 SM: Thank you all!  
01:36:23 Sahar: Very insightful!  
01:36:23 Adrienne: thank you! learned lots  
01:36:24 Vonetta DeVonish: Thank you!  
01:36:24 Leandra Kim: Thank you!  
01:36:24 Dee: Thank you!  
01:36:24 Elnaz: Thank you very much  
01:36:25 Melissa De Yoe: also pramp is a great site for product case study + behavioral practice with experts or peers  
01:36:26 Cristhel Santillan: Yes thank you!  
01:36:26 Bob Martin: Thank you for the presentation Hiring Managers!  
02:15:33 Teresa: Ah! It was great speaking with you, Diego & Danette!  
02:16:13 Trevor Robison: Sadly have to run for tonight but it was great meeting everyone and getting all these fantastic insights! Can't wait to meet you all again next time!  
02:16:29 Breanne Moreno: <https://www.linkedin.com/in/bremo>  
02:16:30 Zoe Mangum: <https://www.linkedin.com/in/zoemh/>  
02:17:06 Adrienne: put in your slide deck link  
02:17:39 Sean Roth: <https://www.linkedin.com/mwllite/in/sean-roth-769464a4>  
02:17:41 Dee: I have to jump but what a great event! I enjoyed connecting with many of you. Have an amazing evening everyone.  
02:18:39 Jen Blatz - UXRS: Behance and Dribbble are platforms for portfolio  
02:18:52 Jacob Copple: @Priyanka S you can always make a file (pdf, slide deck, etc) public and share the link  
02:19:14 Jacob Copple: ^^ in Google Drive or similar  
02:19:19 Omkar Dixit: Use Wixsite, Put your work on that and all the related images  
02:19:22 Tom UX Chang: <https://uxfol.io/> is neat  
02:19:24 Max: I have to get going and walk the dog but this has been super helpful and I really appreciate all the input of everyone!  
02:19:29 Omkar Dixit: and host for free  
02:19:35 Vonetta DeVonish: +1 to UXFolio  
02:19:40 John Thacher: I fell in love with Webflow. It's \$\$\$ pricey, but worth it  
02:19:40 Alex Deatherage (He/Him): I'm a huge fan of Webflow. I recommend 100%  
02:19:49 Jacob Copple: I've hear good things about uxfol.io too  
02:19:51 John Thacher: YES @Alex :D  
02:20:13 John Thacher: My portfolio is designed in Webflow - <https://johnthacher.design/>  
02:21:15 KHinds: have to jump, thank you!!  
02:21:18 Omkar Dixit: Woww John, Light mode and dark mode are on point!  
02:21:25 John Thacher: <3 Thank you Omkar  
02:21:44 Omkar Dixit: I also designed my portfolio in webflow  
02:21:52 Alex Deatherage (He/Him): Yeah love those scroll animations John.



02:22:03 Nishant Kelkar: I used webflow too!

02:22:12 Samantha PS: <https://www.linkedin.com/in/samantha-psilva77>

02:22:14 Jacob Copple: I usually send a recruiter with the company a message in LinkedIn. LinkedIn Premium is also worth it if you're searching for jobs full time.

02:22:25 John Thacher: Thank you Alex :D

02:22:40 John Thacher: I animated/designed the light/dark mode toggle animation myself :)

02:23:00 John Thacher: okay.. I need to take off and get ready for my next meeting. Nice meeting you everyone!

02:23:27 Eddie Amezquita (UNT): What a great tip

02:23:30 Jacob Copple: @John Tacher :clap:

02:23:32 John Thacher: Thank you for hosting this, UXRS!

02:23:33 Vonetta DeVonish: I need to look into Premium once I ramp up my search, Jacob, heard it's worth the \$

02:23:38 Jacob Copple: love the site

02:23:48 Katya Gorecki: Definitely, it varies widely by workplace/industry culture in my experience

02:24:29 Jacob Copple: @Vonetta unfortunately (lol) it is worth it. Insights and InMail to recruiters make the job hunt a little easier.

02:24:54 Vonetta DeVonish: I will definitely do it then once I am ready to interview

02:25:17 Vonetta DeVonish: It's an investment like everything else

02:25:41 Sonya Passi: Let's connect!

02:25:44 Sonya Passi: [linkedin.com/in/sonya-p-82076084](https://www.linkedin.com/in/sonya-p-82076084)

02:26:51 Jacob Copple: @Anoushka find the method/methods where you lose track of time and lean in!

02:27:00 Kameron Rouse: Great questionnnnn

02:27:07 Edyta Blaszczyk: Good question!

02:27:19 Felicia Ingram: Great question

02:27:56 Jenna Swan: That's great advice!

02:28:32 Anoushka Agrawal: @Jacob Great suggestion- thank you!

02:28:50 Kameron Rouse: I love these answers

02:29:40 Deysi Ortega: Thank you so much for everything, unfortunately, I have to go

02:29:54 Michelle Sibenik: Likewise, many thanks

02:30:11 Vonetta DeVonish: That's so right, Lisa

02:30:19 Vonetta DeVonish: Learned so much outside of my classes

02:30:25 Samantha PS: I would like to know to start off as an Assistant without Design degree. Where to find freelancer work - What would be the key words to start ?

02:30:38 Vonetta DeVonish: My internships and side projects are so helpful in learning

02:31:06 Vibha Bhagwat: Awesome answers all!

02:31:10 Vonetta DeVonish: And I'm still learning so much

02:31:16 Teresa: Amazing advice!

02:31:19 Samantha PS: wire frame / Figma / prototype ? what are the easiest to get an entry level job ?

02:31:25 Trip Beernink: Thank you to everyone with follow-up questions!

02:31:33 Tom UX Chang: yes

02:31:34 Teresa: I hear you

02:31:34 Vonetta DeVonish: Look for projects on Slack groups

02:31:40 Alex Deatherage (He/Him): I have to head out as well but if anyone else wants to geek out over Webflow with me please feel free to connect with me on linked in. Or if you have questions on getting started with Webflow I am always happy to help people get started. [www.linkedin.com/in/adeatherage](https://www.linkedin.com/in/adeatherage)

02:32:00 Vonetta DeVonish: And there are specific sites for volunteer gigs/hackathons

02:32:33 Sam: UX Rescue and code for america (lots of brigades all over the US)

02:32:42 Sam: Also Volunteer Match and sites like this

02:32:47 Vonetta DeVonish: Thanks Alex, will connect with you to learn more  
02:33:48 Helen: There are many platforms linking volunteers to projects & small businesses that need help!

Hack for LA - <https://www.hackforla.org/> (for Los Angeles, residents of other cities welcome)  
Code for America - <https://brigade.codeforamerica.org/>  
UX Rescue - <https://www.uxrescue.org/>  
Democracy Lab - <https://democracylab.org/index/?section=FindProjects&role=user-researcher>  
Catch a Fire - <https://www.catchafire.org/>  
Designers Available - <http://designersavailable.com/sign-up/>  
Taproot - <https://www.taprootplus.org/> and <https://taprootfoundation.org/volunteers/>  
Help with COVID projects - <https://helpwithcovid.com/>  
Levare - <http://levareorg.com/>  
Code for America - <https://brigade.codeforamerica.org/>  
Brief Box - <https://www.briefbox.me/>  
Idealist - <https://www.idealist.org/en/> (also has job search)  
U.S. Digital Response - <https://www.usdigitalresponse.org/>  
Techfleet - <https://www.linkedin.com/company/tech-fleet-baltimore>

02:34:20 Laura Staffaroni, she/her: a, always  
02:34:21 Laura Staffaroni, she/her: b, be  
02:34:23 Naomi Alam: Wow Helen, thank you for all of these resources!  
02:34:27 Laura Staffaroni, she/her: s, sellingux  
02:34:35 Tom UX Chang: Thanks @Helen.  
02:34:35 Sam: it's a privacy issue with recording-sent to the interwebs not an introversion issue :)  
02:34:45 Ayca Kinik: Thanks a lot Helen!  
02:34:57 arjunadapalli: Thank you all so much for this meetup. This was fantastic and very helpful :)  
02:35:20 Ann Chou: I feel I need guidance as being introvert, and have hearing disabilities  
02:35:36 Brian Nam: Balaji  
02:35:46 Mary Winkelman: Lol part of a car  
02:35:46 Brian Nam: Pls tell everyone that question  
02:36:01 Laura Staffaroni, she/her: interview question: if you were any part of a car, which part would you be and why?  
02:36:13 Jenna Swan: TThat's such a great answer!  
02:36:18 Lauren Singer - UXRS: Wow... deep  
02:36:20 Lauren Singer - UXRS: Love it  
02:36:20 Austin Kelly: Nice  
02:36:55 Darien Dixon: Always start with empathy.  
02:37:33 Samantha PS: That is a great list - thanks Helen  
02:38:00 Laura Staffaroni, she/her: does it include people with colorblindness?  
02:38:05 Laura Staffaroni, she/her: or does it make it nonfunctional  
02:38:09 JerNettie Burney: Are they color blind and can't see red or green?  
02:38:42 Laura Staffaroni, she/her: #roundededges  
02:38:46 Jacob Copple: I got asked "what's the formula for Standard Deviation" in an interview recently...  
02:39:03 Jacob Copple: ^^ it was a quantitative role  
02:39:10 Eddie Amezcuita (UNT): craigslist lol  
02:39:25 Fran C: ^^this  
02:39:27 Fran C: lol  
02:39:42 maile (MY'lay):lipstick on a pig  
02:40:14 maile (MY'lay):if it's not usable, it doesn't matter how fancy and flashy and purty

02:40:57 Malari Barber - UXRS: Want to keep the conversation going? Sign up for our Slack channel! Fill in this form.  
<https://forms.gle/4pFyZJyreEdvPWoz6>

02:41:05 Booker Harrap: Thank you!

02:41:12 Christie: Will this be available to view again and how do I get on the Slack Channel for this group?

02:41:54 Jen Blatz - UXRS: I work remotely

02:41:58 Teresa: I work remotely as a designer!

02:42:01 Booker Harrap: It was just posted above

02:42:41 Jacob Copple: I'm headed out. It's great to meet everyone!

02:42:46 Ebru (April): could you please share SLACK link

02:42:53 Samantha PS: What are the best YOUTUBE channels about UX work advice ?

02:43:40 Bobby Bishop: uxrs has a YouTube channel that has their past talks

02:44:34 Samantha PS: good

02:45:33 Zoe Liu: gotta go, thank you for tonight UXRS! :)

02:45:36 Lisa D.: Ask how they plan to support remote workers on interviews?

02:46:48 Booker Harrap: Here is the slack link <https://forms.gle/4pFyZJyreEdvPWoz6>

02:46:52 Bobby Bishop: isolation is not good for mental health

02:46:58 Anoushka Shahane: This was so helpful! Thank you so much for organising this.

02:47:23 Jen Blatz - UXRS: I would not have my remote job if not for covid. Before the pandemic, all roles were local.

02:48:04 Teresa: I really like Gather, a collaborative platform. My coworkers and I work together on random afternoons there

02:48:10 JerNettie Burney: I have to go, but I had an awesome time! Thank you for those people that I had breakout rooms for! It was very helpful and encouraging! Please, if we talked or even if we didn't, add me on LinkedIn: <https://www.linkedin.com/in/jaburney/>! Take care everyone!

02:48:47 Jen Blatz - UXRS: We have a video on doing remote ethnographic research: [https://www.youtube.com/watch?v=J1X-6\\_GQtTU](https://www.youtube.com/watch?v=J1X-6_GQtTU)

02:49:38 Teresa: I'm self taught and was able to get a job!

02:50:18 Teresa: It's all about networking and applying those skills from the online courses to real projects (volunteer, etc)

02:50:42 Anoushka Agrawal: Thank you very much for all the wonderful insights, it was extremely helpful! Feel free to reach out to me on linkedIn: [www.linkedin.com/in/anoushka-agrawal](http://www.linkedin.com/in/anoushka-agrawal). Best of luck in all your journeys!

02:52:32 Eddie Amezcua (UNT): What book is that? :)

02:52:52 maile (MY'lay): About Face

02:53:00 Eddie Amezcua (UNT): you rock, thank you!

02:53:03 Larissa Oglesby: Any book recommendations for ux research operations?

02:53:16 Laura Staffaroni, she/her: UX Team of One by Leah Buley

02:53:24 Brian Nam: ekria halls Jush enough research

02:53:25 maile (MY'lay): +1 to that one!

02:53:34 maile (MY'lay): (Buley)

02:54:13 Jen Blatz - UXRS: I learned a lot from UCSd Scott Klemer's class on Coursera. And David Travis's classes on Udemy.

02:54:27 Larissa Oglesby: Thank you!

02:54:34 Samantha PS: It was a great experience participating in this different Zoom meeting. Never seen an online meeting that had discussion panels amongst the attendees. I am available to work as a Virtual Assistant while learning more about UX and front-end web development.

Thanks to all that have accepted my LinkedIn invitation. Have a good night from Brazil.

02:54:47 Jenna Swan: I have to head out – thanks for the great conversations! I learned a lot from you all. I'd love to chat more on LinkedIn! <https://www.linkedin.com/in/swanjenna/>

02:56:42 Malari Barber - UXRS: Want to keep the conversation going? Sign up for our Slack channel! Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>

02:57:34 Malari Barber - UXRS: The recording for today's event will be posted on Youtube. Subscribe to get notifications when a new video is posted! <https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ>

02:57:35 Tom UX Chang: laura kowalczyk (she/her) to Everyone (3:49 PM) @Sheela - the Kelsario slack group has white boarding exercises every Monday! Open to all levels and everyone is super nice.

02:57:54 Bobby Bishop: Hit the bell to get a notification

02:58:01 Katya Gorecki: I've got to run but thank you everyone for your insights!

02:58:02 Darien Dixon: Thank you for all of this. Feel free to reach out: <https://www.linkedin.com/in/darien-dixon-64966a153/>

02:58:04 Bobby Bishop: to the right of the subscribe button

02:58:07 Malari Barber - UXRS: Check out the UXRS website or information about past events, upcoming events, and more! <https://www.uxresearchandstrategy.com/>

02:59:13 Teresa: Thank you for this fab event! Really appreciate this

02:59:16 Vonetta DeVonish: Same here. Working f/t in finance, going to grad school at night.

03:00:01 Vonetta DeVonish: Lucked out and did two p/t internships to fit my schedule, using vacation days off from work and working remotely helped.

03:00:23 Vonetta DeVonish: Otherwise, found an opportunity I am doing now with some other designers on Slack

03:00:30 Laura Staffaroni, she/her: even if the video/audio of the event is not available afterwards for whatever reason, will the chat be available to view somewhere? (since it includes a lot of great resources)

03:01:09 Vonetta DeVonish: Yes, the Kelsario whiteboarding practice sessions are great!

03:01:16 Bobby Bishop: Here is the message that was sent earlier:  
There are many platforms linking volunteers to projects & small businesses that need help!

Hack for LA - <https://www.hackforla.org/> (for Los Angeles, residents of other cities welcome)

Code for America - <https://brigade.codeforamerica.org/>

UX Rescue - <https://www.uxrescue.org/>

Democracy Lab - <https://democracylab.org/index/?section=FindProjects&role=user-researcher>

Catch a Fire - <https://www.catchafire.org/>

Designers Available - <http://designersavailable.com/sign-up/>

Taproot - <https://www.taprootplus.org/> and <https://taprootfoundation.org/volunteers/>

Help with COVID projects - <https://helpwithcovid.com/>

Levare - <http://levareorg.com/>

Code for America - <https://brigade.codeforamerica.org/>

Brief Box - <https://www.briefbox.me/>

Idealist - <https://www.idealists.org/en/> (also has job search)

U.S. Digital Response - <https://www.usdigitalresponse.org/>

Techfleet - <https://www.linkedin.com/company/tech-fleet-baltimore>

03:02:02 maile (MY'lay): I always recommend exactly that!

03:02:36 Christie: How do I get people to volunteer to be interviewed for research?

03:03:17 Bobby Bishop: I copied it from a message earlier. I forgot who it was.

03:03:19 maile (MY'lay): (Levareorg.com site listed doesn't work)

03:03:52 maile (MY'lay): Code for America roles are all paid, but you want to look for your local brigade. (Hack for LA is a CfA brigade)

03:03:59 Audrey Aday: The original list of resources came from Helen :)  
03:04:08 Lisa D.: If you are working at a job outside of UX, may be a potential UX project there.  
03:04:27 Bobby Bishop: Thanks Helen  
03:07:07 Brian Nam: when do you not feel like an imposter  
03:08:02 Kameron Rouse: Good question Brian. I struggle with that as well 🤔  
03:08:28 Bobby Bishop: my dad has worked for his company 43 years. He is miserable  
03:08:34 Helen: Thanks maile for letting me know that the Leverageorg link is dead.

Can't seem to find info about whether they are still active. All their social media and GitHub content seems to be from June-Aug 2020. But here are a few links, maybe interested folks can get in contact:

<https://www.linkedin.com/company/leverageorg>  
<https://leverageorg.typeform.com/to/SUspo3>  
<https://www.facebook.com/Levare-102266048202469>  
<https://www.instagram.com/leverageorg/>

03:08:52 Danette Klein: Thanks everyone! Great participating in this interaction  
03:11:13 julie dawson: Thank you! This was so helpful.  
03:14:21 Bobby Bishop: So what is it that you are not telling me?  
03:14:39 Helen: What's helpful about Hack for LA (this was my pro bono UX experience) is that the brigade is large and extremely organized. There are plenty of projects and UX roles open.

UXR: <https://github.com/hackforla/UI-UX/projects/2>  
UXD: <https://github.com/hackforla/UI-UX/projects/3>

Some of the other Code for America brigades are still quite small and developing (often a team of 1, team of 2) and don't have projects ready to go. If you're willing to put in the time to help develop those smaller brigades, that could be a great leadership role for your resume.

If you onboard with Hack for LA, the brigade lead Bonnie knows what other brigades are up to and could redirect you to your local brigade if needed.

03:16:29 Malari Barber - UXRS: Here's a link to our Vimeo channel:  
<https://vimeo.com/uxrs>  
03:16:53 Laura Staffaroni, she/her: thanks for a great panel and Q&A!  
03:17:21 Jen Blatz - UXRS: Just watch the webinar. :)  
03:17:23 Jen Blatz - UXRS: Create an Awesome UX Research portfolio on demand on Vimeo

<https://vimeo.com/ondemand/uxrportfolio>

03:17:27 Vibha Bhagwat: Quick question - can someone just specialize in Qualitative Research and make a career of it?  
03:18:09 Jen Blatz - UXRS: Vbha. yes  
03:18:37 Brian Nam: yes  
03:18:38 Vibha Bhagwat: Thanks Jen, any good resources so I can focus on it?  
03:18:52 Lorie Whitaker - UXRS: Vibha I do!  
03:19:00 Jen Blatz - UXRS: We want to hear from you!  
03:19:01 Jen Blatz - UXRS: What did you think of today's event? Complete the survey now! Help us improve the UXRS events  
<https://forms.gle/1DJbKC6iYiCdnBka7>

03:20:18 Samantha PS: Somewhere on LinkedIn I saw an HR person use an Acronym for how to tell any story - but I forgot. Sounded like what you just said

What was the problem, what you did to solve the issues, and what learned with that situation.  
What is that Story Telling named?

03:20:33 Bobby Bishop: This is what I am using to rewrite my case studies: <https://medium.com/@userfocus/how-to-create-a-powerful-case-study-for-your-ux-portfolio-1c721f58a2d2> It has helped me remove the fluff that was making them so long.

03:21:29 Audrey Aday: @Samantha STAR - Situation, Task, Action, Result?

03:22:26 Vonetta DeVonish: @Bobby, thanks, will check that article out!

03:22:48 Vibha Bhagwat: @Jen Did you mean me? :)

03:22:58 Vonetta DeVonish: @Audrey, yes STAR is the method

03:22:59 Ayca Kinik: Thanks Bobby!

03:23:02 Brendan N.: Thank you Jen! Thank you Lorie! I learned a lot today. Good luck everyone! Highly looking forward to the next Zoom call.

03:23:12 Chris Tang: Thanks @Bobby!

03:23:23 Adrienne: what question would you ask a hiring manager new to her role?

03:24:19 Sonya Passi: Thank you, everyone!

03:24:35 Malari Barber - UXRS: What did you think of today's event? Complete the survey now! Help us improve the UXRS events  
<https://forms.gle/1DJbKC6iYiCdnBka7>

03:24:36 Sam: 3 Am woo! :) Thanks for this everyone!

03:24:41 Kameron Rouse: Thank you everyone!

03:24:42 Diego Ardila: This was an awesome event thank you so much for hosting this!

03:24:43 Audrey Aday: Thank you! It's been wonderful hearing from / meeting all you folks :)

03:24:45 Edyta Blaszczyk: Thank you everyone!

03:24:51 Tara Gass: Thank you very much! This was wonderful

03:24:51 Christie: Thank you so much! It was delightful to connect!

03:24:52 Vonetta DeVonish: Almost 9 pm here, thanks, this was great!

03:24:53 Anthony Z: Thank you UXRS crew!!!

03:24:59 Malari Barber - UXRS: Check out the UXRS website or information about past events, upcoming events, and more!

<https://www.uxresearchandstrategy.com/>

03:25:02 Ann Chou: Not sure when my turn to ask, as I am hearing impaired, and watching the caption. I do have some listening ability, but worry about using that as focus group facilitator, or other conversation type of qualitative research method. what will you advise me to get my feet in the industry.

03:25:12 Lilian Lim: Thank you!

03:25:18 Sherry Hsiao: Thank you!

03:25:21 Booker Harrap: Thank you!

03:25:25 Fran C: Thank you