

Chat Transcript - WUD 11.11.21

11:51:39 From Lauren Singer - UXRS to Everyone:

Thanks for joining everyone! We will be starting in about 10 mins!

11:52:57 From Jen Blatz - UXRS to Everyone:

Andy and his shoes!

11:55:04 From Harold Cáceres to Everyone:

Hey, yourselves! Cheers from El Salvador

11:55:38 From Trine Falbe to Everyone:

WUD Milan 😊

11:56:36 From Aida Najarian to Everyone:

Atlanta, GA

11:56:40 From dinesh valmiki to Everyone:

Hello from Hyderabad, India

11:56:42 From Lauren Singer - UXRS to Everyone:

Cheers from Nashville, TN!

11:56:44 From Zohar Lindenbaum to Everyone:

NYC

11:56:53 From Damasco Innovations Team to Everyone:

Hello, Florida!

11:57:32 From Jen Blatz - UXRS to Everyone:

We love seeing smiling faces. Please turn on your camera if you feel comfortable.

11:57:36 From Morten Rand-Hendriksen to Everyone:

It's Remembrance Day in Canada, thus the poppy.

11:57:39 From Andy Vitale to Everyone:

Charlotte, NC

11:59:03 From Audrey Aday to Everyone:

Hello from Vancouver, BC!

11:59:12 From Abigail Gore to Lauren Singer - UXRS(Direct Message):

FYI there is some major issues with people accessing the zoom link thru eventbrite

11:59:14 From Malari Barber - UXRS to Everyone:

Hello from Los Angeles!

11:59:16 From jules hare to Everyone:

woo hoo, made it in! Thanks for the link in the slack

11:59:16 From Jacob Pavel to Everyone:

Just an update. Eventbrite is having issues. Had to get the zoom link directly from someone in the UXRS slack

11:59:25 From Paulo Christiano to Everyone:

Hello, from Brazil

11:59:33 From Britt Wiwat to Everyone:

Hi, coming to you from Toronto!

11:59:38 From Michal Pollard to Everyone:

Hi! I am in London. UK :)

11:59:43 From Lauren Singer - UXRS to Abigail Gore(Direct Message):

Thank you - just let our coordinator know!

11:59:43 From Sergiu Curelaru to Everyone:

I'm a Romanian student in UK, hi there!

11:59:49 From Lisa Semidey to Everyone:

Hello from Houston!

11:59:57 From Harold Cáceres to Everyone:

I had the same problem, Jacob. Struggled for 15 min.

12:00:02 From Lin H. Howe (she/her) to Everyone:

Jersey Shore, where Autumn colors are just popping!

12:00:22 From Lauren Singer - UXRS to Everyone:

Thanks for letting us know about the zoom issues - our coordinators are on it!

12:01:13 From tiziana moore to Everyone:

I was able to connect by pasting the zoom link in the browser, and then I had to sign in with my zoom account

12:01:43 From jules hare to Everyone:

so happy to see everyone's faces!

12:01:54 From alephmartinez@hotmail.com to Everyone:

Hi everyone, I'm joining from Buenos Aires, Argentina

12:01:58 From Sonia Bazán to Everyone:

Hello from Columbus, Ohio--USA!

12:02:04 From Charlotte Lewis (Senior User Researcher) to Lauren Singer - UXRS(Direct Message):

Do you prefer videos off? Thanks

12:02:07 From Nicole.Cousino@highmark.com to Everyone:

Hello from Portland OR

12:02:17 From Ian Wright to Everyone:

Hallo from Berlin!

12:02:21 From tiziana moore to Everyone:

hello from San Diego

12:02:25 From Deborah Edwards-Onoro to Everyone:

Hello from southeast Michigan!

12:02:30 From Suejin Yang to Everyone:

Hello from Southern California!

12:02:32 From Abigail Gore to Everyone:

Hello from Austin, Texas!

12:02:37 From Camille D. to Everyone:

Hello from Chicago, IL!

12:02:47 From Dave Johns to Everyone:

Hello from Oxford, UK!! Super excited for this session :)

12:02:55 From Mike Ryan to Everyone:

South of Boston, Massachusetts USA

12:03:01 From Morgan Rice to Everyone:

Hello from Raleigh, NC!

12:03:05 From Malari Barber - UXRS to Everyone:

<https://linktr.ee/uxrs>

12:03:18 From Malari Barber - UXRS to Everyone:

<https://www.eventbrite.com/e/uxrs-holiday-networking-party-tickets-183046837017>

12:03:40 From Malari Barber - UXRS to Everyone:

<https://www.uxresearchandstrategy.com/news>

12:04:44 From Jen Blatz - UXRS to Everyone:

We will be recording today's session.

12:08:57 From Mike Ryan to Everyone:

Pooch check!

12:09:24 From Lauren Singer - UXRS to Everyone:

Apologies in advance for any barking that may occur!

12:09:36 From Jules Hare to Everyone:

Morten has a cool booth set up

12:16:46 From Bobby Bishop to Everyone:

CITI training is required before psychology students can work in a lab or do any other human subjects work.

<https://about.citiprogram.org/>

In my opinion, anytime you put something on someone else's screen, you are sharing a stimulus and are doing human subjects work. Especially if you measure.

12:18:46 From Mike Ryan to Everyone:

Jules is cracking up

12:18:51 From Jules Hare to Everyone:

Morten my hero

12:19:11 From Jules Hare to Everyone:



12:19:40 From Charlotte Lewis (Senior User Researcher) to Lauren Singer - UXRS(Direct Message):

How would you like to collect questions?

12:20:48 From Lauren Singer - UXRS to Everyone:

Please add your questions to the chat... I will get to some of them toward the end of our discussion 😊

12:20:59 From Isabella Merjanian to Everyone:

Will the panel recording be shared somewhere?

12:21:11 From Charlotte Lewis (Senior User Researcher) to Lauren Singer - UXRS(Direct Message):

Thank you :)

12:21:45 From Malari Barber - UXRS to Everyone:

The recording for today's event will be posted on Youtube. Subscribe to get notifications when a new video is posted!

<https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ>

12:22:16 From Charlotte Lewis (Senior User Researcher) to Everyone:

What we create is not a product. It's part of a system, connected to other social systems, such as race, money, knowledge, money...

12:22:25 From Jules Hare to Everyone:

Thanks for the link Bobby Bishop!

12:22:48 From Mike Ryan to Everyone:

Question (if they don't already go there) can you talk about the ethical issues around algorithms.

12:24:08 From Charlotte Lewis (Senior User Researcher) to Everyone:

What do you see the top issues in tech with ethics? What do you consider we can do to mitigate misuse of data, security and privacy?

12:24:29 From Jules Hare to Everyone:

👏 Andy Vitale

12:24:43 From Mark Singer to Everyone:

Yes!

12:24:43 From Charlotte Lewis (Senior User Researcher) to Everyone:

What can we do to weave in accountability into what we do as UXRs?

12:25:44 From Mike Ryan to Everyone:

I refer to that as modal shaming.

12:25:48 From Jen Blatz - UXRS to Everyone:

Cameras on is very welcome 😊

12:26:01 From Damasco Innovations Team to Everyone:

Emotional Manipulation tactics

12:26:18 From jules hare to Everyone:
ooooo Modal shaming! nice !

12:26:24 From Rachel Maynard to Everyone:
Just because you can, doesn't mean you should.

12:26:41 From Alejandra González to Everyone:
Maybe you will not unsubscribe because you don't want the muppet to be sad 😊😞

12:27:18 From Harold Cáceres to Everyone:
Just like the Amazon dogs

12:28:11 From jules hare to Everyone:
Once again reinforcing why I refuse to download tiktok

12:28:21 From Deana Jirak to Everyone:
Aww my dog is one of the Amazon dogs! Will vouch only used to brighten your day when there are 404s; not shame!

12:28:25 From Randy Bapst to Everyone:
I made the popular video on the dark patterns used by the Interaction Design Foundation (IDF) when you try to unsubscribe. "Are you sure you want to stop advancing your career"? <https://youtu.be/ySLYq3NLLI8>

12:28:27 From Cody Conaway to Everyone:
That's one of the Facebook problems

12:28:48 From Jen Blatz - UXRS to Everyone:
If you have any questions, drop them in the chat here.

12:28:59 From Sonia Bazán to Everyone:
Interesting to think about how we use language.

12:29:18 From Niala to Everyone:
Also, food for thought: there are two industries on earth that refer to people as "users": the tech industry and the illegal drug market 🤖

12:29:21 From Mike Ryan to Everyone:
That is friggin insane

12:29:23 From Visnu Ghosh (she/her) to Everyone:
As someone who is new to the design field, how do you effectively have a conversation about these types of issues when they're rampant in the org and when speakers are being invited to talk about how to keep people "hooked"?

12:29:24 From Harold Cáceres to Everyone:
Stated in Nir Eyal's Hooked

12:29:26 From Lisa Dance to Everyone:
How sick is that!

12:29:26 From Jinna Hagerty to Everyone:
<https://www.interestly.com/dark-twisted-story-national-lampoon-cheeseface/>

12:29:44 From Zohar Lindenbaum to Everyone:
Behavioral science and biases - every designer should learn more about that. Its all about how us humans work.

12:29:49 From Jinna Hagerty to Everyone:
Link Re: Sad dogs used for sales

12:30:11 From jules hare to Everyone:
I watched a short clip with Oliver Sacks last night talking about amphetamines and our brains. TikTok is an amphetamine

12:30:26 From Niala to Everyone:
100%

12:30:29 From Kaycee Woodford to Everyone:
Couldn't agree more

12:30:31 From Ian Wright to Everyone:

When a designer works for a company that uses obvious dark patterns and feels uncomfortable being part of that, how should they address that with the management team if those dark patterns are the main way that the company makes money? (i.e. roach motel, automatic renewal, counting on users to forget the cancel their subscription)

12:30:42 From Monica R to Everyone:

Re: TikTok - what I hear you saying is "increasing engagement" = "forming addictions". What do you think?

12:30:44 From Katie Hamby to Everyone:

My head immediately goes to the fact that because these are digital experiences, digital spaces--there are not the same fire-escape mandated opportunities for exit, because the user (theoretically) can always leave on their own will.

Curious about what types of tragedy will have to exist (if any) that will mandate these types of changes.

12:30:48 From Ashley Rovenski to Everyone:

TikTok used to have videos telling you to log off if you were watching late at night. It looked like an ad though...

12:31:00 From Niala to Everyone:

Shout out to Mike Monteiro 🙌 Read his book!!!

12:31:40 From Cody Conaway to Everyone:

I think researchers and designers in general want to do right by users. For those that work for big social media companies, what you all saying to your management about the harm that is done by addictive design?

12:31:51 From Harold Cáceres to Everyone:

🙌 Trine 🙌

12:31:52 From Christian Sosa-Lanz to Everyone:

Affect the direction of a company from inside out.

12:32:20 From Visnu Ghosh (she/her) to Everyone:

Certain large fin tech companies also employ these practices, is it realistic for them?

12:32:25 From abbey ripstra to Everyone:

question: what does the panel think about the ethics of which jobs we take as designers / researchers and developers... as an ethical consideration. Some may think that an individual may change the ethical context. It seems to me that bringing up ethics and trying to rally other designers around making change toward ethical system and product design is not possible, or at most, challenging to retaining your job. The hierarchical power structures are in place to thwart those that change. WE loose jobs for brining up the unethical business practices. What do we do ? Do we need unions? We need to act collectively. thoughts?

12:32:35 From Anne Joutsenvirta to Everyone:

Ian Wright: that is a great question! The same question applies to researchers. How should we react if we see that the systems our companies are creating are evil or enhance bad behavior?

12:32:45 From Ginny H to Everyone:

100

12:32:46 From Elizabeth Rosenzweig to Everyone:

If you don't like a company's business model, you ca decide not to work there if you want to be involved.

12:33:00 From Dave Johns to Everyone:

@Trine, so do you think it's the business models that need regulation, as opposed to the design patterns that realise that model?

12:33:11 From Isabella Merjanian to Everyone:

Subscription-based user-generated content platforms like Patreon might be a more ethical model

12:33:19 From jules hare to Everyone:

👋 yes Trine

12:33:29 From Elizabeth Rosenzweig to Everyone:

Understood that some people are not able to pick and choose their jobs- it is a bit of a privilege to think that way— good point, there is no room for shame here.

12:33:31 From Jose Murillo to Everyone:

We need to address the cultural paradigms that create the business models that exploit and damage society

12:33:34 From Jules Hare to Everyone:

it's like climate change

12:33:35 From Kaycee Woodford to Everyone:

This has been in the news lately, but the target audience is young and vulnerable with lower self control. As such, TikTok, Insta, etc. are breeding grounds for addictive tendencies and an unhealthy dependence on seeing what other people are doing and comparing yourself to them.

12:33:43 From Abbey Ripstra to Everyone:

agree with you Trine!!

12:33:54 From Mike Ryan to Everyone:

One thing I have done is to engage the dark pattern during a usability session and let the participant talk about how they feel about it. And make sure that stakeholders see it. An let shame do its work.

12:33:54 From Carmen Keating to Everyone:

I agree with Trine. I suffered from retaliation because I spoke up to these issues in a fortune 500 company. It spanned across multiple departments and I ended up having to leave because of how severe it got.

12:34:03 From Charlotte Lewis (Senior User Researcher) to Everyone:

I think we can have a role here. I developed a series of workshops to make sure we looked at things in the 'ethical lens'

12:34:08 From Dave Johns to Lauren Singer - UXRS(Direct Message):

Question for Trine: @Trine, so do you think it's the business models that need regulation, as opposed to the design patterns that realise that model?

12:34:14 From Charlotte Lewis (Senior User Researcher) to Everyone:

On what we came up with as solutions

12:34:36 From Jules Hare to Everyone:

nice idea Mike!

12:34:56 From Abbey Ripstra to Everyone:

Had retaliation too.

12:35:01 From Mike Ryan to Everyone:

It can work especially if it comes up multiple times.

12:35:22 From Randy Bapst to Everyone:

hmmmm I think everyone is accountable for their own actions. I don't think we can just say the company made them do it.

12:35:36 From Charlotte Lewis (Senior User Researcher) to Everyone:

The workshops I helped developed brought in external specialists on security, privacy, and other ethical aspects. Inviting the people who do know about these aspects.

12:35:47 From Lisa Dance to Everyone:

Make it harder for them to hire good talent.

12:35:48 From Elizabeth Rosenzweig to Everyone:

One has to pick their battles, but speaking up is always an option, Always.

12:35:51 From Sonia Bazán to Everyone:

Yes, as individuals in an organization we could speak up more.

12:36:10 From Julie Dawson to Everyone:

I had a very difficult time getting logged into this meeting. Eventbrite opened 6 different tabs that loaded extremely slow, then finally I was able to log-in with Google. 🙄

12:36:28 From abbey ripstra to Everyone:

government looking at them seems to have no impact.. still waiting for fb to have consequences.... years!!

12:36:36 From Randy Bapst to Everyone:

omg yes Eventbrite was very laggy to get in.

12:36:39 From Gwen Jewiss to Everyone:

@Julie Same for me!

12:37:00 From Jinna Hagerty to Everyone:

Same, Eventbrite was like 1990s speed

12:37:02 From Jen Blatz - UXRS to Everyone:

Yeah we are so sorry about the Eventbrite issues. Uhg.

12:37:13 From Josephine Giaimo to Everyone:

Am really appreciating these conversations.

12:37:31 From abbey ripstra to Everyone:

Thanks for pivoting quickly to still have the event outside eventbrite!! AWESOME!

12:37:34 From Mike Ryan to Everyone:

Sometimes you need the stick. The carrot doesn't always work

12:37:35 From Jen Blatz - UXRS to Everyone:

Are you following us on LinkedIN, Slack, Twitter and YouTube? Find out how to here:

<https://linktr.ee/uxrs>

12:38:30 From jules hare to Everyone:

TRUUUUUUTH

12:38:54 From tiziana moore to Everyone:

👏 great point Andy. Designers can also get informed of what little legal protection exists. In California we have CCPA that allow users to tell company not to collect data. Also, since 2020, dark patterns are illegal too

12:38:55 From Yilmaz Kulahoglu to Everyone:

"Especially in the US" !!!

12:38:55 From Carmen Keating to Everyone:

Exactly

12:39:05 From Lissett Gonzalez to Everyone:

Excellent point

12:39:13 From Andy Vitale to Everyone:

The podcast episode with Mike that I was referring to: <https://www.surfacingpodcast.com/mike-monteiro>

12:39:16 From Vibha Bhagwat to Everyone:

Awesome the way the event was switched to another source, and the speed at which emails were sent out with links. Kudos UXRS! 👏

12:39:20 From Anne Joutsenvirta to Everyone:

But the job markets are different- in US you can 'easier' find a new job that for example in Europe...

12:39:34 From Mike Ryan to Everyone:

Does UXRS have a tiktok? :)

12:39:52 From tiziana moore to Everyone:

Also, talk about business costs of unethical design, including legal costs

12:40:08 From Elizabeth Rosenzweig to Everyone:

Sorry to go down the road of don't work there- I was thinking more about when I apply for a job at a company- I look into their business model. However, that is a LUXURY and a privilege to even think about, We

definitely need to speak up and speak out whether we are inside a company or speaking about it from the outside

12:40:12 From Harold Cáceres to Everyone:
Better not, Mike

12:40:32 From Mike White to Everyone:
Good to see you again in your room, Andy.

12:40:35 From Eric Oosenbrug to Everyone:
very much agree Elizabeth

12:41:05 From tiziana moore to Everyone:
Question: GDPR has been around longer than California CCPA. How is the enforcement working in Europe? Did any company get exposed and had to pay for breaking the GDPR?

12:42:00 From abbey ripstra to Everyone:
I agree with Elizabeth too (luxury to turn down a job b/c ethics)... and we need support as individuals who are brave enough to bring up the ethical issues. Support from outside the company. WE need to come together as professionals as we are today.... and have a way to support each other

12:42:13 From Bobby Bishop to Everyone:
Professional Engineers have to sign off for the bridges

12:42:20 From Ginny H to Everyone:
@ Tiziana - yes

12:42:20 From Ginny H to Everyone:
https://en.wikipedia.org/wiki/GDPR_fines_and_notices

12:42:34 From Bobby Bishop to Everyone:
that way it is enforceable against someone

12:42:50 From Bobby Bishop to Everyone:
otherwise, people will just hide behind the company


12:42:52 From Mike White to Everyone:
Just got in (was trying to join via Eventbrite). Can I get a link to the recording afterwards?

12:42:55 From Eric Oosenbrug to Everyone:
collective action!

12:42:57 From jules hare to Everyone:
I feel that I am going to rewatch this @ least once a month

12:43:01 From abbey ripstra to Everyone:
yes to unions! and collective action

12:43:05 From Ginny H to Everyone:
@jules +1

12:43:06 From Monica Longmire to Everyone:


12:43:24 From tiziana moore to Everyone:
thank you @Ginny. It gives me hope. Even though California is the only State for now to employ a law similar to GDPR, I can still hope that others will follow suite

12:43:35 From Zohar Lindenbaum to Everyone:
What about creating a governance form for the internet? Why from the government level no one is taking responsibility?

12:43:37 From Monica R to Everyone:
Yes yes yes!!!!

12:43:41 From Ginny H to Everyone:
I think WA had one in the making and a couple of other states

12:43:48 From Josephine Giaimo to Everyone:
Yes, to professionalizing and wanting the government to support ethics and standards, i.e., regulation.

12:43:48 From Randy Bapst to Everyone:

Every company has a code of conduct. if you're asked to do something unethical take a look at that first.

12:43:54 From Isabella Merjanian to Everyone:

Very good point Morten. "Ruined by Design" by Mike Monteiro talks a lot about design licensing and professionalism

12:44:04 From tiziana moore to Everyone:

@Ginny, this is great news.

12:44:05 From Ian Wright to Everyone:

Has anyone played the Terms and Conditions game online - check it out! Hilarious but also really insightful about dark patterns and how frustrating it is for the user to cancel. Just type in 'terms and conditions game'

12:44:18 From Eric Oosenbrug to Everyone:

+1 Isabella's reference to "Ruined by Design" by Mike Monteiro

12:44:29 From Monica R to Everyone:

@jules, I'm literally writing in my notes the timestamps where I'll need a re-listen.

12:44:46 From jules hare to Everyone:

yes @Monica!

12:44:49 From tiziana moore to Everyone:

What everyone thinks about Pinterest design for their terms and conditions?

12:45:04 From Dave Johns to Lauren Singer - UXRS(Direct Message):

Question: What organisations are well placed to bring us as practitioners towards a professionalisation - whether that's towards a chartered institute, industry certification, or alternatives...

12:45:10 From tiziana moore to Everyone:

<https://policy.pinterest.com/en/privacy-policy>

12:45:23 From Christian Sosa-Lanz to Everyone:

Questions: How do we identify situations that may lead to unethical use of technology and/or data? We are trained to think happy path, but there is there a "white hat" version for UX?

12:45:37 From Yilmaz Kulahoglu to Everyone:

You can't keep the current low entry barrier to UX, proliferated, rushed UX education and then talk about standardization, unionizing and code of conduct. Something's got to give.

12:46:16 From jules hare to Everyone:

I signed up to Jared Spool's Persuasive UX metrics week of training this week - thinking of way to combine his points on goals with ethics progress metrics 😞

12:46:34 From Josephine Giaimo to Everyone:

+1 @Jules Hare

12:46:44 From Elizabeth Rosenzweig to Everyone:

So, I have one way we can make an impact- World Usability Day is now looking to get on the calendar of the United Nations so we can bring the whole domain of design researchers to a higher level. We need to come together- business, designers, developers, marketing and the user. We can use this initiative to get public policy passed to deal with these issues . Pls sign out petition

<https://www.change.org/UsableTechforGood>

12:47:13 From Morten Rand-Hendriksen to Everyone:

<https://www.iso.org/iso-26000-social-responsibility.html>

12:47:14 From abbey ripstra to Everyone:

Also the govt in US is very persuaded by big business lobbyist. It is complicated and very close to if not...corruption

12:47:35 From Kaycee Woodford to Everyone:

10000000%

12:47:39 From Deana Jirak to Everyone:

Thank you for starting a petition at Change.org! —UX Director at Change.org (Hiring product designers btw! Message me on LinkedIn if interested.)

12:47:40 From tiziana moore to Everyone:

@jules. You can add other metrics, such as retentions, life-long customer values, referral, etc. But also lower expenses.

12:48:31 From jules hare to Everyone:

ooooo, thanks @Tiziana

12:48:40 From Morten Rand-Hendriksen to Everyone:

Probably the most comprehensive resource on practical ethics in design and technology:

<https://www.scu.edu/ethics-in-technology-practice/>

12:48:44 From tiziana moore to Everyone:

@Jules I mentioned some of these metrics in a short talk I made a while back, on how ethical design is good for business

12:48:59 From tiziana moore to Everyone:

Ethical UX Design Talk (45min) <https://youtu.be/ijyAPyysqwY>

12:49:09 From Zoom user to Everyone:

Accessibility standards are in place also but often not conformed with to the detriment of equality and inclusion.

12:49:41 From jules hare to Everyone:

Yes - I went to your talk. It was a good one & i should rewatch

12:50:09 From Jen Blatz - UXRS to Everyone:

<https://www.myrocketcareer.com/about-us/our-philosophies/>

12:50:25 From jules hare to Everyone:



12:50:35 From Monica R to Everyone:

@Andy - I love that you're using the term "partners" to describe the folks we're raising issues to. It helps us remind ourselves that it doesn't have to be a fight and more a question of "how can we partner to change this?"

12:50:38 From Elizabeth Rosenzweig to Everyone:

@Deana thank you for letting us know you work at Change.org. the petition tool is great

12:51:01 From Ginny H to Everyone:

Amartya Sen <3

12:51:04 From Deana Jirak to Everyone:

Thanks. We're just getting started. :-) Tons of opportunity for improvement. And appreciate your support!

12:51:34 From Vibha Bhagwat to Everyone:

@morten "In their context" 

12:52:00 From Jen Blatz - UXRS to Everyone:

Hey all, I just want to point out we also have a WUD celebrity here! Elizabeth Rosenzweig, the Founder & Director of WUD is here today too. Tell here hi!

12:52:18 From Randy Bapst to Everyone:



12:52:43 From Charlotte Lewis (Senior User Researcher) to Everyone:

We looked at these aspects of ethics, it only works if people listen, as you say @andy

Misinformation, deep fakes and fake news
Harassment, Bullying, Abuse and hacking
Transparency, theft and ownership

Robot employment and human redundancies
Surveillance Capitalism
Addiction
Digital Pollution
Bias

You wouldn't exclude these lenses unless it 100% didn't apply

12:52:43 From Mike Ryan to Everyone:

Wooo hooo! Elizabeth is awesome!

12:52:49 From Vibha Bhagwat to Everyone:

Hi Elizabeth! Super that you could join!

12:53:09 From Monica Longmire to Everyone:

Nice! @Charlotte, thanks for sharing that list

12:53:11 From jules hare to Everyone:

who is this again?

12:53:20 From Trine Falbe to Everyone:

Hi Elizabeth! THANK you for giving us WUD!

12:53:26 From Josephine Giaimo to Everyone:

Please post author and name of book.

12:53:28 From Vibha Bhagwat to Everyone:

Yeah, whose book and workshop?

12:53:29 From tiziana moore to Everyone:

Hi Elizabeth: glad to know you are here

12:53:37 From Jen Blatz - UXRS to Everyone:

Our fabulous Panelist for World Usability has just announce a master class. Check out Trine Falbe's new course

Smashing Magazine just announced the masterclass on ethical design I'll be running in March 2022

<https://smashingconf.com/online-workshops/workshops/trine-falbe/>

12:54:12 From Trine Falbe to Everyone:

And my book: <https://ethicaldesignhandbook.com/>

12:54:18 From Josephine Giaimo to Everyone:

Great example, Morten.

12:54:21 From Trine Falbe to Everyone:

Thanks Morten for mentioning them 😊

12:54:48 From Mike Ryan to Everyone:

L.L.Bean has similar guarantees on their boots!

12:54:55 From Katie Hamby to Everyone:

Do you put that onus on the original merchant or the marketplace?

12:55:05 From Bobby Bishop to Everyone:

Also, if they can get you to send it to them, they can potentially analyze why it broke.

12:55:12 From Morten Rand-Hendriksen to Everyone:

MANY companies have lifetime warranties. People forget and don't take advantage of it.

12:55:13 From Benjamin Ferguson to Everyone:

Joining late (apologies) - I wasn't able to join for some reason. Will this recording be sent out? I'm bummed I missed the first part. :(

12:55:41 From Charlotte Lewis (Senior User Researcher) to Everyone:

Ask - How are decisions made on solutions?

12:56:02 From Bobby Bishop to Everyone:

Ah, follow the money?

12:56:06 From Bonnie Hanks to Everyone:
Same, Benjamin. It took me 45 minutes to finally be able to log in!

12:56:11 From Helene Oliveira to Everyone:
Communication is a key. How to approach and talk about your thoughts, proposes, and sale your idea.

12:56:18 From Morten Rand-Hendriksen to Everyone:
Trine (et.al)'s book <https://ethicaldesignhandbook.com/>

12:56:43 From Zoom user to Everyone:
Definitely now see the importance of checking a company's values

12:57:08 From Malari Barber - UXRS to Everyone:
Apologies for the difficulties around joining today's event! The recording will be posted on our YouTube channel and the link will be sent out via email as well!
<https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ>

12:57:18 From Benjamin Ferguson to Everyone:
Thank you!

12:57:27 From Morten Rand-Hendriksen to Everyone:
In the words of Shosana Zuboff: Who knows? Who

12:57:30 From Josephine Giaimo to Everyone:
An app called Blind?

12:57:37 From Dave Johns to Everyone:
And for applying to agencies, look at their clients and their business models...

12:57:43 From Morten Rand-Hendriksen to Everyone:
Who knows, who decides, who decides who decides

12:57:50 From Josephine Giaimo to Everyone:
Big fan of Shoshana Zuboff. In the Age of the Smart Machine.

12:57:55 From Ginny H to Everyone:
Just bought Trine's book and I'm delighted by the checkout experience on smashing magazine

12:58:12 From Andy Vitale to Everyone:
<https://www.teamblind.com>

12:58:18 From Josephine Giaimo to Everyone:
What's the name of Trina's book?

12:58:27 From tiziana moore to Everyone:
@Ginny. Smashing Magazine has always an amazing UX. They membership is also so valuable.

12:58:30 From Bobby Bishop to Everyone:
Do companies normally follow their values? What happens when values conflict?

12:58:37 From Vibha Bhagwat to Everyone:
I tried to get a replacement from Schlage for finish on keypad locksets. The Canadian division immediately responded, apologized that they were not able to help, and sent it over to the US counterpart. Still waiting for even a response to my email from US division for 3 weeks!!

12:58:47 From Ginny H to Everyone:
@Josephine Trine (et.al)'s book <https://ethicaldesignhandbook.com/>

12:59:04 From Josephine Giaimo to Everyone:
Thank you, @Ginny H.

13:00:06 From Bobby Bishop to Everyone:
Home depot has values of doing the right thing and creating shareholder value.
<https://corporate.homedepot.com/about/values>

13:00:09 From Ginny H to Everyone:
@Tiziana - Good to know! I only read articles here and there based on search but now I'm looking at the membership

13:00:20 From Jinna Hagerty to Everyone:

AirBnB

13:00:21 From Monica Longmire to Everyone:



13:00:26 From Randy Bapst to Everyone:

bad time to mention I can't figure out how to cancel my LinkedIn Premium subscription?

<https://youtu.be/t4F1xSaJWNQ>

13:01:23 From tiziana moore to Everyone:

@Ginny. It is only \$5 a month, and you can access the digital version of all book. Also, my Ethical Handbook arrived and it was a ll messed up, and due to issue with re-shopping, they gave me 6 months free for membershi

13:01:36 From Damasco Innovations Team to Everyone:

Are we getting a copy of this talk?

13:01:43 From Damasco Innovations Team to Everyone:

(Recording?)

13:01:49 From Mike White to Everyone:

Hoping so.

13:02:05 From Damasco Innovations Team to Everyone:

I want to share it with my team to open more of a discussion

13:02:07 From Randy Bapst to Everyone:

I don't judge someone for working at a company that has done anything unethically, but I do if they actively take part in that action.

13:02:10 From Bonnie Hanks to Everyone:

Morten sent this earlier: Apologies for the difficulties around joining today's event! The recording will be posted on our YouTube channel and the link will be sent out via email as well!

<https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ>

13:02:15 From Helene Oliveira to Everyone:

I think we need to visualize ourself in the future working for the company and ask ourself if will be a good think.

13:02:16 From Zoom user to Everyone:

Hear hear - accessibility so we get equity. And the weaknesses are not just commercial sector but public and third sectors too ...

13:02:18 From Mike White to Everyone:

>>The recording will be posted on our YouTube channel and the link will be sent out via email as well!

<https://youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ><<

13:02:40 From Mike Ryan to Everyone:

Microsoft inclusivity toolkit covers a lot of what Morten was talking about.

<https://www.microsoft.com/design/inclusive/>

13:02:41 From Damasco Innovations Team to Everyone:

Thank you @bonnie

13:03:32 From Amanda Butler to Everyone:

Isabella Merjanian Thank you for sharing "Ruined by Design" by Mike Monteiro

13:03:39 From Morten Rand-Hendriksen to Everyone:

Here's my conference talk from last year about Practical Ethics in Design. There's a huge reference and reading list in the description below: <https://www.youtube.com/watch?v=bzUmNaBtiC4>

13:03:42 From Randy Bapst to Everyone:

advice: Listen to your heart

13:03:51 From Lissett Gonzalez to Everyone:

Thank you all for the valuable information

13:03:57 From Mark Singer to Everyone:

Thank you everyone!

13:04:01 From Donna Crowley to Everyone:
Thanks all, this was a great discussion!

13:04:04 From Jen Blatz - UXRS to Everyone:
One last plug for our social media links: <https://linktr.ee/uxrs>

13:04:13 From Josephine Giaimo to Everyone:
Thank you.

13:04:16 From Mike Ryan to Everyone:
Thanks everyone! HAPPY WORLD USABILITY DAY!

13:04:17 From Suejin Yang to Everyone:
Thank you so much!

13:04:24 From Steven Nowak to Everyone:
Thank you!

13:04:25 From Malari Barber - UXRS to Everyone:
What did you think of today's event? Complete the survey now! Help us improve the UXRS events
<https://forms.gle/EyfKHnywJwerCZ1H8>

13:04:25 From carissa w to Everyone:
Thank you

13:04:27 From Vibha Bhagwat to Everyone:
So candid and truthful to the real industry! Thank you!

13:04:31 From Damasco Innovations Team to Everyone:
Thank you guys, you have been great! and Informative!

13:04:42 From Andy Vitale to Everyone:
WUD UP EVERYONE? (Had to do it)

13:04:45 From tiziana moore to Lauren Singer - UXRS(Direct Message):
can you also share the resources from the chat?

13:05:05 From Christian syyp to Everyone:
Thank you to the panelist.

13:05:15 From jules hare to Everyone:
thank you so much!

13:05:27 From Niala to Everyone:
Thank you panelists!

13:05:30 From Monica R to Everyone:
Fabulous panel! Thank you so much!

13:05:31 From Ian Wright to Everyone:
Thank you so much!

13:05:38 From Tim Hamm to Everyone:
Thank you!

13:05:38 From tiziana moore to Everyone:
thank you the awesome panel

13:05:43 From Anne Joutsenvirta to Everyone:
Thank you for the great conversation!

13:06:00 From Bobby Bishop to Everyone:
Thank you to everyone involved!

13:06:05 From Audrey Aday to Everyone:
Thank you to the organizers and panelists! Such a valuable and important discussion

13:06:15 From Vânia to Everyone:
Thanks!

13:06:22 From Sonia Bazán to Everyone:

I need to step away. Thank you to all the panelists!

13:12:22 From SOFIA HINOSTROZA MONTECINO to Everyone:

Hi ! It tells me that I have to be assigned to a breakout room :)

13:16:31 From Melissa Saucedo to Lauren Singer - UXRS(Direct Message):

It's Ok Lauren....I'll just wait until you finish the breakout rooms, thank you!

13:17:09 From Lauren Singer - UXRS to Melissa Saucedo(Direct Message):

Sounds good!

13:24:31 From Josephine Giaimo to Everyone:

Thank you, the breakout rooms were great.

13:25:05 From Charlotte Lewis (Senior User Researcher) to Everyone:

Great break out session, thank you :)

13:25:25 From Morten Rand-Hendriksen to Everyone:

Open invite to connect with me on LinkedIn. Leave a message saying something like "We met at UXRS

13:25:27 From Morten Rand-Hendriksen to Everyone:

<https://www.linkedin.com/in/mortenrandhendriksen/>

13:25:55 From Trine Falbe to Everyone:

Same for me! Happy to connect on linkedin <https://www.linkedin.com/in/trinefalbe/>

13:25:59 From Carmen Keating to Everyone:

Hey everyone! In case you would like to connect - here's my linkedIn -

www.linkedin.com/in/carmen-keating-0437a9198

13:26:02 From Monica R to Everyone:

So thankful for that networking time! Really great people and conversation!

13:26:11 From Vibha Bhagwat to Everyone:

Yeah, where do you pick up the lingo?

13:26:12 From Lizz Premer to Everyone:

Likewise, I can be connected with at <https://www.linkedin.com/in/elizabethpremer/> Please send a message with your connection request.

13:26:20 From Lizz Premer to Everyone:

We're also hiring at Siemens.

13:26:21 From Lizz Premer to Everyone:

User Experience Designer - 272556

<http://myjob.io/d0js5>

UX Writer: Content Strategist - 272560

<http://myjob.io/e6tao>

Customer Experience Specialist- UX/CX - 277980

<http://myjob.io/81i0j>

UX and Product Evangelist for Active Workspace - 259869

<http://myjob.io/ju98r>

13:26:21 From Michal Pollard to Everyone:

Such a good idea for the breakout room thanks you for the great advice @Katie hamby!

13:26:22 From Mike Gallers to Everyone:

Sorry if this was said (and sorry I missed the bulk of this due to having to pick up a Uhaul truck) will the recording be shared afterwards?

13:27:05 From tiziana moore to Everyone:

Feel free to connect with me as well. <https://www.linkedin.com/in/tizianadagostino/>

13:27:05 From Monica Longmire to Everyone:

Nice meeting you, great breakout rooms 🍷❤️ <https://www.linkedin.com/in/monicarlongmire/>

13:27:28 From Suejin Yang to Everyone:
Happy to connect! <https://www.linkedin.com/in/suejinyx/>

13:27:50 From stephen dickens to Everyone:
<https://www.linkedin.com/in/stephen-dickens/> 😊

13:27:58 From Lauren Singer - UXRS to Everyone:
Mike - yes! The recording will be posted. Check our website for updates and subscribe to our channel on youtube to get notifications for when new videos are posted.

13:28:16 From Gwen Jewiss to Everyone:
Sorry! I need to run. Great session!
Thx for great breakout as well-
Please feel free to connect w a note re: UXRS
<https://www.linkedin.com/in/gwenjewiss/>

13:28:34 From Lizz Premer to Everyone:
I have to sign off to join another meeting. Thank you so much for this networking opportunity! I appreciate the time you all have given us.

13:28:39 From Vibha Bhagwat to Everyone:
On the other end of the spectrum, Singapore govt. creates a pathway where people regularly cut across the grass in public lawns!

13:28:40 From jules hare to Everyone:
@Randy Bapst - hi again! Can i find your bookclub deets on your website?

13:29:02 From Mike Gallers to Everyone:
So bummed I missed chatting with all of you!

13:29:09 From abbey ripstra to Everyone:
agreed! Was a great break out room, Monica :)

13:29:15 From jules hare to Everyone:
We did design ethics @ Career Foundry

13:29:21 From jules hare to Everyone:
1 unit

13:29:25 From Gwen Jewiss to Everyone:
When I did a GA UX bootcamp they did!

13:29:36 From abbey ripstra to Everyone:
go to the leadership of the organization and share your thoughts with them.. and the teachers.

13:29:38 From Zohar Lindenbaum to Everyone:
Cant remember how to raise a hand :) Can anyone remind me pls?

13:29:39 From stephen dickens to Everyone:
Thank you! Have to go to a meeting!

13:29:42 From Mike Gallers to Everyone:
Would love to connect!

13:29:43 From Mike Gallers to Everyone:
<https://www.linkedin.com/in/mike-gallers/>

13:29:58 From abbey ripstra to Everyone:
Happy to connect too : <https://www.linkedin.com/in/abigailripstra/>

13:29:59 From Lauren Singer - UXRS to Everyone:
Reactions > Raise Hand

13:30:06 From Vibha Bhagwat to Everyone:
@Zohar, it is under reactions

13:30:09 From Zohar Lindenbaum to Lauren Singer - UXRS(Direct Message):
Thanks

13:30:13 From Morten Rand-Hendriksen to Everyone:
<https://www.scu.edu/ethics-in-technology-practice/>

13:30:22 From Jules Hare to Everyone:
You can give feedback on all tasks at CF. They encourage it & even reach out at times

13:30:25 From Charlotte Lewis (Senior User Researcher) to Everyone:
Thank you all, bye for now! Hope you keep some of these at this time, as it works in the UK! Thank you again!

13:30:31 From Vibha Bhagwat to Everyone:
www.linkedin.com/in/vibhabhagwat

13:30:45 From Ian Wright to Everyone:
CareerFoundry alum here! We had a few reading assignments on design ethics and dark patterns

13:30:49 From Jen Blatz - UXRS to Everyone:
OOOH Morten please share those links.

13:30:49 From Michal Pollard to Everyone:
Happy to connect ! <https://www.linkedin.com/in/michalrockmandesign/>

13:30:52 From Josephine Giaimo to Everyone:
www.linkedin.com/in/josephinegiaimo

13:31:00 From Monica Longmire to Everyone:
Where is this list of resources?

13:31:08 From Kieran Humphryson to Everyone:
Im currently doing a degree in UX at Manchester metropolitan uni and ethics is a huge topic in our course. Currently doing my own ux ethics project

13:31:12 From Suejin Yang to Everyone:
That's really cool! Thank you

13:31:13 From Katy F to Everyone:
Happy to connect with yall! Katy Felker

13:31:14 From Katy F to Everyone:
<https://www.linkedin.com/in/kathryn-felker-468229a3/>

13:31:14 From Jen Blatz - UXRS to Everyone:
And thanks for sharing the link to Trine's book. We'll be posting this chat transcript to our website soon.
<https://www.uxresearchandstrategy.com/past-events.html>

13:31:16 From Monica R to Everyone:
Awesome! Thank you!

13:31:38 From Vibha Bhagwat to Everyone:
How is everyone able to keep up with extensive reading and immensely valuable resources?

13:31:50 From Morten Rand-Hendriksen to Everyone:
Technology and Design Ethics (LinkedIn Learning)
<https://www.linkedin.com/learning/technology-and-design-ethics>

13:32:11 From Morten Rand-Hendriksen to Everyone:
<https://houseofanansi.com/products/the-conscious-creative>

13:32:13 From Morten Rand-Hendriksen to Everyone:
The Conscious Creative (Kelly Small)

13:32:15 From Michal Pollard to Everyone:
(Amy) @Kieran Humphryson good luck with it all!

13:32:21 From Morten Rand-Hendriksen to Everyone:
<https://ethicaldesignhandbook.com/>

13:32:21 From Monica R to Everyone:
@Vibha - yes!

13:32:41 From Morten Rand-Hendriksen to Everyone:

Technology and the Virtues (Shannon Vallor)

<https://global.oup.com/academic/product/technology-and-the-virtues-9780190498511?cc=ca&lang=en&>

13:32:50 From Morten Rand-Hendriksen to Everyone:

<https://ethicalos.org/>

13:32:51 From Jules Hare to Everyone:

With great difficulty!

13:32:56 From Morten Rand-Hendriksen to Everyone:

<https://www.acm.org/code-of-ethics>

13:33:10 From Morten Rand-Hendriksen to Everyone:

The World-Wide Work (Ethan Marcotte) <https://ethanmarcotte.com/wrote/the-world-wide-work/>

13:33:32 From Bobby Bishop to Everyone:

CITI program: <https://about.citiprogram.org/>

13:33:35 From Morten Rand-Hendriksen to Everyone:

How Privilege Defines Performance (Tatiana Mac) <https://www.youtube.com/watch?v=tmYn98Z9CyM>

13:33:50 From Trine Falbe to Everyone:

For anyone interested in the Ethical Design Masterclass I'm running in March 2022

<https://smashingconf.com/online-workshops/workshops/trine-falbe/>

13:33:52 From Abbey Ripstra to Everyone:

Omidyar Network has the Ethical Explorer Pack: A friend product managed this project. Has great tools for assessing and discussing ethical design within organizations.

<https://www.artefactgroup.com/case-studies/ethical-explorer-pack/>

13:33:54 From Morten Rand-Hendriksen to Everyone:

The Age of Surveillance Capitalism (Shoshana Zuboff)

<https://www.publicaffairsbooks.com/titles/shoshana-zuboff/the-age-of-surveillance-capitalism/9781610395694/>

13:34:15 From Morten Rand-Hendriksen to Everyone:

Reset: Reclaiming the Internet for Civil Society (Ronald J. Deibert)

<https://www.cbc.ca/radio/ideas/reset-reclaiming-the-internet-for-civil-society-1.5795345>

13:34:22 From Vibha Bhagwat to Everyone:

@Noom! Yes, but did not work for me. :(

13:34:35 From Morten Rand-Hendriksen to Everyone:

Winners Take All (Anand Giridharadas)

<https://www.penguinrandomhouse.com/books/539747/winners-take-all-by-anand-giridharadas/>

13:34:50 From Morten Rand-Hendriksen to Everyone:

Blindspot: Hidden Biases of Good People (Mahzarin R. Banaji, Anthony G. Greenwald)

<https://blindspot.fas.harvard.edu/Book>

13:35:02 From Morten Rand-Hendriksen to Everyone:

Whistling Vivaldi (Claude M. Steele) <https://www.wnorton.com/books/Whistling-Vivaldi/>

13:35:07 From Jules Hare to Everyone:

I have a friend working at a start up in Shanghai looking to adopt noon practices into a platform you change diabetes behaviour

13:35:17 From Morten Rand-Hendriksen to Everyone:

Race After Technology (Ruha Benjamin) <https://www.ruhabenjamin.com/race-after-technology>

13:35:56 From Bobby Bishop to Everyone:

Need some kind of IRB for the tech industry

13:35:59 From Morten Rand-Hendriksen to Everyone:

Design for Cognitive Bias (David Dylan Thomas)

<https://abookapart.com/products/design-for-cognitive-bias>

13:36:23 From Sarah Alghamdi to Everyone:

really loved the session! Thank you! would love to talk about UX at anytime
<https://www.linkedin.com/sarah-m-al-ghamdi>

13:36:46 From Jen Blatz - UXRS to Everyone:
Will will share in our Slack! Thanks so much Morten!!

13:36:47 From jules hare to Everyone:
so many tabs open now lol

13:36:58 From Christian Sosa-Lanz to Everyone:
Tooltips should inform users why this option was ordered first or how this reminder will help you coming back to your workout app

13:36:59 From Jen Blatz - UXRS to Everyone:
Want to keep the conversation going? Sign up for our Slack channel! Fill in this form.
<https://forms.gle/4pFyZJyreEdvPWoz6>

13:37:00 From Carmen Keating to Everyone:
lol same!

13:37:26 From Bobby Bishop to Everyone:
look up IRB

13:37:39 From Bobby Bishop to Everyone:
Institutional Review Board

13:38:17 From Vibha Bhagwat to Everyone:
@Bobby 👍

13:38:23 From Jen Blatz - UXRS to Everyone:
What did you think of today's event? Complete the survey now! Help us improve the UXRS events
<https://forms.gle/EyfKHnywJwerCZ1H8>

13:39:45 From Katie Hamby to Everyone:
Because it was designed for habit forming

13:39:52 From Katie Hamby to Everyone:
Same with video game addiction

13:40:25 From Katie Hamby to Everyone:
*designed to encourage habit forming behaviour, leveraging addictive measures etc. It's a fascinating ethical quandry

13:40:49 From Josephine Giaimo to Everyone:
Keep working yourself, personal development, it's ongoing.

13:40:53 From Bobby Bishop to Everyone:
Participants in psychology experiments can leave at anytime for any reason and will still get the full incentive normally. Unless it is a longitudinal study some times.

13:41:07 From Bobby Bishop to Everyone:
hidden brain is good for learning about psychology

13:41:10 From Vibha Bhagwat to Everyone:
I would like to hear how everyone here manages to keep up with their reading?

13:41:20 From Bobby Bishop to Everyone:
Hidden Brain is a podcast

13:41:23 From Monica R to Everyone:
@Katy - same! Thanks for asking!

13:41:24 From Vibha Bhagwat to Everyone:
@morten Which?

13:41:25 From Katie Hamby to Everyone:
<https://www.businessinsider.com/brought-to-you-by-podcast-btyb-enron-mail>

13:41:26 From Josephine Giaimo to Everyone:
I'm selective about my reading.

13:41:28 From Bobby Bishop to Everyone:
Puppy!

13:41:31 From Trine Falbe to Everyone:
Tech for Good is a good podcast

13:41:52 From Katie Hamby to Everyone:
This is an oldy, but a goodie--

13:42:17 From Bobby Bishop to Everyone:
Don't judge those books by their titles?

13:42:35 From Lauren Singer - UXRS to Everyone:
Add your favorite books or podcasts to the chat! We will share the chat transcript on our website so you will get all the good recommendations!

13:42:40 From abbey ripstra to Everyone:
say the names again ?

13:42:49 From Katie Hamby to Everyone:
Additionally--the WSJ expose on the facebook files, business wars by wonderly does a good job, as well as how I built this by Guy Raz (general tech/strategy)

13:42:56 From Bobby Bishop to Everyone:
hank green is an interesting person

13:43:04 From tiziana moore to Everyone:
<https://www.amazon.com/Beautifully-Foolish-Endeavor-Novel-Carls/dp/152474347X>

13:43:06 From Morten Rand-Hendriksen to Everyone:
Hank Green: An Absolutely Remarkable Thing and A Beautifully Foolish Endeavor

13:43:17 From tiziana moore to Everyone:

https://www.amazon.com/Absolutely-Remarkable-Thing-Novel/dp/1524743461/ref=pd_bxgy_img_1/134-1025748-2519238?pd_rd_w=WjEnM&pf_rd_p=c64372fa-c41c-422e-990d-9e034f73989b&pf_rd_r=5WYBJPDW02KMTEE2GVG&pd_rd_r=91649238-26e3-4aaf-8779-5933d2556496&pd_rd_wg=YTyMI&pd_rd_i=1524743461&psc=1

13:43:27 From Amy Pridding to Everyone:
Would love to connect with everyone today! Been so nice to hear everyones experience and thoughts on things <https://www.linkedin.com/in/amy-pridding-75a87a146/>

13:43:28 From Morten Rand-Hendriksen to Everyone:
<https://ethicalexplorer.org/>

13:43:38 From abbey ripstra to Everyone:
<https://www.artefactgroup.com/case-studies/ethical-explorer-pack/>

13:43:55 From Monica Longmire to Everyone:
Would one of the organizers export the chat or collect all the links shared and share it with attendees?

13:44:00 From elizabeth to Everyone:
The Humane Interface by Jef Raskin

13:44:08 From Morten Rand-Hendriksen to Everyone:
Here's a definition for you to end the chat:

13:44:09 From Morten Rand-Hendriksen to Everyone:
Ethical Design: Work furthering human flourishing through ethical practice and methodology, centered on the rights, capabilities, and agency of the human end-user.

13:44:11 From Christian Sosa-Lanz to Everyone:
Nir Eyal, the guy that got us here, has a podcast... if you dare. <https://anchor.fm/nirandfar>

13:44:19 From tiziana moore to Everyone:
The chat will be save. You can also save it, but the formatting is horrible

13:44:25 From Katie Hamby to Everyone:

Against the Rules, by Michael Lewis--discusses behavioural patterns etc.

Anything on the Enron corpus emails and how that group of data has shaped a bunch of AI engines etc.
That data set--limited user personas has informed a TON of AI predictive engines. Fascinating stuff

13:44:28 From Suejin Yang to Everyone:

Thank you for providing us with this opportunity!

13:44:39 From Ian Wright to Everyone:

Thank you!!!!!!

13:44:41 From Monica R to Everyone:

Hooray! Thank you so much!!!!

13:44:42 From Vibha Bhagwat to Everyone:

Happy WUD!

13:44:43 From tiziana moore to Everyone:

thank you everyone

13:44:49 From Vibha Bhagwat to Everyone:

Thanks!