

00:32:52 Angie Lacey: Hi from NYC. I am excited to  
takeaway a few nuggets to use in the future!

00:33:09 Cara: Hey Angie - I'm in nyc too :)

00:33:11 Danielle Colagio: I'm interested in  
transitioning from an End User Training role to UX Research and I'm  
here to get some tips in how to translate my current experience in  
tech to the research space :)

00:33:16 Lauren Singer - UXRS: If you feel comfortable,  
turn on your video so Amy can see your smiling faces 😊. Makes it a  
bit easier in this remote world!

00:33:19 Bobby Bishop: I should have done a fictional  
character to anonymize mine.

00:33:20 Anisha Singh: Hello from San Francisco :)

00:33:44 Annabelle Tan: Hello from Singapore 😊

00:33:45 Paul Mashack: I don't know much about UX, but here  
to learn

00:33:48 Angie Lacey: I Cara, lets connect [https://  
www.linkedin.com/in/alacey19/](https://www.linkedin.com/in/alacey19/)

00:33:51 Anthony Z: Love to see all these familiar  
faces!!!

00:33:58 Katty Orellana A.: Hello from Peru!

00:34:06 Jim Barrett: Hi all, I'm interested in moving  
from revenue operations to research ops

00:34:20 Ashani Escoffery: Hi from the USA! I'm an  
early career user researcher, if anyone wants to connect: [http://  
linkedin.com/in/ashani-escoffery](http://linkedin.com/in/ashani-escoffery)

00:34:27 Eman Yahia: Hi from Egypt

00:34:33 Ashani Escoffery: Good luck to everyone and I  
wish you all well on your career journeys!

00:34:51 Dianna Ratsamy: Hi Ashani! Nice to see you here :)

00:35:23 Crissy-- Vancouver: hi from Vancouver, Canada.  
Open to connecting too <https://www.linkedin.com/in/xinageco/>

00:35:24 Ricardo Salinas: Hi all! I would be happy to  
connect and be apart of your UX journey! [https://www.linkedin.com/  
in/ricardo99salinas/](https://www.linkedin.com/in/ricardo99salinas/)

00:35:26 Allen Thomas: Hello from US! Also happy to connect  
on LinkedIn <https://www.linkedin.com/in/adt073/>

00:35:26 Robyn Lyn (she/her/hers): Hi, would love to  
connect! <https://www.linkedin.com/in/robynlyn1/>

00:35:30 Ashani Escoffery: Hey Dianna! Same lol, great  
timing

00:35:32 Cara: Hi Angie - nice! I'm [https://  
www.linkedin.com/in/carasaunders/](https://www.linkedin.com/in/carasaunders/)

00:35:42 Dianna Ratsamy: I'm tuning in from San Diego, CA.  
Here's my LinkedIn: <https://www.linkedin.com/in/dianna-ratsamy/>

00:36:01 Sara Brady: Question: What are some standard  
ways to make resumes more accessible for people using assistive  
technologies?

If anyone wants to connect with me: [https://www.linkedin.com/in/  
sara-brady-98723427/](https://www.linkedin.com/in/sara-brady-98723427/)

00:36:05 Kory Feath: Excited to be here, feel free to  
connect with me: <https://www.linkedin.com/in/kory-feath/>

00:36:09 Ziyun Tie: Grad student here with psych/neuro

background! Happy to connect and wishing everyone luck on their career journeys! [www.linkedin.com/in/ziyun-tie](https://www.linkedin.com/in/ziyun-tie)

00:36:11 Ziyun Tie: [www.linkedin.com/in/ziyun-tie](https://www.linkedin.com/in/ziyun-tie)

00:36:13 Danielle Colagio: Happy to connect! :) <https://www.linkedin.com/in/daniellecolagio/>

00:36:46 Joli Deleon: Also very excited to be here and would also love to connect! <https://www.linkedin.com/in/joli-deleon/>

00:36:59 Isais Smith: Academic of sociology looking to connect and get in the game with some dope people. <https://www.linkedin.com/in/isais-smith-3694899b/>

00:37:12 Kory Feath: Question, what are the rules of thumb for handling sensitive job experience (i.e. roles where research materials are under NDA)?

00:37:35 Tasnia Hussain: Hi all! Recently started my first FT role as a UXR, but I wanted to check out how I can improve my resume in the future 😊 Would love to connect <https://www.linkedin.com/in/tasniaphussain/>

00:37:48 Parker Sorenson: Hello from Florida! Looking for my first job in UXR. <https://www.linkedin.com/in/parker-sorenson-bb0022a7>

00:38:11 Augustina Howe: I'm also glad to be here and would love to connect <https://www.linkedin.com/in/augustinahowe/>

00:38:15 Anisha Singh: PhD candidate in psych. Would love to connect with others transitioning from academia and all others who are new to the field - <https://www.linkedin.com/in/anisha-singh-umd/>

00:38:50 Arian Karimitar: Hello from Washington, Looking for my first job in UXR. <https://www.linkedin.com/in/arian-karimitar/>

00:38:56 pavithraarvind: Hello from Canada - Would love to connect with others - <https://www.linkedin.com/in/pavithra-arvind/> I am currently transitioning from academic doctoral research to UXR starting my job search journey.

00:39:03 Danielle Colagio: Hi, I am the example of have a million versions of my professional documents 😂

00:39:07 Jarrett Hanks: Hello, all! Teacher transitioning from the classroom into UXR! I would love to connect and meet others trying to break into the field. <https://www.linkedin.com/in/jarrett-hanks/>

00:39:26 Paul Mashack: <https://www.linkedin.com/in/pmashack/>

00:39:43 Sarah Wood: <https://www.linkedin.com/in/sarahgeisswood/>

00:39:47 Eman Yahia: Hey, I'm a UX researcher pivoting from academia. Open to connecting, here is my LinkedIn <https://www.linkedin.com/in/eman-yahia-mohammed>

00:39:49 Paul Mashack: Was that a cat?

00:39:51 Batsheva Paul: Hi all! Looking for my first UX Research job. Info Systems and Psych background.

00:39:52 Lisa Carter: hello cat!

00:39:55 Joanna Steinhardt (she/her): the cat has an opinion

00:40:06 Paul Mashack: 🐱

00:40:14 Angie Lacey: haha! my 3 cats are napping!  
00:40:20 Kory Feath: Question: what are the rules of thumb for getting past ATS and reach a human being?  
00:40:28 Batsheva Paul: Hi all! Looking for my first UX Research job. Info Systems and Psych background. Would love to connect <https://www.linkedin.com/in/batsheva-paul-604253207/>  
00:41:37 Nicole Montemurro - UXRS: Post any questions you have for Amy in the chat  
00:41:47 Skyler Mendes: Here from academia/psych and happy to connect: <https://www.linkedin.com/in/skyemendes/>  
00:41:51 Sweta Parmar: PhD student in Engineering Psychology. Would love to connect with others transitioning from academia and all others who are new to the field - <https://www.linkedin.com/in/sweta-parmar/>  
00:41:52 Danielle Colagio: @Nicole 😊  
00:42:01 Kaeleigh Herstad: Transitioning from academic research and editing to UX and would love to connect! <https://www.linkedin.com/in/kaeleighherstad/>  
00:42:12 Isais Smith: Question: How would you construct a resume that is heavy in academia language to a UX world? What are some things that we should incorporate to make our resume strong. I am currently an Assistant Professor of Sociology, and find myself with C.V's that are heavy in academic language.  
00:42:51 Kory Feath: Question: what circumstances do you recommend including a cover letter? What are the best practices for them?  
00:42:55 Elise: I would also love to connect! Leaving academia for senior UXR roles <https://www.linkedin.com/in/elisellemoyne>  
00:43:09 Aditi: Could you share more on how to build a UX Research portfolio? How crucial is one in the job hunt process (vs UX Design where its essential)  
00:43:22 Paul Deutchman: Hi all! I'm a PhD Candidate in Social Psych at BC looking for UX/behavioral science roles: [www.linkedin.com/in/paul-deutchman-731178129](https://www.linkedin.com/in/paul-deutchman-731178129)  
00:43:37 Paul Mashack: Yes  
00:43:38 Beth Williford: yes - can see it  
00:43:40 CHRISTOPHER HUNT: yes  
00:43:46 Eman Yahia: can we have a record of the session afterwords ?n  
00:44:08 Nicole Montemurro - UXRS: This session will be recorded and posted on our Youtube channel after the event [https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view\\_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)

Make sure to subscribe so you get notifications of when we have a new recording up!

00:44:11 Isais Smith: I'm interested in learning from some folks that pivoted from academia to the UX world. How was that transition? I am thinking of making that move myself  
00:44:13 Batsheva Paul: I would love to hear more about creating a portfolio catering to a UX Research role, as well.  
00:44:40 Ryan Brill: It's in the share settings  
00:44:46 Ryan Brill: In that hover menu

00:44:48 Ashani Escoffery: @Aditi One thing I've heard from many mentors in the process is that having a slide deck is how many UXRs show their portfolios. And it's basically a presentation on who they are, why they got into research, and a high level overview of a few case studies that are often curated by the UXR to align well to the company they're interviewing for

00:44:51 Bobby Bishop: cursor highlight?

00:44:51 Paul Mashack: I don't know much about UX, so just trying to learn about it

00:44:55 Dianna Ratsamy: up top toolbar

00:44:58 Sandeep Krishnakumar: top of your screen (maybe?)

00:45:08 L S: every UXRS meeting ends up being a Zoom teardown at one point or another

00:45:13 Robyn Lyn (she/her/hers): You should have view options at the top

00:45:25 Robyn Lyn (she/her/hers): your browser may be up too high

00:45:30 CHRISTOPHER HUNT: Maybe try and open zoom app

00:45:32 Sandeep Krishnakumar: looks there should be a zoom UX person on here 😊

00:45:34 CHRISTOPHER HUNT: And see if its there

00:45:37 Jess Vitez: if you have two screens sometimes it jumps to the second screen

00:45:42 Nicole Montemurro - UXRS: @Batsheva - we have an event all about creating a UX Research Portfolio, you can check it out here: Vimeo "Creating and Leveraging your UX Research Portfolio"  
<https://vimeo.com/ondemand/uxrportfolio2022/>

00:46:03 Brian Ruedinger: Ctrl + Alt + Shift + H

00:46:04 Lisa Carter: maybe just download it + annotate in preview?

00:46:08 Robyn Lyn (she/her/hers): you're on the screen for the resume, not zoom

00:46:22 Joseph Stubenrauch: We should send this video to the Zoom UXR team.

00:46:27 Aditi: @Ashani Thank you for sharing, that's useful to know!

00:46:30 Lisa Carter: 😂

00:46:42 Ashani Escoffery: No problem!

00:46:48 Bobby Bishop: zoom changes where settings are seemingly all of the time

00:47:01 Stephanie Roch: "Before using annotation tools, they must be enabled in the Zoom web portal." - perhaps a meeting host can check that setting

00:47:13 Danielle Colagio: <https://support.zoom.us/hc/en-us/articles/4409894568845-Enabling-or-disabling-annotation-tools-for-meetings#:~:text=To%20enable%20annotation%20for%20all%20users%20in%20the,of%20shared%20screens%20with%20annotations.%20More%20items...%20>

Can confirm, was def supposed to be in options :) Might be on the admin side

00:47:18 Batsheva Paul: Thanks for sharing!! @aditi check

out the vimeo on UX Research portfolios too!

00:47:24 Eleni Haloftis (she/her): Feel free to connect, so happy to be here with you all: <https://www.linkedin.com/in/eleni-haloftis/>

00:47:26 CHRISTOPHER HUNT: Maybe they're A/B testing seeing if people notice the option bar being gone

00:47:29 Paul Mashack: Remember resume paper?

00:47:30 Robyn Lyn (she/her/hers): advanced settings choice makes a difference... which window is chosen to share

00:47:44 Julia DeBari: Columns mess up ATS though...

00:47:48 Pooja Bandyopadhyay: I've read that having a resume with columns can cause problems for the ATS. Do you have any insight on whether that may cause issues?

00:47:53 Inika Wadhwa: Q. But will this resume get through an ats system since it isn't in a standard format?

00:47:59 Lisa Young: I once had my resume designed like this one here, but was told that two columns aren't good for getting through tech scanners. Is that true?

00:48:01 Ashani Escoffery: ATS isn't the resume eater a lot of people make it out to be

00:48:17 Christine Jones: I was told to stay away from columns due to the tracking systems. Has this changed?

00:48:29 Julia DeBari: I have been a recruiter and can say that resumes get mangled by some ATS systems

00:48:40 Jessica K: Same question +1

00:48:42 Nicole Montemurro - UXRS: Tell us in the chat - what software do you use to create your resume?

00:48:49 Jessica K: Also question about the color of the headings

00:49:20 Paul Mashack: You put graduation year?

00:49:22 Marjolein - Lisboa - UXR: what about the font with serifs? this is harder to read/scan than sans serifs. (UX, legibility)

00:49:35 Parker Sorenson: Is contact information still important to include when we have online links (e.g., LinkedIn profiles, websites) and are applying through an online service that uses our email?

00:49:59 Paul Mashack: I've removed graduation years to remove bias

00:50:03 Bobby Bishop: LaTeX is what I used. TeXStudio is how I edit it. deedy resume from GitHub is what I modified for my resume

00:50:15 Lisa Carter: Aona Yang video here!!! <https://www.youtube.com/watch?v=x2kZn5iolos>

00:50:18 Lisa Carter: she's amazing

00:51:15 Aditi: Was jus googling to look for it.. Thank you Lisa!

00:51:53 Ashani Escoffery: So it's good to separate skills and tools is what was just said, right

00:52:18 Batsheva Paul: Curious about bootcamp information for UX Research (not design)

00:52:19 Sara Brady: So if you know R (programming language) is that both a skill and tool?

00:52:41 Koyel Ranu: R is a tool used for analysis

00:52:47 Beth Williford: hahahaha  
00:52:52 Bobby Bishop: I think R is a tool, statistics is the skill I think  
00:52:55 CHRISTOPHER HUNT: If you audit the Michigan course about UXR on coursera or the Google course can you still put that on your resume even if you didn't pay for it and got a certification.  
00:53:04 Shuai Mu: Can I have a resume that more than one page?  
00:53:05 Jessica K: how do we determine which tools to list? I feel like I have dozens to use and some companies prefer one to another (ie. miro vs figma vs trello, etc) Same question about methods...it can get to a laundry list really quickly, it seems?  
00:53:20 UXRS: Question: is it possible to get a copy of the format of this resume?  
00:53:45 Nassa J: will the recorded video for this be shared?  
00:53:58 Ricardo Salinas: yes, on their YT  
00:54:12 Paul Mashack: 🐱  
00:54:13 Bobby Bishop: Cat has a lot to say  
00:54:16 Patrycja Urbanek: 🐱  
00:54:23 Ashani Escoffery: Lol  
00:54:24 Nicole Montemurro - UXRS: This session will be recorded and posted on our Youtube channel after the event [https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view\\_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)

Make sure to subscribe so you get notifications of when we have a new recording up!

00:54:43 Paul Mashack: 🐱  
00:54:48 Augustina Howe: Love the kitty! 🐱  
00:54:50 Marjolein - Lisboa - UXRS: Is it common to put all text so small on one page in the USA? Seems receivers will get info-overloaded. Again serif font.  
00:55:21 Ashani Escoffery: @Jessica I'd say I think it could help to tailor the list of skills and tools you list to the jobs you're applying for. Listing whatever they use that you're familiar with and stuff could be an easy way to filter down to the relevant stuff  
00:57:07 Sandeep Krishnakumar: in academia. 'impact' is always thought of in terms of journal papers and conference presentations. do you have any advice on how to best translate academic impact for an industry-oriented resume?  
00:57:18 Allen Thomas: What about creating a department handbook for data procedures?  
00:57:35 Isais Smith: Sandeep, THAT is a great question!!!  
00:58:53 Koyel Ranu: What do you think about using Sans Serif fonts to reduce the 'tight' look?  
00:59:12 Irem Ozekes: I'm a Product Designer in Vancouver (Canada) with interest in UX Research. Let's connect <https://www.linkedin.com/in/iremozekes>  
00:59:28 Aditi: Good one Sandeep, similar to gov funded research organizations where its pilot projects and metrics are



through publications n conferences.

00:59:31 Julia DeBari: The resume has a typo...

00:59:43 Paul Mashack: Love these resume formats

01:00:28 Kory Feath: Question: how do you know you're being "unique" enough in your resume/personal statement?

01:00:51 Diane Zilliox: should volunteer roles be named as such?

01:00:58 Farilee Mintz: What are the best practices for communicating impact with generative work when the outcome may not yet be quantifiable.

01:02:07 Kory Feath: Are human skills recommended?

01:02:27 Joli Deleon: Love these resume templates I am

seeing! Can some of these resume templates be shared 🙏

01:02:31 Danielle Colagio: I have previously been told to use the "Skills" space to fill in the blanks of what wasn't listed under the description - Would you agree?

01:02:40 Kinsey K: In the bullet points, say what you did with the skills

01:03:43 CHANDANI SHAH: How much experience as a researcher is good enough to find a job as a UXR? I have more design experience, and have been involved with research in just parts of the entire project. I do want to take the transition into UXR role.

01:04:34 Dianna Ratsamy: are human skills pretty much soft skills?

01:04:49 Paul Mashack: I would think so

01:05:08 Nicole Montemurro - UXRS: Keep posting any questions you have for Amy in the chat

01:05:14 Chris: If the job ad specifically mentions they want someone who can plan, execute, etc. would you include it then or still cut it?

01:05:28 Isais Smith: In your resume, should you incorporate journal articles that have been published? That are currently in progress? Does this have any relevance at all when applying in the UX world?

01:05:49 Katty Orellana A.: 🙌😊 Hi everybody! I'm a designer, illustrator and 2D animator. Open to connect, here is my LinkedIn: [https://www.linkedin.com/in/ktyorellana/?locale=en\\_US](https://www.linkedin.com/in/ktyorellana/?locale=en_US)

01:05:53 Sandeep Krishnakumar: +1 for Isais' question!

01:05:58 Isais Smith: Of course, i am speaking from an academic perspective

01:06:05 Ziyun Tie: if you are in grad school or a bootcamp for UX and just starting out, is it ok to put course projects there? : )

01:06:15 Danielle Siano: my previous meeting went over and i just joined now. Can someone let me know, are we submitting our resumes for feedback?

01:06:18 Stephanie Roch: the soft skills, the "human" skills may be generic, but is there value in having them to increase the % of words that match with a job description?

01:06:18 Clara Lewis: Re: Isais' Q: I've been told "No."

01:06:36 Kinsey K: If the same skills are part of the different positions, is too redundant to emphasize for them for each one, even when central to the positions and relevant to the target job?

01:06:39 Irem Ozekes: @Ziyun, yes  
01:06:45 Sara Brady: For Isais's question, I created a Google Scholar account and embedded a link to it on my resume.  
01:06:53 Shuai Mu: Should you specifically mention "volunteer" if you are volunteering for a UX researcher position?  
01:07:09 Bobby Bishop: 2 versions with just one title?  
01:07:17 Ira Bliatka: How about incorporating a string of relevant freelance gigs? I have added up a lot of industry experience from taking side projects but I am not sure how to include that in my CV without overwhelming the structure with lots of 2-month entries? I thought of including a single 'freelance practice' entry but then it falls awkwardly into my timeline. as it would run up to 'present' but it is definitely not the first thing I want someone to read on my CV.  
01:07:24 Lisa Carter: there's an extra space next to Psychology under B.A. Psychology that is driving me nuts  
01:07:33 Marjolein - Lisboa - UXR: @chandani. I also transitioned from UXD> UXR and I emphasized the research methods I applied during my UXD projects, also renamed my job title into hybrid when I did 50-50% of each. Also frame your experiences and courses, and highlight your interests in your intro description (on CV and LI profile)  
01:07:38 Ashani Escoffery: @Danielle: No these were submitted prior to the meeting  
01:07:40 Paul Mashack: Yes  
01:07:45 Paul Mashack: Extra space  
01:07:51 Ziyun Tie: Thanks Irem!  
01:07:59 Julia DeBari: Yes, the extra space..  
01:08:19 Danielle Siano: @ashani thank you for the response!  
01:08:25 Naomi Bluesummers: For career changers, is it acceptable to translate your current job title into something that is more indicative of how it is relevant to UXR?  
01:08:30 Ashani Escoffery: No problem!  
01:08:32 Chris: I have had a lot of roles (contract work), but some of them are not relevant to UXR positions (like I can't spin it, it's just not relevant). Should I still include everything even if it makes it really long and there's nothing really to talk about or is it a red flag to have gaps?  
01:08:38 Danielle Colagio: +1 Naomi's question  
01:08:47 L R: Question: It feels like the field is flooded with folks (including myself) looking for UX research opportunities. 1) do you feel this field is continuing to grow--in other words, is there space for so many of us? 2) as someone with a PhD in the humanities, I feel I need work experience in UX but not sure how to go about getting that opportunity. I'm open to volunteer/internships as well. Any suggestions?  
01:09:02 Kory Feath: @sara I like your solution with the google scholar link, that way if they're interested they can dig deeper  
01:09:04 Irem Ozekes: @Ziyun, feel free to connect with me on LinkedIn. I write a lot about how to get a job as an entry-level designer  
01:09:06 Isais Smith: @Sara, that is a great idea!!  
01:09:36 Bobby Bishop: 49 surveys and interviewed 1?



01:09:56 Isais Smith: @ L R, that is a phenomenal question. I am in the same boat with you.

01:10:10 Stephanie Roch: has anyone moved from UXR to UXD?

01:10:29 Ziyun Tie: @ Irem, will do! : ) thank u!

01:10:47 Nicole Montemurro - UXRS: Want to keep the conversation going after the event? Sign up for our Slack channel! Fill in this form:  
<https://forms.gle/4pFyZJyreEdvPWoz6>

01:11:35 Kory Feath: I've heard if a recent graduate having education at the top is recommended, is that not the case?

01:11:38 Ryan Adibi: 😊

01:11:39 Marjolein - Lisboa - UXR: @Naomi, that's something I did: small adjustments to emphasize the UXR activities I did and showing my career direction

01:12:12 Paul Mashack: Lot more content here

01:12:32 Kory Feath: the bullets kind of blend together visually here

01:13:07 Nina Hido: QUESTION: If everyone has the same skill list, what is the value of this section?

01:13:33 Chris: ^ Good question!

01:14:23 Irem Ozekes: Is listing NN/g certificates a good idea? Are they still relevant?

01:15:11 Chris: Is it a bad idea to make a page longer than conventional "printing" pages? (I just needed to extend it a little bit and didn't want to create a whole new page)

01:15:29 Kory Feath: I like that the right is a different color box, is that sort of design decision recommended?

01:16:03 Danielle Colagio: @Kory, I have that type of color difference on my resume :)

01:16:10 Chris: Are skills, tools and personal statements essential or just nice to have if you have the space?

01:17:07 Danielle Colagio: Mine is based off of a free resume template in Word (You can use Word and some templates for free through the online version of Office - That's what I was doing!)

01:17:16 L R: Do graduation dates matter? I wonder and worry about ageism

01:17:27 Chris: Does the multi-column layout make it hard for ATS/resume screening software?

01:17:32 Anthony Z: <https://www.indeed.com/career-advice/resumes-cover-letters/ats-resume-template>

01:17:39 Paul Mashack: Yeah, I've removed my graduation dates

01:17:49 Marjolein - Lisboa - UXR: This one is much easier to read/scan. Yay white space :)

01:17:54 Anthony Z: <https://www.careereducation.columbia.edu/resources/optimizing-your-resume-applicant-tracking-systems>

01:18:18 Crissy-- Vancouver: Thx Anthony, great links

01:18:30 Paul Mashack: Awesome!

01:18:41 Perri Katzman: how do you determine whether something is too vague vs too in the weeds?

01:19:02 Chris: When tailoring to the job ad, is it a good or bad idea to take verbiage directly from the job ad?

01:19:23 Sandeep Krishnakumar: do course projects (even if they involve UXR) get taken less seriously if they are labeled as course projects?

01:19:52 Paul Mashack: All experience is good experience

01:19:54 Allen Thomas: That's super affirming to hear

01:19:59 Marie Maxey: If you have a long career is there a page limit or limit to how many years you should go back? If all your experience is relevant?

01:20:06 Danielle Colagio: @Chris, I tent to tweak a few things to match the job description, that's often how I use the "Skills" to call to examples that might relate but aren't specifically rephrased

01:20:14 Kaitlyn Boulding: Would you say sociology is more relevant experience than humanities

01:20:21 Ashani Escoffery: If your UXR relevant work is through volunteer projects then would you say to separate it from work? And if so, could you list the projects first if theyre more relevant than your official job experience (speaking as a college grad who's work experience was an internship experience)

01:20:22 Chris: Thanks Danielle!

01:20:36 Lisa Carter: @Marie I was just wondering about this! I heard someone say you shouldn't have more than 5 years back in experience on your resume but I feel like it varies depending on the person

01:20:37 Paul Mashack: We all have different experience that makes us unique

01:20:52 Joli Deleon: Love that

01:22:14 Kaitlyn Boulding: If you are a PhD who has had their first UXR job are you still "transitioning"?

01:22:26 Sara Brady: Just to confirm, listing any personality traits on a resume is bad?

01:22:37 Anthony Z: Nope. Once you've had a UXR job you ARE a UXR

01:23:06 Kaitlyn Boulding: Sweet!

01:23:09 Kaitlyn Boulding: Thanks!

01:23:32 Danielle Colagio: @Kaitlyn is already a professional over here 😎

01:23:34 Kory Feath: How do you know when you're expert enough to call yourself on expert on a skill?

01:23:38 Kaitlyn Boulding: Yeah, this person is an academic badass!

01:23:58 Chris: lmao realising I have no achievements feels good (jk)

01:24:02 Paul Mashack: Wow

01:24:09 Paul Mashack: Lots of education

01:24:15 Naomi Bluesummers: +1 Lpru

01:24:30 Naomi Bluesummers: oops +1 Korys question

01:25:05 Lizzy Palmer: Also before I got my first job as a uxr, I was introducing myself to people saying that I was a user researcher! You are a researcher when you decide you are one! There is no club that will formally invite you, so do it yourself! 😊

01:25:32 Danielle Colagio: "There is no club that will formally invite you, so do it yourself!" I love that hahaha

01:25:45 Betzy Rivera: @Lizzy, I LOVE THAT!

01:26:02 Kory Feath: Sounds like there's a gap in the market for a fancy UXR club :P

01:26:16 Kinsey K: @ L R: Google it, follow LinkedIn discussions, and keep an eye on Eventbrite and meetup events. Lots of info on Medium with how to address gaps and be creative about getting experience-like pro bono work. Also lots of info about UXR as growing field.

01:26:19 Kaitlyn Boulding: Are publications "impact"?

01:26:23 Chris: Should our bullets for the roles ALWAYS be the "so what" points and just take all the job ad duties/criteria as a given?

01:26:55 Sara Ulius-Sabel: Yes, unless there is something that is non-obvious about your role/responsibilities

01:27:14 Lisa Young: I had a summer research associate position with the federal government to interview and understand employee satisfaction. I had no clue that was considered user experience research and that I actually AM already a user experience researcher. I changed my job title from "summer research associate" to "user experience research associate"

01:27:40 Yael Warshel: On comment made now about removing "I recruited participants" since it's obvious for a research study. But Why? isn't that relevant since there are cases where someone else recruits for researcher so resume writer is exhibiting that they know how to recruit a research sample. Isn't recruiting a research sample important for UX Research?

01:27:41 Danielle Colagio: Love that @Lisa :)

01:27:49 Mykhanh Pham: How do you recommend listing promotions/title changes when the roles and responsibilities haven't changed?

01:28:12 Ashani Escoffery: +1 Yael's question

01:28:15 Cassidy Martin: @Yael, maybe be specific and say how you recruited, what methods did you utilize to recruit

01:28:15 Cara: @Lisa, funny, I am in a similar boat doing some UX research in my role now, but my title is totally different - wondering if I can change my official title on my resume though?

01:28:16 Marjolein - Lisboa - UXR: This one is a SuperSeniorUXRguru

01:28:21 Marie Maxey: Thank you, Lisa! I feel like 5 years is a short amount of time. ;)

01:28:26 Kory Feath: Question: do you have to put official job title as title on resume? For instance, my boss referred to me as a "Lead Job Title" in an email chain but I was hired as "Job title".

01:28:26 Allen Thomas: 'Helped steer university LGBTQ policy and guidance for students, faculty, and staff as co-chair of a committee'?

01:28:49 Sara Brady: What if the big picture impact work done through the committee and "cross-functional work" within a university was not actual research?

01:29:14 Léa: Any advice for tailoring resume from job description

01:29:37 Isais Smith: I'm a little confused because I feel that PhD's are highly qualified in their research. Writing a dissertation alone is incredibly hard and is even vetted at the end

of it all. I get that this resume may not reflect URX language, but is this PhD going to be overlooked because its too academic? If so, why? is a PhD not valued like that? Am i trippin? LOL

01:30:03 Yael Warshel: @Cassidy: That's helpful because yes, can totally differ! Provided there's space for that detail re: how you recruited??

01:30:05 Lisa Young: @Cara, there might be a way to combine your current title or add in "user research" to it.

01:30:24 Kory Feath: @Isais, I've heard anecdotally some places only consider hiring people for UXR if they've got a PhD.

01:31:05 Cara: @lisa - Mine is "Planning Specialist" which doesn't make that much sense to the actual role lol but don't want to be perceived as "lying" to the recruiter - unless this is a common/ok practice, then I'm totally ok w/changing it to suit the work I actually do more

01:31:27 Julia DeBari: Some teams at Google and Airbnb only hire PhDs.

01:31:54 Athena Cintolo: How do you feel about listing courses taken in a Human Factors or HCI degree if you are coming from a non-traditional background? Should you keep them on post-graduation?

01:31:55 Isais Smith: Wow, i did not know that

01:31:56 Judit Antos: I wonder about the same thing. Do I need to have a masters degree in hci? Is that required for research roles?

01:32:09 Danielle Colagio: I'm exploring Masters programs, but the idea of getting Engineering experience is a bit daunting, not going to lie lol

01:32:14 Anthony Z: No, it isn't

01:32:18 Isais Smith: Thanks guys

01:32:30 Paul Mashack: I feel kinda out of place here. I don't have any UX experience

01:32:39 Chris: Re: titles, I've had some recruiters ask me to add "& Researcher" to my UXD roles which I didn't think was important (I talked about research in my bullets) but apparently it is?

01:32:45 Danielle Colagio: I've been told by UXR Managers that HCI can be applicable but it depends on the program

01:33:06 Judit Antos: danielle, interesting

01:33:32 Cara: @Chris - good to know!

01:33:37 Isais Smith: @Paul, I don't have any UX experience either- I've been an assistant professor for 3 years now. I'm here to network and learn the ropes. Hopefully, that approach helps

01:33:39 Kory Feath: @Judit, anecdotally I've heard for some places a Masters or higher is a must due to statistical/research training that a Bachelor's doesn't provide

01:33:40 Chris Tang: What's the smallest acceptable point size? Some say things shouldn't be smaller than 9 point

01:33:56 Paul Mashack: Me too, Isais.

01:34:06 Paul Mashack: I'd like to learn more about UX

01:34:36 Paul Mashack: I guess through LinkedIn learning, etc

01:34:39 Danielle Colagio: @Judit, HCI might not always

overlay with UX Research because there aren't always research experiences within the program, so it's important to look at what program projects consist of and how you can transfer the projects to the end goal :)

01:34:47 Dianna Ratsamy: is research experience done for graduate level sociology classes considered "projects"? (quantitative methods class, qualitative methods class, community-based research class)

01:34:57 Anthony Z: Everyone should join the UXRS slack channel and keep the conversation going! [https://join.slack.com/t/uxresearchstratmeetup/shared\\_invite/zt-18l1357za-lTvWQY5xD6KEI~4Lnptd0g](https://join.slack.com/t/uxresearchstratmeetup/shared_invite/zt-18l1357za-lTvWQY5xD6KEI~4Lnptd0g)

01:34:58 Julia DeBari: There is no indication of working with stakeholders or team on this resume.

01:35:09 Isais Smith: Yeah, I want to pivot, but lost on how to do it. LOL. Guess its another research to take on. LOL

01:35:12 Kory Feath: +1 to Dianna's question

01:35:29 Nicole Montemurro - UXRS: @Paul - we've got some great resources on the UXRS website for links to past events—including videos, slides, chat transcript, and more!  
<https://www.uxresearchandstrategy.com/past-events.html>

01:35:34 Bobby Bishop: I would suggest creating your own projects or volunteer projects. Hopefully with someone who can give feedback.

01:35:41 Judit Antos: Are there other programs than master programs that provide the research training? This is the million dollar question of mine

01:35:46 Paul Mashack: Thanks, Nicole

01:36:01 Paul Mashack: I am trying to transition

01:36:04 Lauren Singer - UXRS: I did the NN/g training and found a lot of value in it @Judit

01:36:13 Danielle Colagio: NN/g ?

01:36:16 Fanny Ruiz: When I do not have too much experience in the field I should talk about the projects, what about the experience I have from my present role that it isn't relevant to Research?

01:36:19 Kory Feath: @Judit I've heard mixed things from bootcamps, both positive and negative

01:36:19 Lauren Singer - UXRS: Nielsen Norman group

01:36:21 Paul Mashack: Maybe I should remove "trying"

01:36:25 Danielle Colagio: Thank you :)

01:36:32 Anthony Z: Yes Judit - The Interaction Design Foundation also has a UXR bootcamp that is very affordable

01:36:40 Bobby Bishop: SPSS is relevant for quant

01:36:58 Judit Antos: @Bobby I am working on my projects with a mentor who provides feedback. I am learning as I move forward with the projects, very hands-on

01:36:59 Danielle Siano: @paul @isais let's connect. I'm also transitioning to ux from design and finding it a challenge to accumulate the necessary experience. i'm charging ahead though. I'm committed to finding my way. [www.linkedin.com/daniellesiano](http://www.linkedin.com/daniellesiano)

01:37:11 Chris: Omg the Nng training "Usability and the Human Mind" changed my life. Nng training is pricey if your company doesn't send you though haha.

01:37:13 Marjolein - Lisboa - UXR: @Chris smaller than 9 is not recommended for legibility if someone prints it (it may appear stuffed if all text goes into 1 page as well)

01:37:25 Julia DeBari: Most UX Bootcamps are terrible for transitioning to UX Research. They are more beneficial for UXD.

01:37:31 Paul Mashack: <https://www.linkedin.com/in/pmashack/>

01:37:46 Kory Feath: How do you get companies to pay for training and/or bootcamps? I've never gotten that perk

01:37:59 Paul Mashack: I've heard some of those bootcamps are overwhelming

01:38:03 Paul Mashack: Maybe that's just me

01:38:23 Judit Antos: @ Lauren Norman Nielsen Group offers short classes to the best of my knowledge, I am not sure it works well if I am a beginner. Do you have any experience w/ NNG?

01:38:24 Isais Smith: @Danielle, Definitely!! Lets connect

01:38:26 Julia DeBari: For UXR, Curiosity Tank by Michele Ronsen is awesome.

01:38:28 Isais Smith: <https://www.linkedin.com/in/isais-smith-3694899b/>

01:38:44 Marjolein - Lisboa - UXR: Also researched for UXR bootcamps and I was not convinced of the experience of some mentors at IxDF's UXR bootcamp. I opted for a mentorship

01:38:45 Judit Antos: Michele is amazing, top on my list for sure!

01:38:49 Sarah Wood: Are two columns accessible for people with disabilities?

01:38:49 Anthony Z: Michele Ronsen is the speaker at next month's event !

01:38:52 Cara: I just finished the UXR Bootcamp at IxDF and I loved it!! Felt it was very comprehensive and got some portfolio stuff. Can't tell you yet if it gets me a job, will keep you posted :P

01:39:00 Paul Mashack: Nice LinkedIn pic, Isais

01:39:14 Judit Antos: good luck, Cara! That is a great accomplishment!

01:39:28 Lauren Singer - UXRS: @Judit I transitioned from academia to UX and found NNG SUPER helpful. But I did some self study first to at least get myself comfortable with the ux language and context.

01:39:31 Tiffany Ng: Just ask your employer if they are willing to pay for it. Tell them why it would benefit them if you went. It never hurts to ask. Worst they can say is no

01:39:45 Cara: Thanks, Judit :D

01:40:14 Kimberly Selway: But do columns throw off the ATS?

01:40:54 Anthony Z: <https://www.jobscan.co/blog/resume-tables-columns-ats/#:~:text=No.,cause%20critical%20errors%20within%20ATS.>

01:41:14 Judit Antos: @ May I connect with you, Lauren? I have questions about this program, I have been doing self-study for 6 months very graduate pace but I might be in good shape to learn at NNG?

01:41:18 Chris: What's our take on the bolding thing for the

keywords/phrases? I tried it as well, I tried it as well but this is the first time I've seen someone else do it :')

01:41:20 Ricardo Salinas: I would love to connect to see your journey as a UX Researcher and want to support you all!

<https://www.linkedin.com/in/ricardo99salinas/>

01:41:29 Anthony Z: [https://premium.linkedin.com/content/premium/global/en\\_us/index/jobsearch/articles/the-easy-how-to-guide-for-formatting-resumes-for-applicant-tracking-systems](https://premium.linkedin.com/content/premium/global/en_us/index/jobsearch/articles/the-easy-how-to-guide-for-formatting-resumes-for-applicant-tracking-systems)

01:41:29 Danielle Colagio: How much can we assume that the individuals looking at our resumes will know the verbiage ?

01:42:10 Anthony Z: The recruiters are relying on the automated score provided by the applicant tracking system and the requirements provided by the hiring manager

01:42:44 Lauren Singer - UXRS: @judit - absolutely!

01:43:26 Chris: I'm a UXR but my title in the system is "UX Design Consultant" or something :|

01:43:59 Judit Antos: @ Anthony wow! I know nothing about that. That is mind-blowing

01:44:04 Joseph Stubenrauch: ^ Many recruiters on LinkedIn disagree with the above assertions about ATS. See Amazon recruiter Amy Miller on this topic. I am an interviewer for my team at Amazon. The recruiter sees the resume you upload. The HM sees it. I see it. You upload a Word file? I see a Word file. You upload a pdf? I see the pdf.

01:44:13 Judit Antos: @ Lauren Thank you

01:44:18 Carolyn Brown-Kramer: Excellent tip--thank you Amy for clarifying the job title issue!

01:44:32 L S: also very relevant if you make it to the reference check stage

01:44:39 L S: and your reference is like "what? that's not what their job was"

01:44:45 Sara Brady: Hi Carolyn Brown-Kramer! Nice to see you here! 😎

01:44:50 Kinsey K: Doesn't "UX Lead" as a job title suggest that it is lead of the whole UX process rather than just a research lead?

01:44:51 Cara: I'm still confused as to how to reframe your title and whether that's kosher

01:44:51 Paul Mashack: Too much white space, in my opinion

01:45:17 Kory Feath: @Cara I asked that earlier and I hope we get a detailed answer after the webinar

01:46:17 Mayra Morgan: Are we going to get the recording of this webinar?

01:46:28 Naomi Bluesummers: @Cara @Kory me too... especially considering how even for actual UXR roles, different companies call similar positions different things

01:46:35 Mayra Morgan: I just want to say that this webinar is really useful for me. Amy is amazing.

01:46:45 Danielle Colagio: Agreed @Mayra!

01:46:54 Nicole Montemurro - UXRS: This session will be recorded and posted on our Youtube channel after the event

[https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)

[view\\_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)



Make sure to subscribe so you get notifications of when we have a new recording up!

01:46:57 Danielle Siano: I've completed a NN/g certification and am happy to answer questions.

01:47:03 Paul Mashack: hahahah

01:47:04 Dianna Ratsamy: I love better call saul lol

01:47:07 francine.sutton@knights.ucf.edu: I agree. My resume needs work since I don't have any UX experience.

01:47:08 Paul Mashack: Better Call Saul

01:47:40 Paul Mashack: I have people skills!

01:47:46 Kory Feath: Question: how do you show skills in a personal statement?

01:47:47 Paul Mashack: I am good with people!

01:47:54 Judit Antos: @Cara I was looking at the UXR VBootcamp as well at IxDF. IT looks like a great program. Would you be open to connect and share your experience with me?

01:47:57 Bobby Bishop: I am a human

01:48:11 francine.sutton@knights.ucf.edu: Project management and customer service experience.

01:48:15 Danielle Colagio: Bobby seems a little sus

01:48:25 Nicole Montemurro - UXRS: Connect with UXRS! Use our LinkTree with links to all our social media channels. <https://linktr.ee/uxrs>

01:49:37 Chris: @Paul, your new personal statement: Better Call Paul

01:49:44 Cara: @judit - absolutely! <https://www.linkedin.com/in/carasaunders/>

01:49:51 Paul Mashack: I've thought about that

01:49:57 Kory Feath: @Christ +1

01:50:08 Kory Feath: @Chris\*

01:50:39 nicole eng: @Cara, @Danielle, I'm interested in looking at either NN/g or the IxD foundation bootcamp, would it be ok to contact you to hear more about your experience?

01:50:39 Paul Mashack: I was going to paralegal course a few years ago, and my manager at the time called me that

01:51:11 nicole eng: The effusive praise here on the chat is definitely working on me - also I feel like I need a human or a guided course to help me in my path

01:51:23 Danielle Siano: @nicole Yes! happy to chat about it after "class" ;)

01:51:29 Bobby Bishop: Coming this fall, MS in Human Factors is coming to a theatre near you!

01:51:30 Nicole Montemurro - UXRS: Want to keep the conversation going after the event? Sign up for our Slack channel. Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>

01:51:33 Kory Feath: @Nicole I hear we've got a human in the chat

01:51:53 nicole eng: Idk - not suss, or airlock?

01:51:53 Danielle Siano: <https://www.linkedin.com/in/daniellesiano/>

01:52:19 Bobby Bishop: I like to think that I am human

01:53:47 nicole eng: I guess I won't discriminate if a robot can help me get an actual job lol

01:53:56 Paul Mashack: hahaha  
01:54:02 Paul Mashack: Do the robot  
01:54:08 nicole eng: Automate it  
01:54:32 Sarah Wood: Would love to connect: <https://www.linkedin.com/in/sarahgeisswood/>  
01:54:35 Bobby Bishop: words are hard  
01:54:55 Bobby Bishop: <https://github.com/deedy/Deedy-Resume>  
01:55:10 Paul Mashack: Lots of words  
01:55:12 Mayra Morgan: Would love to connect with you all! Here is my LinkedIn <https://www.linkedin.com/in/mayramorganphd/>  
01:55:31 Kinsey K: Text heavy!!!!  
01:55:57 Paul Mashack: Yeah, kinda hard to skimm  
01:56:07 Nicole Montemurro - UXRS: Post any final questions you have for Amy in the chat  
01:56:21 Yael Warshel: Happy to connect with folks here: [linkedin.com/in/yael-warshel-993360a2](https://www.linkedin.com/in/yael-warshel-993360a2)  
01:56:40 L S: besides recruiter videos on youtube, do you (Amy) have any other recommendations for additional resources we can explore about ux research resumes?  
01:56:48 Kinsey K: Need to play with font size  
01:57:05 Lori Olson: [www.linkedin.com/in/lolson15](https://www.linkedin.com/in/lolson15)  
01:57:13 Chris: Sometimes I worry that hiring managers all have different resume preferences and trying to cater to this "standard" is futile :(  
01:57:24 Irem Ozekes: I agree Chris  
01:57:33 Sara Brady: SPSS would be a tool, no?  
01:57:48 Kinsey K: @ Chris: bottom line: needs to be readable  
01:57:59 Paul Mashack: Dinner time  
01:58:01 SFW: Please tell me we can access the recording  
01:58:07 Marjolein - Lisboa - UXR: only words, makes me think on how UXR insights are presented on the job. Something I learned when I created my portfolio is that you have to apply UXD techniques in mind and for who you are designing your cv or profolio :)  
01:58:09 Lisa Young: Thanks AMY!!  
01:58:11 Chris: Thanks Amy!  
01:58:14 Paul Mashack: Yes, that was awesome  
01:58:14 Caldera Jr, Daniel Robert: Very helpful!  
01:58:16 CHRISTOPHER HUNT: Thank you Amy  
01:58:16 Kory Feath: This was super helpful, thank you!  
01:58:16 Joli Deleon: Yes! Thank you Amy!  
01:58:17 Léa: Thanks so much  
01:58:18 Mayra Morgan: Amy you are THE BEST!  
01:58:18 Judit Antos: Thank you, Amy!  
01:58:20 Kristina Miller: Thanks Amy!  
01:58:20 Marjolein - Lisboa - UXR: Great value, Amy! I learned something :)  
01:58:21 Erica Yu: Thank you!!  
01:58:21 Danielle Colagio: Thank you so much Amy!! :)  
01:58:24 Sandeep Krishnakumar: Thank you Amy!  
01:58:25 Crissy-- Vancouver: Thanks Amy for the insights <https://www.linkedin.com/in/xinageco/>

01:58:25 Niloofar Kazemi: Thanks Amy!  
01:58:27 Selina Wang: Thank you Amy!  
01:58:30 Taylor Martinez: Thank you so much Amy!!! So  
much valuable information! I have a lot of work to do on mine.  
Thank you!  
01:58:31 Sarah Wood: Thank you so much!  
01:58:32 Kristina Miller: Will the recording be  
available?  
01:58:32 Ziyun Tie: appreciate it aMY!!  
01:58:33 Annabelle Tan: Thanks so much, Amy! 😊  
01:58:34 Jeff DuBois: Thank you! Super helpful!  
01:58:36 Nicole Montemurro – UXRS: This session will be  
recorded and posted on our Youtube channel after the event  
[https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?  
view\\_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)

Make sure to subscribe so you get notifications of when we have a  
new recording up!

01:58:36 Crissy-- Vancouver: thanks Lauren for hosting  
01:58:36 Simoni Patel: Thank you Amy!!!  
01:58:36 Cara: This is incredible. Definitely re-watching  
and pausing! lol  
01:58:37 Ashley Mirasol: Thanks Amy!1  
01:58:37 Xinyue Zuo: Thank you so much!  
01:58:39 Ziyun Tie: Amy\*  
01:58:40 Robyn Lyn (she/her/hers): Thank you, Amy!  
01:58:42 Batsheva Paul: Thank you so much!  
01:58:44 francine.sutton@knights.ucf.edu: Thank you!  
01:58:47 Léa: Any advice on tailoring on resume  
01:58:48 Paul Mashack: 🙌  
01:58:49 Ashani Escoffery: Yeah this was great, thank  
you so much Amy!  
01:58:54 Parker Sorenson: Thank you Amy!  
01:58:55 Koyel Ranu: Amy, that was very helpful. Thank  
You!  
01:59:00 Naomi Bluesummers: Thank you Amy! This was SO  
helpful!  
01:59:06 Jarrett Hanks: Thanks so much for your help, Amy!  
01:59:09 Crissy-- Vancouver: let's connect to talk design  
and ux research [www.linkedin.com/in/xinageco](http://www.linkedin.com/in/xinageco)  
01:59:15 Fanny Ruiz: When studying online through  
Coursera for example, you need to say your title is coming from  
there or the University which created the program?  
01:59:15 Bobby Bishop: Thank you for reviewing my resume!  
01:59:29 Nic George: Thank you! I'm a former school  
psychologist and worked a lot with Speech Pathologists. Your advice  
there was incredibly helpful.  
01:59:34 Christina Turner: Thank you!!  
01:59:44 Parker Sorenson: YES!  
01:59:49 Nicole Montemurro – UXRS: Tell us what you  
thought of today's webinar:  
<https://forms.gle/qnt1G5LzBzGSmKHN8>  
02:00:08 Sarah Wood: How do we ensure it can be read with  
a screen reader?

02:00:23 Danielle Siano: any resource recommendations for reading up / following up?

02:00:25 Crissy-- Vancouver: oops my link is <https://www.linkedin.com/in/xinageco/>

02:00:45 Sarah Wood: I want to be be sure my resume is accessible to people who are blind as I am interested in UXR for accessibility.

02:01:11 Bobby Bishop: Connect with me: <https://www.linkedin.com/in/bobby-bishop/> Trying to break into the UXR industry.

02:01:21 Paul Mashack: Send it as a PDF?

02:01:30 Nic George: <https://www.linkedin.com/in/nicolasgeorge2112/>

02:01:54 Irem Ozekes: final plug ☀️ <https://www.linkedin.com/in/iremozekes/>

02:02:15 Paul Mashack: <https://www.linkedin.com/in/pmashack/>

02:02:25 Chris: WCAG <https://www.w3.org/WAI/WCAG21/quickref/>

02:02:26 Marjolein - Lisboa - UXR: As a former UXD and transitioning into UXR in circular economy, I am happy to connect: <https://www.linkedin.com/in/marjoleink/>

02:02:43 Ashani Escoffery: One last time! <http://linkedin.com/in/ashani-escoffery>

02:02:43 Lauren Elbaum: I'm a UX Researcher and I'd love to connect with other UXRs and talk shop! <https://www.linkedin.com/in/laurenelbaum/>

02:02:57 Bobby Bishop: Kitty!

02:03:06 Paul Mashack: 🐱

02:03:21 Crissy-- Vancouver: love hearing guest cats 😊

02:03:26 Kinsey K: Be aware that colorblindness might affect what colors can be easily read

02:03:54 Anthony Z: Another reminder to join the UXRS slack channel and network with 3000+ UXRs [https://join.slack.com/t/uxresearchstratmeetup/shared\\_invite/zt-18l1357za-lTvWQY5xD6KEI~4Lnptd0g](https://join.slack.com/t/uxresearchstratmeetup/shared_invite/zt-18l1357za-lTvWQY5xD6KEI~4Lnptd0g)

02:03:59 Sandeep Krishnakumar: I'm a PhD candidate in Design Research looking to get into UXR roles after graduation -- happy to connect! <https://www.linkedin.com/in/sandeep-krishnakumar/>

02:04:20 Juliana C.: I am confused about the two columns. Several articles online indicate that two columns impact

02:04:39 Juliana C.: the ATS system

02:04:40 Juliana C.: <https://www.jobscan.co/blog/resume-tables-columns-ats/>

02:04:43 Paul Mashack: I was archiving a few years ago and came across some resumes from the early '80s.

02:04:55 Tiffany Burnett, Ph.D.: Happy to connect! <https://www.linkedin.com/in/tiffanyjburnettphd>

02:04:56 Ziyun Tie: I am a grad student learning HCI and have background in psych/neuro academic research! Just went through my first time job hunting in the field. Please feel free to connect! <https://www.linkedin.com/in/ziyun-tie>

02:04:58 Paul Mashack: It was amazing the crazy stuff that was included back then

02:05:22 Danielle Colagio: Diversity 🙌

02:05:37 Nicole Montemurro – UXRS: Tell us what you thought of today's webinar:  
<https://forms.gle/qnt1G5LzBzGSmKHN8>

02:06:03 Bobby Bishop: All I see is bias

02:07:36 Danielle Colagio: So if I've been in end user tech for 5 years... but because it wasn't all around research, what all would I omit and what kind of role could I aim for?

02:08:17 francine.sutton@knights.ucf.edu: Wouldn't mind networking with aspiring professionals. <https://www.linkedin.com/in/francinesutton-design/>

02:09:15 Parker Sorenson: <https://www.linkedin.com/in/parker-sorenson-bb0022a7>

02:09:24 Paul Mashack: <https://www.linkedin.com/in/pmashack/>

02:10:05 Anthony Z: Same goes for people working in an agency setting. They use Producer, Director, etc

02:10:25 Nicole Montemurro – UXRS: Connect with us! Use our LinkTree with links to all our social media channels.  
<https://linktr.ee/uxrs>

02:10:33 Judit Antos: Hello Rebecca Davis!

02:10:42 Lisa Marquez: also would love to connect with others as well on LinkedIn, I have mixed methods background mostly in public health <https://www.linkedin.com/in/lisa-marquez-garcia/>

02:11:08 Lauren Elbaum: What if my title is lead but I've been in UXR for 4 years?

02:11:24 Rebecca Davis: Hi, Judit!! :)

02:12:03 Lauren Elbaum: What if my title is lead but I've been in UXR for 4 years?—Which is not that long for the title

02:12:23 Rachel Schwartz: When applying for roles transitioning from academia – how to apply for senior roles without explicit “product” experience?

02:12:23 Yael Warshel: How do you figure out what level position to apply for if you're transitioning? (e.g. if you come from another industry and have done applied research comparable to user experience research, do you just count the number of years, and look for openings desiring that number of years, or what other factors should you use to guide your application decision-making?)

02:12:39 Kinsey K: The intro statement for a transitioner is perfect place to give a test of storytelling.

02:12:56 L S: @yael I'd love a seminar focused on that topic

02:13:06 Bobby Bishop: analyst and associate seems to be common job levels for beginners that I have seen

02:13:09 Danielle Colagio: +1 Yael and L S

02:13:25 L S: especially since so many people here are transitioning

02:13:36 L S: from non UX roles

02:13:36 elise martin: Should there be a link on our resume to our portfolio?

02:13:37 Naomi Bluesummers: @Yael, L S, Danielle – I would attend that too, interested in the topic

02:13:51 L S: or non UXR roles at least

02:13:56 Irem Ozekes: @elise, always

02:14:04 Irem Ozekes: make it easier for recruiters to find your work

02:14:07 Kinsey K: +1 Yael!

02:14:59 Danielle Colagio: How does one make a portfolio when research isn't their background...? I can probably search it online but any recommendations?

02:15:38 Kinsey K: @Danielle: Start with a look online, that's a different topic from this event 😊

02:15:50 L S: @danielle the uxrs talk on this topic was also hugely helpful!

02:15:57 Danielle Colagio: Will do! 😊

02:16:07 L S: (and it is recorded)

02:16:17 Danielle Colagio: Okay! Was that the link that was shared earlier?

02:16:38 Nicole Montemurro – UXRS: @Danielle – here is the link! Vimeo “Creating and Leveraging your UX Research Portfolio” <https://vimeo.com/ondemand/uxrportfolio2022/>

02:16:40 L S: yes!

02:16:49 Mayra Morgan: I am transitioning from Academia and I use my research projects to do my portfolio: <https://mayramorgan724.wixsite.com/mayramorgan>

02:16:57 Danielle Colagio: Excellent, opened it to view later!! Thank you Nicole :)

02:17:04 Yael Warshel: Yes, maybe having a document that lists on one side entry level to senior level positions by terminology and on the other, kinds of people/types/amounts of experiences in those positions

02:17:20 Paul Mashack: All experience is experience

02:17:21 Kory Feath: +1 Yael

02:17:27 Irem Ozekes: heading out, useful event

02:17:42 Nicole Montemurro – UXRS: Want to keep the conversation going after the event? Sign up for our Slack channel. Fill in this form. <https://forms.gle/4pFyZJyreEdvPWoz6>

02:17:58 Crissy-- Vancouver: also have another meeting so thank you for this. Already subscribed to youtube and completed the survey

02:18:04 Chris Tang: Thank you @Marjolein – Lisboa! 😊

02:18:12 Crissy-- Vancouver: see u on LinkedIn (for those who connected), take care, all

02:18:45 Paul Mashack: Books are good

02:18:49 L S: books exist!

02:18:54 Nicole Montemurro – UXRS: Tell us what you thought of today's webinar: <https://forms.gle/qnt1G5LzBzGSmKHn8>

02:18:55 Danielle Colagio: Do we have a book list recommendation?

02:19:04 L S: Design of Everyday Things

02:19:06 Lisa Carter: best uxr book you've read this year: GO!

02:19:07 Sara Brady: "Books exist." 😂

02:19:07 Lisa Marquez: Any books or resources that explain uxr methods?

02:19:09 Ziyun Tie: Don't make me think!  
02:19:14 L S: UX Team of 1  
02:19:14 Ziyun Tie: Design of everyday things!  
02:19:22 Mayra Morgan: YES, you need to fill the gap. I would totally recommend working with a coach like Amy. She has worked with many clients transitioning from Academia. She knows what she is talking about it and she is very successful.  
02:19:22 L S: +1 to Don't Make Me Think  
02:19:29 Anthony Z: The Usability Testing Handbook by Jeff Raskin  
02:19:31 L S: Letting Go of the Words for content-related UX stuff  
02:19:50 Mayra Morgan: [https://docs.google.com/document/d/1sbnFSaMpei2\\_beL3XhHfqMXWhVEKGQ5b9ieT6b7B3TI/edit](https://docs.google.com/document/d/1sbnFSaMpei2_beL3XhHfqMXWhVEKGQ5b9ieT6b7B3TI/edit)  
02:19:55 Ira Bliatka: exactly, a #1 book recommendation?  
02:20:08 Mayra Morgan: <https://www.amysantee.com/>  
02:20:13 Paul Mashack: Oh wow  
02:20:13 Lindsay Simmonds: From 2018: The Top 10 Books about UX Research  
<https://xd.adobe.com/ideas/process/user-research/top-10-books-ux-research/>  
02:20:16 Kinsey K: Darren Hood has a a lot of good booklists  
02:20:50 Juliana C.: <https://www.interaction-design.org/>  
02:20:53 Danielle Colagio: <https://www.linkedin.com/groups/80336/>

<https://www.linkedin.com/groups/126114/>

These are two groups I've found on LinkedIn :)

02:21:11 Mayra Morgan: Amy has a 118 ways to transition to UX Research document that I just shared.  
02:21:14 Kinsey K: Anthro to UX podcast for transitioners.  
02:21:25 Bobby Bishop: Most things are grey and not black and white  
02:21:35 Juliana C.: Mentors:  
02:21:37 Juliana C.: <https://www.adplist.org/explore?tab=mentors>  
02:21:42 Crissy-- Vancouver: thx 4 those grps Danielle  
02:21:48 L S: Just Enough Research by Erika Hall  
02:22:03 Bobby Bishop: Erika Hall did an event for this group  
02:22:14 Bobby Bishop: It's on their Youtube  
02:22:21 Chris: Erika Hall is amazing  
02:22:32 Nicole Montemurro - UXRS: Check out the UXRS website for links to past events—including videos, slides, chat transcript, and more!  
<https://www.uxresearchandstrategy.com/past-events.html>  
02:22:34 Bobby Bishop: She is great  
02:22:37 Cara: Thank you SO much Amy, Lauren, and UXRS - this was incredibly helpful, I've been blank staring at my resume forever - will be my first of many times joining! Big shout out to Jennifer Blatz for letting me know about this :)  
02:22:39 CHRISTOPHER HUNT: Thank you amy



02:22:41 L S: whoa! that's awesome  
02:22:44 Sandeep Krishnakumar: Thank you!  
02:22:45 Yael Warshel: Thank you!  
02:22:45 Kory Feath: I have to run but thank you for  
hosting this webinar!  
02:22:46 Paul Mashack: This was super awesome  
02:22:49 L S: thank you Amy and Lauren!  
02:22:51 Pooja Bandyopadhyay: Thank you!  
02:22:57 Chris: Appreciate you Lauren and team!!  
02:22:57 Crissy-- Vancouver: this is my first event, this  
was so wonderful  
02:22:58 Stefanie: This was amazing. Thank you so much  
02:22:58 Nicole Montemurro - UXRS: Tell us what you  
thought of today's webinar:  
<https://forms.gle/qnt1G5LzBzGSmKHN8>  
02:22:59 Shuai Mu: Thank you !  
02:23:00 Danielle Colagio: Thank you both so much for  
your time :)  
02:23:01 Jenn Haskin: Thank you!  
02:23:02 Beth Williford: Enjoyed this -- thanks!  
02:23:02 Roger J: thank you Amy and Lauren  
02:23:03 Parker Sorenson: Thank you Amy!!!  
02:23:03 Judit Antos: THANK YOU  
02:23:04 Kate MacFarlane: thank you so much!!  
02:23:05 Rebecca Davis: Thank you!  
02:23:07 Batsheva Paul: Thank you to everyone involved in  
making this webinar happen!  
02:23:08 Lauren Elbaum: Thank you!  
02:23:08 Paul Mashack: 😊  
02:23:09 Selina Wang: Thank you!  
02:23:14 Ashley Mirasol: THANK YOU!!!  
02:23:19 Elizabeth Raddatz: Thank you Amy and Lauren!!  
02:23:19 francine.sutton@knights.ucf.edu: 🙌  
02:23:19 Ashani Escoffery: Thank you so much Amy, this  
was absolutely fantastic  
02:23:20 Clara Lewis: Thank you!!  
02:23:21 Paul Mashack: Well worth delaying dinner  
02:23:21 Arian Karimitar: Thanks, it was so useful!  
02:23:25 Ira Bliatka: thanks so much for your time,  
insights, and coordination, take good care both!  
02:23:27 Lindsay Simmonds: Thanks Amy! 🙌🙌  
02:23:27 Fanny Ruiz: Thanks Amy!  
02:23:28 Nicole Montemurro - UXRS: Tell us what you  
thought of today's webinar:  
<https://forms.gle/qnt1G5LzBzGSmKHN8>  
02:23:29 francine.sutton@knights.ucf.edu: Thank you!  
02:23:30 Jessica Rodriguez: Thank you, Amy and Lauren!  
02:23:37 Amy Santee: Thanks everyone  
02:23:38 Bobby Bishop: mmmm data  
02:23:44 Robyn Lyn (she/her/hers): Thank you so much,  
Amy & Lauren!  
02:24:14 Nicole Montemurro - UXRS: Sign up for our  
Slack channel. Fill in this form.

<https://forms.gle/4pFyZJyreEdvPWoz6>

02:24:20 Chris: How long is the networking part?

02:24:26 gaurav chadha: thank you so much any and lauren

02:24:57 Joli Deleon: This was wonderful! I wish I could

stay for the networking event but I have to finish up work. 😊

02:25:05 Parker Sorenson: An awesome Post for those

who are trying to learn about the UX field: [https://](https://www.linkedin.com/posts/simonwolfetaylor_ux-research-resources-for-beginners-activity-6899371323705892864-Qk9j?utm_source=linkedin_share&utm_medium=android_app)

[www.linkedin.com/posts/simonwolfetaylor\\_ux-research-resources-for-beginners-activity-6899371323705892864-Qk9j?](https://www.linkedin.com/posts/simonwolfetaylor_ux-research-resources-for-beginners-activity-6899371323705892864-Qk9j?utm_source=linkedin_share&utm_medium=android_app)

[utm\\_source=linkedin\\_share&utm\\_medium=android\\_app](https://www.linkedin.com/posts/simonwolfetaylor_ux-research-resources-for-beginners-activity-6899371323705892864-Qk9j?utm_source=linkedin_share&utm_medium=android_app)

02:25:08 UXRS: Thank you Lauren and Amy

02:25:28 Nicole Montemurro - UXRS: You can also join us

for our upcoming networking event in July!

<https://www.eventbrite.com/e/uxrs-summer-networking-extravaganza-tickets-345002069477>

02:25:31 L R: would love to stay but have another

meeting ...

02:26:18 Judith Scanlon: what do I do?