

00:18:25 Veronica Camara: Hi from Mexico! 🌴
00:18:30 Jenna Honorable: Hello from Austin, TX! Thanks for putting this on! I'm an Occupational Therapist by education/training and am super excited about the topic!
00:18:42 Anthony Zablocki: March Event: World IA Day 2023: Participatory UX Research with Alexis McNutt Unis <https://www.eventbrite.com/e/world-ia-day-2023-participatory-ux-research-tickets-512349299547?aff=Eventbrite>

March Spring Networking Extravaganza Event: <https://www.eventbrite.com/e/uxrs-spring-networking-extravaganza-tickets-505770542307?aff=Eventbrite>

April Event:

<https://www.eventbrite.com/e/design-for-a-better-world-a-discussion-with-don-norman-tickets-549762874557?aff=Eventbrite>

00:18:45 Rosemary Rogers: Hi from Tennessee, USA
00:19:07 roshanak haghghi: Hi I'm UX Researcher from Iran.
00:19:10 Eleonora Acosta: Hi from Bogotá Colombia
00:19:12 Daniel Reed: Hello from Los Angeles, CA 🖐️
00:19:18 Anthony Zablocki: Check out the UXRS website for information about past events, upcoming events, and more!
<https://www.uxresearchandstrategy.com/>
00:19:19 Vavá Salomão: Hello from Brazil
00:19:20 Constanza Canales Palma: Replying to "hi. from Chile."

I'm from Chile, but moved to Los Angeles years ago. Happy to see a fellow Chilena here 😊

00:19:30 Kate Krongchon: Hi from Tampa, FL 😊
00:19:31 FRAN (Francisca Javiera): Reacted to "I'm from Chile, but ..." with ❤️
00:19:31 Jen Blatz: April event is a huge announcement. You are the first to hear about it.
00:19:36 Mackenzie Leach: Hello from a service designer in Minnesota
00:19:37 Bijoya Deb: Hello from Toronto, Canada
00:19:38 Susan White: Fort Worth, TX
00:19:43 Joanna Stray: Hi, from the UK. I'm sorry I do not have my camera on. It's late over here and I'm in my pyjams!
00:19:46 Eva Valentine: Hello from Denver, Colorado
00:19:47 Alba Garcia: Hello from Memphis, TN!
00:19:49 ELIZABETH RIDDLE: Hello from Michigan!
00:19:54 Laura Goszczynski: Hi from Argentina!
00:19:57 Jordan Turner: Replying to "Hi from Tampa, FL 😊"

I'm in Tallahassee!

00:20:04 Christina Wong: Zooming in from South Florida 😊
00:20:12 Anthony Zablocki: Sign up for the UXRS Slack & introduce yourself: <https://forms.gle/rJWFYnyB6Ms3wp2m8>
00:20:12 Yawen Yu: Hello from San Diego, CA

00:20:15 Kwok, Marc: Hello, from California 😊
00:20:27 Anthony Zablocki: March Event: World IA Day 2023:
Participatory UX Research with Alexis McNutt Unis [https://
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tickets-512349299547?aff=Eventbrite](https://www.eventbrite.com/e/world-ia-day-2023-participatory-ux-research-tickets-512349299547?aff=Eventbrite)

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00:20:38 Kristin Patterson: Hello from San Diego, CA 🌞
00:20:48 Kate Krongchon: Reacted to "I'm in Tallahassee!"

with ❤️

00:20:56 Julie Ann Dawson: Hey y'all from Covington,
Kentucky! I'd love to connect with y'all on LinkedIn [https://
www.linkedin.com/in/julieseardawson/](https://www.linkedin.com/in/julieseardawson/)

00:20:57 Kate Krongchon: Replying to "Hi from Tampa, FL 😊"

beautiful weather today in FL!

00:21:00 Beth Olarsch: Hello from NY!

00:21:09 Vanessa Mariga: Hello from 200 miles north of
Toronto!

00:21:26 Sheyla (she/her): Hello from Canada!

00:21:33 Jen Blatz: Don Norman!!!!

00:21:37 Martu: woow!

00:21:43 Heather Brown: Reacted to "Don Norman!!!!" with ❤️

00:21:47 Anika Bausom: 😊

00:21:49 Jordan Turner: Reacted to "beautiful weather to..."

with ❤️

00:21:50 Halley Earwood: looking forward to that coming out!

00:21:52 Derek Larson: 👍

00:22:03 Chris Tang: Reacted to "Don Norman!!!!" with 🥰

00:22:29 Kristin Kulasik: Hello from Chicago! 😊

00:22:35 LEAH ELLIS: will we get recordig

00:22:47 Michelle Barr: Hello from Toronto, Canada

00:22:58 Jen Blatz: Don Norma tickets [https://
www.eventbrite.com/e/design-for-a-better-world-a-discussion-with-
don-norman-tickets-549762874557?aff=Eventbrite](https://www.eventbrite.com/e/design-for-a-better-world-a-discussion-with-don-norman-tickets-549762874557?aff=Eventbrite)

00:23:02 Carolyn Bufford Funk: Hi from LA!

00:23:21 Courtney Wylie: Hello from Maryland!

00:25:00 Hannah Glazebrook: Is there a link for the slides?

00:25:34 Hannah Glazebrook: Thanks!

00:25:36 Anthony Zablocki: Replying to "Is there a link
for ..."

Not yet, but we will post one after the event

00:26:31 Mariana Melo-Vega De la Puente: Is this it? [https://
www.w3.org/WAI/standards-guidelines/wcag/](https://www.w3.org/WAI/standards-guidelines/wcag/)

00:27:27 Fatima Gutierrez Jhong: What level of accessibility do most sites have? Is there a requirement in the USA?

00:28:28 Derek Larson: Section 508 for doing business with the government.

00:28:34 Jimmy Chandler: @Mariana yes that link is WCAG

00:28:35 Derek Larson: WCAG for just about everywhere else.

00:28:55 Jimmy Chandler: @Fatima "most sites" lol ... probably don'

00:29:00 Mariana Melo-Vega De la Puente: @Mariana yes that link is WCAG
Thank you!

00:29:03 Wendy Bruny: Will this be accessible for attendees after the event, for review?

00:29:16 Emily Killam: ^^

00:29:24 Jimmy Chandler: @Fatima "most sites" lol ... probably don't meet any decent standard of accessibility unfortunately

00:29:34 Aaron Esau: Hi everyone! Sorry I'm late! I'm excited for this!

00:29:41 Laura Palermo: Will the record be available after Sheri's talk?

00:29:54 Derek Larson: Web Accessibility Laws & Policies around the world: <https://www.w3.org/WAI/policies/>

00:30:16 Nicole Montemurro: This session will be recorded and posted on our Youtube channel after the event
https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber
Make sure to subscribe so you get notifications of when we have a new recording up!

00:31:25 Artemis Magliveras: Reacted to "This session will be..." with ❤️

00:31:44 Anthony Zablocki: Share any questions you have for Sheri here in the chat!

00:31:57 Sheyla (she/her): Reacted to "This session will be..." with ❤️

00:32:58 Laura Palermo: Reacted to "This session will be..." with ❤️

00:33:54 Michele Correa: Reacted to "This session will be..." with ❤️

00:34:30 Sherry Truong: Reacted to "This session will be..." with ❤️

00:34:48 Rick Outten: Reacted to "This session will be..." with ❤️

00:35:41 Vladimir Andrade: Reacted to "This session will be..." with ❤️

00:37:15 Heather Stump: What's the threshold for "normal" in this instance?

00:38:05 Jen Blatz: Yes! People rarely use software or the internet in groups. People do these things individually.

00:39:23 Heather Stump: Reacted to "Yes! People rarely u..." with 👍

00:39:39 Chris Tang: Reacted to "Yes! People rarely u..."

with 👍
00:39:49 Ashley Connor: Rather than asking the user to bring their hardware to an in person test, would you recommend a remote test so they can use their own tools in their own environment? Or, would Zoom be a barrier for them?
00:40:13 Veronica Camara: Reacted to "Rather than asking t..."

with +
00:40:15 Hannah Glazebrook: You can test with some disabled and assistive technology users with Fable
00:40:17 Heather Stump: Reacted to "Rather than asking t..."

with +
00:40:18 Tessa Abagis: Reacted to "Rather than asking t..."

with +
00:40:20 Cindy Merrill: Reacted to "Rather than asking t..."

with +
00:40:24 Samsung SM-X205: Reacted to "Rather than asking t..." with 👍
00:40:26 Hannah Glazebrook: <https://makeitfable.com/>
00:40:27 Cristhel S: What can we say to engineering teams who want to go the lean ux model or who say it takes too long to design for accessibility during a sprint?
00:40:36 Gerard Rummery: Reacted to "Rather than asking t..."

with +
00:40:57 Cameron MacDonald: Reacted to "What can we say to e..." with 👍
00:41:07 Kelly Harvey: Reacted to "Rather than asking t..."

with +
00:41:28 Cameron MacDonald: Reacted to "Rather than asking t..." with +
00:41:41 ELIZABETH RIDDLE: Reacted to "What can we say to e..." with 👍
00:42:12 Mitch Fishman: Anyone on Windows 11: I just discovered Win+Shift+T will let you select an area onscreen and it will convert image to text and put it on your clipboard
00:42:40 Bijoya Deb: Reacted to "Anyone on Windows ..." with 😬
00:42:49 Cristhel S: Reacted to "Anyone on Windows 11..."

with 😬
00:42:57 Aaron Esau: Reacted to "You can test with so..."

with 🙌
00:43:23 Clara Lewis: Reacted to "Anyone on Windows 11..."

with ❤️
00:43:23 Mitch Fishman: (oh, only after installing Windows PowerToys from Microsoft)
00:43:27 Artemis Magliveras: Reacted to "What can we say to e..." with 👍
00:43:27 Halley Earwood: Having personas with disabilities only works if you do research with people with disabilities, right?

00:43:30 Anthony Z (UXRS): Connect with us! Use our LinkTree with links to all our social media channels.

<https://linktr.ee/uxrs>

00:43:35 Maggie Tagoe: Reacted to "What can we say to e..." with 🙌

00:43:59 Grace DeSant: Reacted to "This session will be..." with ❤️

00:44:03 Jenna Honorable: Replying to "What can we say to e..."

Just my two cents--but the things developed out providing accessibility for individuals with disabilities benefits non-disabled individuals as well. Think how we all use Siri now for speech to text. That was a feature that came from a need for those with disabilities.

00:44:04 Maggie Tagoe: Reacted to "Anyone on Windows 11..." with ❤️

00:44:07 Mina: Reacted to "What can we say to e..." with 🙌

00:44:12 Maggie Tagoe: Reacted to "(oh, only after inst..." with 👍

00:44:24 Emily Killam: Reacted to "What can we say to e..." with 🙌

00:44:28 Nanako Ito-Taylor: if you have limited resources and access to users with disabilities what resources can we leverage outside of cold calling via social media/online for research participant recruitment?

00:44:41 Seyhan Kayhan: THIS IS AMAZING PRESENTATION. I HOPE YOU SHARE THE RECORDING WITH US LATER.

00:44:51 Eniola Alex Oladele: Introducing myself as a UX Researcher with recovering paralysis, I am pleased to connect with you and invite you to collaborate and network with me on LinkedIn.

<https://www.linkedin.com/in/eniola-alex-0203591b4>

00:44:51 Anthony Z (UXRS): Replying to "THIS IS AMAZING PRES..."

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00:45:13 Seyhan Kayhan: Reacted to "This session will be..." with 🙌

00:45:21 Catherine Fontanilla: Reacted to "This session will be..." with 🙌

00:45:27 Cristhel S: Reacted to "This session will be..." with 🙌

00:45:30 stefanny lopes: What is AT?


00:45:40 Tiffany Hendricks: AT is assistive technology


00:45:41 Anthony Z (UXRS): Replying to "What is AT?"

assistive technology

00:45:46 Jimmy Chandler: Some inspiration for accessible UX personas: <https://rosenfeldmedia.com/a-web-for-everyone/personas-for-accessible-ux/>

00:45:51 stefanny lopes: Ohh thanks

00:46:10 Bijoya Deb: Reacted to "Some inspiration f..." with 


00:46:15 Artemis Magliveras: Reacted to "if you have limited ..." with 

00:46:17 Anthony Z (UXRS): This session will be recorded and posted on our Youtube channel after the event

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Make sure to subscribe so you get notifications of when we have a new recording up!

00:46:44 Emily Friedman: Can you legally ask people if they have a disability such as autism in a screener? Wouldn't this make somebody feel nervous? Would the description of the study need to specifically call out that you are seeking participants with disabilities?


00:46:56 Aremy Aguilar: Reacted to "This session will be..." with 

00:47:11 Heather Stump: Replying to "Can you legally ask ..."


That's usually illegal. Of course there are outliers.

00:47:14 Heather Stump: Replying to "Can you legally ask ..."

At least in the US

00:47:15 Karen Fang: Reacted to "This session will be..." with 

00:47:23 Emily Friedman: Do you use person-first or disability-first descriptors?

00:47:37 OPPO Reno4 Pro 5G: Reacted to "This session will be..." with 

00:48:06 Anthony Z (UXRS): Keep the conversation going after the event! Sign up for the UXRS Slack & introduce yourself <https://forms.gle/rJWFYnyB6Ms3wp2m8>

00:48:21 Heather Stump: Replying to "Can you legally ask ..."

Sorry illegal to ask. Best to disclose what the study is about and let people volunteer

00:48:57 Adam Polansky: Replying to "Can you legally ask ..."

There are resources like Knowbility that will help you fill a panel with people having the relevant disabilities

00:49:09 Lauren Elbaum: Replying to "Can you legally ask ..."

Then how do we recruit people with disabilities if we don't ask?

00:51:12 Heather Stump: Replying to "Can you legally ask ..."

You can say "we're doing an open study for blind users" vs "are you,

specific person, blind?"

00:51:53 Jen Blatz: Replying to "Can you legally ask ..."

I am not sure if it is illegal. You are not talking about a job interview. But that you are seeking participants.

00:51:56 Chris Tang: Reacted to "Some inspiration for..."

with ❤️

00:53:35 Nanako Ito-Taylor: Replying to "if you have limited ..."

understand social media restricts some audiences so just looking for ideas outside of this

00:54:08 Elizabeth Chiu: Sheri, you said Zoom is pretty good. Do you know how Google Meet is?

00:54:24 Kelly Harvey: Reacted to "if you have limited ..."

with +

00:54:58 Tiffany Hendricks: Replying to "Sheri, you said Zoom..."

I've heard many complaints about the delay on the auto captions in Google Meet.

00:55:12 OLIVIA ROMANI: I have to drop off sorry, I will watch the recording later 😊 Thanks Sheri, amazing insights :)

00:55:14 Brittany Linton: Replying to "if you have limited ..."

You could also try reaching out to local community orgs, associations, etc. that may work with the audience you are looking for.

00:55:15 Saira Aziz: Replying to "Sheri, you said Zoom..."

Also what about MS Teams, I would really like to know

00:55:53 Mina: Reacted to "if you have limited ..." with 🙌

00:56:44 Mariana Melo-Vega De la Puente: What was the name of that tool?

00:56:45 Chris Tang: Reacted to "There are resources ..."

with 👍

00:56:58 Inbal Regev Lavy: Reacted to "This session will be..." with 🙌

00:57:08 Fatima Gutierrez Jhong: I think it was reading level calculator

00:57:13 Cindy Merrill: A reading level assessment tool that's built into Word

00:57:31 Clara Lewis: Replying to "Can you legally ask ..."

People can freely volunteer information; to my understanding, legality comes into it re: storing that information, which is particularly sensitive PII, so you'd need to be set up with HIPAA level data privacy and security

00:57:33 Aaron Esau: What was that she just said?

00:57:34 Inbal Regev Lavy: Reacted to "Some inspiration for..." with ❤️

00:57:39 Aaron Esau: lol, sorry couldn't resist the dad joke..

00:57:55 Mariana Melo-Vega De la Puente: Thank you. That should be helpful. The problem is the legal docs. They are tricky to process sometimes

00:58:07 Robyn Lyn (she/her/hers): It's readability @Mariana Melo-Vega (Google it - there are many)

00:58:28 Ryan Taber: There's a free browser-based tool called Hemingway that I really like for readability because it gives you a grade level estimate as well as suggestions for making your text more readable.

00:58:28 Shanna Lea McKeefry: Captions are LIFE!

00:58:44 George Komoto: Reacted to "There's a free brows..." with 😊

00:58:44 Cristhel S: That's how I learned a couple of languages!

00:58:46 Cameron MacDonald: Reacted to "There's a free brows..." with 😊

00:58:54 Fatima Gutierrez Jhong: Same here! Friends & cc are life <3

00:59:09 Kelly Harvey: Replying to "We VERY often say "o..."

not* on

00:59:13 Aaron Esau: I think just about every parent I know (including me) use captions. I've given up on hearing my shows.

00:59:30 Bijoya Deb: Reacted to "I think just about..." with 😊

00:59:30 Mina: Reacted to "That's how I learned..." with 👍

00:59:32 Heather Stump: I might have to drop off early. My dogs are being incredibly distracting and loud

00:59:41 Lisa S: I always have captions on my TV

01:00:11 Mariana Melo-Vega De la Puente: <https://www.searchenginejournal.com/readability-tools-seo-content/317719/>

01:00:16 Arielle Scott: What about figma?

01:01:34 Anthony Z (UXRS): This session will be recorded and posted on our Youtube channel after the event https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber
Make sure to subscribe so you get notifications of when we have a new recording up!

01:02:15 Mitch Fishman: What about figma?
Figma has a rudimentary converter to screen-reader-friendly but you have to know exactly what it does, and it certainly doesn't make it as familiar as real HTML, it just mostly reads what's on screen, rather than identify things like buttons, links, radio buttons, lists, etc

01:02:37 Chris Tang: Reacted to "There's a free brows..." with 😊

01:03:31 Lisa S: Certain eyewear is not ideal for eye-tracking studies as well

01:04:52 Lianne Weller: Replying to "Can you legally ask ..."

I would use "visibly impaired"

If you use blind it could result in an individual disqualifying themselves as they may not consider themselves blind but are severely visually impaired.

01:05:12 Heather Stump: Replying to "Can you legally ask ..."

Ah good call out

01:05:33 Karen Shapiro: I will say that doing UX research with participants who do not have disabilities yields tons of 7s as well - I have stopped asking those rating scale questions, at least during the session, because the incongruity is so big.

01:05:59 Tiffany Hendricks: RE eye/face tracking: Many people with congenital blindness also have involuntary eye movements or there are people with a specific diagnosis of nystagmus in which their eyes move rapidly but have functional vision.

Also, facial movements might not be useful for certain people with facial weakness and/or paralysis in addition to people with cosmetic botox.

01:06:00 Catalina Perez: We're having a hard time recruiting participants. Do you have any tips?

01:06:21 Jacqueline L: For Sheri:

I suspect that more people have disabilities than my design/product team usually realizes. In so-called "general population" research (or research that isn't specifically targeting people with disabilities, but could include people with disabilities who match other recruitment criteria), do you have any suggestions on how researchers can collect information about participant disabilities as part of the screener?

Context: I'd like to demonstrate that "general population" studies affect people with disabilities, even when I don't have approval to run a study specifically for people with disabilities... (Is this a terrible idea?)

01:06:43 Angie Lacey: Wow! So much excellent info!

01:06:46 Lavanya Lavanya: Super insightful - thank you Sheri !

01:06:49 Shari Chung: What are the recommended tools for remote mobile app testing with disabled people?

01:06:57 Ilyssa Kyu: Any advice or resources on handling trauma when it emerges in user research?

01:06:59 Nate: Reacted to "For Sheri:

I suspec..." with 🙌

01:07:01 Anthony Z (UXRS): Tell us what you thought of today's event: <https://forms.gle/Bdz7Pje6UCQuw8p79>

01:07:02 Mariana Melo-Vega De la Puente: Yes, 100%

01:07:03 Benjamin Davies: Question: Any advice on how to figure out what prevalence there is of different disabilities are within a user community while not running afoul of medical disclosure issues?

01:07:07 Ruth Herr: Great presentation, thank you. Any suggestions testing with prototypes?

01:07:13 Harshita Sharma: yes ; it was insightful..... :D

01:07:16 Beth Olarsch: LOTS of people have disabilities as defined by ADA, but don't disclose it at work.
01:07:16 Gem: Any resources or recommendations how best to recruit users with disabilities other than going through an agency?
01:07:18 Traci Fields: This was amazing.
01:07:19 Brigitte: What comes to mind for communication and cognitive disabilities?
01:07:22 Cameron MacDonald: Reacted to "Great presentation, ..." with 👍
01:07:23 Jimmy Chandler: Replying to "Can you legally ask ..."

I would be very cautious about anyone not a lawyer telling a UX webinar chat what is and what is not legal.

01:07:39 Mackenzie Leach: Thank you! I learned a lot from this presentation.
01:07:58 Anthony Z (UXRS): Tell us what you thought of today's event: <https://forms.gle/Bdz7Pje6UCQuw8p79>
01:08:14 Eniola Alex Oladele: Thank you for the presentation sheri. Learnt alot as an AT Advocate
01:08:14 Yindi Pei: What are those two URLs at the end of this slide? It's not taking me to a web page.
01:08:30 Cristina Morejon: We are starting to include trainings of accessibility on our company to design digital products. Do you have any recommendations on how to start adopting research practices for users with disabilities?
01:08:31 Anthony Z (UXRS): Keep the conversation going after the event! Sign up for the UXRS Slack & introduce yourself <https://forms.gle/rJWFYnyB6Ms3wp2m8>
01:08:47 Heather Stump: I've said that to clients
01:08:52 Eniola Alex Oladele: Introducing myself as a UX Researcher with disabilities, I am pleased to connect with you and invite you to collaborate and network with me on LinkedIn.

<https://www.linkedin.com/in/eniola-alex-0203591b4>

01:08:55 Cameron MacDonald: Do you have any advice or resources for trying to get into buy-in for convincing an organization that an in-house usability lab would be a worthwhile investment? I personally know why, of course, but I don't know what magic words or things I have to say to convince others!
01:09:05 Kristin Kulasik: QUESTION: What hurdles have you experienced as a disabled person in the design industry? I am visually impaired and currently enrolled in a bootcamp to UX/UI Design. I would love to get some honest feedback from someone who also uses zoom technology regularly. 😊
01:09:34 Harshita Sharma: What if the Researcher him/her-self is suffering from such accessibility issues? I mean having any disability ; ADHD; Autism; dyslexia.. or any hearing loss issues... ?
01:10:12 Chris Tang: Reacted to "Introducing myself a..." with 😊
01:10:40 Grace DeSant: Are there any Accessibility Design courses or industry recognizable certifications that you would

recommend?

01:10:50 Robyn Lyn (she/her/hers): @Harshita, I wouldn't use the word "suffering"

01:11:06 ebastabl's iPhone: Can you elaborate on what you mean by 98% of web is inaccessible?

01:11:15 Brigitte: Replying to "What comes to mind f..." e.g., head injury, stroke, aphasia, progressive neurological diseases, etc.

01:12:16 Sheri B-H (she/her): <https://sheribyrnehaber.com/high-impact-accessibility-on-a-budget/>

01:12:21 Tiffany Hendricks: Reacted to "https://sheribyrneha..." with ❤️

01:12:23 Shah Buyuk: Reacted to "https://sheribyrneha..."

with ❤️

01:12:24 Catalina Perez: Reacted to "https://sheribyrneha..."

with ❤️

01:12:24 Anthony Z (UXRS): Reacted to "https://

sheribyrneha..." with 🙌

01:12:26 Tamara Lottering: Reacted to "https://

sheribyrneha..." with ❤️

01:12:26 janella stephenson: Reacted to "https://

sheribyrneha..." with ❤️

01:12:27 Haonan Wang: Reacted to "https://sheribyrneha..."

with ❤️

01:12:28 Keri Belcher: Reacted to "https://sheribyrneha..."

with ❤️

01:12:33 ELIZABETH RIDDLE: Reacted to "https://

sheribyrneha..." with ❤️

01:12:33 Anthony Z (UXRS): Reacted to "https://

sheribyrneha..." with ❤️

01:12:33 Aayushi Patel (she/her): Reacted to "https://

sheribyrneha..." with ❤️

01:12:35 ELIZABETH RIDDLE: Reacted to "https://

sheribyrneha..." with 🙌

01:12:36 Mina: Reacted to "https://sheribyrneha..." with 🙌

01:12:36 Julie Ann Dawson: Reacted to "https://

sheribyrneha..." with ❤️

01:12:37 Nanako Ito-Taylor: Reacted to "https://

sheribyrneha..." with ❤️

01:12:37 Mina: Reacted to "https://sheribyrneha..." with ❤️

01:12:38 Anu Iyer: Reacted to "https://sheribyrne..." with

❤️

01:12:38 Sherry Truong: Reacted to "https://sheribyrneha..."

with ❤️

01:12:39 Ryanne X: Reacted to "https://sheribyrneha..." with

❤️

01:12:53 Chris Tang: Reacted to "https://sheribyrneha..."

with ❤️
01:12:58 Eleanor Hofstedt: Reacted to "https://
sheribyrneha..." with ❤️
01:13:00 Tamara Reyes: Reacted to "https://sheribyrneha..."
with ❤️
01:13:02 Tamara Reyes: Reacted to "https://sheribyrneha..."
with 🙌
01:13:18 Pranali Shinde: Reacted to "https://sheribyrneha..."
with 🙌
01:13:26 Inbal Regev Lavy: Reacted to "https://
sheribyrneha..." with ❤️
01:13:27 Mariana Melo-Vega De la Puente: Resources on
accessibility while doing cross-cultural research?
01:13:27 Ashley Connor: Reacted to "https://sheribyrneha..."
with 🙌
01:13:29 Lianne Weller: Medical offices are a great too.
01:13:42 OPPO Reno4 Pro 5G: Reacted to "https://
sheribyrneha..." with ❤️
01:13:57 Rick Outten: Reacted to "https://sheribyrneha..."
with ❤️
01:14:09 George Komoto: Reacted to "https://sheribyrneha..."
with 🙌
01:14:18 Anthony Z (UXRS): We would love to hear your
feedback! Tell us what you thought of today's event: [https://
forms.gle/Bdz7Pje6UCQuw8p79](https://forms.gle/Bdz7Pje6UCQuw8p79)
01:14:29 Clara Lewis: Replying to "Can you legally ask ..."

^and be otherwise compliant with research regulations.
01:14:30 Sheri B-H (she/her): AccessU
01:14:46 Jimmy Chandler: [https://knowbility.org/programs/
john-slatin-accessu-2023](https://knowbility.org/programs/john-slatin-accessu-2023)
01:14:47 Ilyssa Kyu: Any advice on sampling size and types of
disabilities when more broadly recruiting people with disabilities
for research?

Obviously, everyone's experience with a disability is different and
so I'm curious what's the "right" number of folks to include?
01:14:57 Jen Blatz: I am going Axe-con!
01:15:06 Chris Tang: Reacted to "Any advice on sampli..."
with 🙌
01:15:06 Heather Brown: Reacted to "I am going Axe-con!" with
🙌
01:15:07 Nanako Ito-Taylor: Replying to "I am going Axe-con!"

same 😊
01:15:08 Maya Wagoner: Reacted to "Any advice on sampli..."
with 🙌
01:15:09 Jenna Honorable: Me too Jenn Blatz!
01:15:10 Lisa S: Reacted to "I am going Axe-con!" with 🙌

01:15:13 Tiffany Hendricks: Replying to "I am going Axe-con!"

same!

01:15:16 Jami: <https://www.deque.com/axe-con/>

01:15:22 Shah Buyuk: Reacted to "<https://www.deque.co...>" with 👍

01:15:26 Mina: Reacted to "I am going Axe-con!" with 👍

01:15:27 Heather Brown: Reacted to "<https://www.deque.co...>" with 👍

01:15:34 Mina: Reacted to "<https://www.deque.co...>" with 👍

01:15:43 Sheri B-H (she/her): #GAAD2023

01:16:12 Samsung SM-X205: Reacted to "<https://www.deque.co...>" with 👍

01:16:15 Kwok, Marc: Will presentation deck be shared? Loved the information!

01:16:17 Samsung SM-X205: Reacted to "#GAAD2023" with 👍

01:16:20 megha chawra: Reacted to "#GAAD2023" with 👍

01:16:22 Mina: Reacted to "#GAAD2023" with 👍

01:16:36 OPPO Reno4 Pro 5G: Reacted to "<https://www.deque.co...>" with 👍

01:16:37 Chris Tang: Reacted to "#GAAD2023" with 👍

01:16:39 Aayushi Patel (she/her): Reacted to "#GAAD2023" with 👍

01:16:41 Shah Buyuk: Thanks for finding and sharing the links, folks

01:16:50 Anu Iyer: Reacted to "Some inspiration f..." with ❤️

01:16:51 Catalina Perez: Where's the guide for an accessibility tester?

01:17:16 Brigitte: <https://sheribyrnehaber.medium.com/advice-for-the-aspiring-accessibility-tester-manager-c2f921bf8f7c>

01:17:19 Monica Sharma: Do you have any resources or thoughts about conducting accessibility research in the financial industry space?

01:17:20 Kristin Patterson: Long COVID numbers will also have an overlap/addition to those with Cognitive Impairments, which you may or may not find when searching for disability demographics

01:17:25 Brigitte: Found it!

01:17:30 Shah Buyuk: Reacted to "<https://sheribyrneha...>" with 🙏

01:17:32 Benjamin Davies: Thank you for answering my question

01:17:33 Catalina Perez: Reacted to "<https://sheribyrneha...>" with 🙏

01:17:34 Sherry Truong: Reacted to "<https://sheribyrneha...>" with 🙏

01:17:41 Christian Pizzimenti: What do you consider lefties? Would you use the word disability? I've used lefty computer mice my whole life, lefty scissors, and lived in a righty world and feel that as disabilities have been getting more attention, feel that

lefties could also.

01:17:53 OPPO Reno4 Pro 5G: Reacted to "https://

sheribyrneha..." with 🙏

01:17:54 Cameron MacDonald: Reacted to "I am going Axe-con!"

with 👍

01:18:09 Brigitte: What comes to mind for communication and cognitive disabilities? e.g., head injury, stroke, aphasia, progressive neurological diseases, etc.

01:18:47 Cameron MacDonald: Replying to "What do you consider..."

This is a good and interesting point to bring up!

01:19:08 ebastabl's iPhone: Love the Ted Lasso piece and your move to Substack!

01:19:24 Heather Stump: Need to drop. Will def check out the recording! Thank you!

01:19:42 Chris Tang: Reacted to "https://sheribyrneha..."

with 🙏

01:20:11 Mariana Melo-Vega De la Puente: Thank you much for this talk. Unfortunately, I have to go. Thank you for your time!

01:20:17 megha chawra: thats a great point

01:20:21 Anthony Z (UXRS): We would love to hear your feedback! Tell us what you thought of today's event: <https://forms.gle/Bdz7Pje6UCQuw8p79>

01:20:37 Karen Hu: Do you have any tips on how to find existing UX research or case studies regarding the experience of a user with a particular disability?

01:21:26 Maria Ines Zelaya: You said that a good strategy is to add disabilities to our personas ... but what are the best practices for building personas if we are only working with IDD participants?

01:21:37 Mina: Reacted to "Do you have any tips..." with 👍

01:21:45 Chris Tang: Reacted to "Do you have any tips..."

with 👍

01:21:57 Clara Lewis: Reacted to "Do you have any tips..."

with 👍

01:22:03 OPPO Reno4 Pro 5G: Reacted to "Do you have any

tips..." with 👍

01:22:07 Aayushi Patel (she/her): Reacted to "Do you have any

tips..." with 👍

01:22:16 Tony Moreno: Fantastic and super insightful presentation and discussion. Thanks so much for putting this together and presenting!

01:22:40 Anu Iyer: Reacted to "Do you have any ti..." with

👍

01:22:44 Courtney Taniguchi (she/her): Hi! I was wondering if you have ever done user research for apps on smart TVs? Thanks

01:22:53 Kristin Kulasik: QUESTION: What hurdles have you experienced as a disabled person in the design industry? I am visually impaired and currently enrolled in a bootcamp to UX/UI Design. I would love to get some honest feedback from someone who

also uses zoom technology regularly. 😊

01:23:05 Beth Olarsch: Good point re: research tools. Also, being on Zoom for too long can impact people w certain neurological conditions suck as migran

01:23:28 Catalina Perez: More language suggestions?

01:23:29 Beth Olarsch: Migrane or epilepsy

01:23:49 Ev D.: People first language. A person who uses a wheelchair.

01:23:58 Grace DeSant: Reacted to "People first languag..."

with 🎉

01:23:58 Aayushi Patel (she/her): Reacted to "People first

languag..." with 🙌

01:24:01 Grace DeSant: Reacted to "People first languag..."

with ❤️

01:24:02 Heather Brown: Reacted to "People first languag..."

with 🎉

01:24:02 Inbal Regev Lavy: Reacted to "People first

languag..." with 🎉

01:24:34 Karen Hu: As somebody who also works on frontend development, I'm wondering what is the #1 thing that you need developers to know and think about as they implement designs or interact with ux researchers?

01:24:48 Mitch Fishman: FWIW, if it helps, for those WITH larger budget, I just priced out two 4 to 5-person research studies for low-vision/no-vision users of AT, with major UX Research companies, and got quotes from \$35k to \$75k for full-service with assisted expert. But this assumes you have no UX Research vendor yet.

01:24:55 OPPO Reno4 Pro 5G: Thank you very much Sheri for a great presentation and learning session. And thank you everyone for the resources shared in the chat :) unfortunately I have to drop now.

01:24:57 Chris Tang: Not all users identify as having a disability or are aware they have one (eg 'on the spectrum', near-sighted ppl need reading glasses)

01:25:01 Jenna Honorable: Thank you!!!

01:25:03 Catalina Perez: Awesome! Thank you!!!

01:25:05 Brigitte: What comes to mind for communication and cognitive disabilities? e.g., head injury, stroke, aphasia, progressive neurological diseases, etc.

01:25:08 Jimmy Chandler: [company makes a product completely inaccessible]..."we don't have any disabled users! No idea why"

01:25:11 Vanessa K Verdugo: Reacted to "People first

languag..." with 🎉

01:25:12 Daniel Reed: Wil recording and deck be available?

01:25:12 Craig Bottomley (he/him): Thank you! Much

appreciated. 😊

01:25:14 Brittany Linton: Thank you Sheri!

01:25:15 Shah Buyuk: This was great! Thank you!

01:25:15 Kate Drummond: Thank you so much!

01:25:15 Shari Chung: Thank you very much Sheri!

01:25:18 Alessandra Smircich: Thank you so much!
01:25:18 Lindsay: Thank you!
01:25:18 Karen Hu: thank you!!!
01:25:19 Jinna Hagerty: Thank you!
01:25:19 Cindy Merrill: Thank you so much, Sheri!
01:25:19 Madi sharif: Thank you
01:25:20 Enz Baur: Thank you so much, very helpful talk
01:25:20 iPhone: Thank you!
01:25:21 Cameron MacDonald: Just signed up for Access-Ability
on LinkedIn!
01:25:23 Samantha Nullman: Thank you! amazing presentation
01:25:24 Brigitte: Thanks so much!
01:25:24 Tiffany Hendricks: thank you!
01:25:25 Nanako Ito-Taylor: Thank you!
01:25:26 Jinna Hagerty: This was fantastic and informative
01:25:27 Vanessa K Verdugo: Thank you, learned so much!
01:25:27 Courtney Taniguchi (she/her): Thank you this is
great
01:25:28 Eric Richards: Thank you!
01:25:29 Shanna Lea McKeefry: Thanks Sheri! That was so
helpful and informative!
01:25:31 Robyn Lyn (she/her/hers): Re language: <https://consciousstyleguide.com/disability-style-guide-expands-coverage/>
01:25:32 Yindi Pei: Too much stimulation, honestly... 😊 Would
love to see y'all use the Q&A zoom function next time.
01:25:33 Paige Kozane: Thank you!!
01:25:34 T H: Thank you! This was great!
01:25:35 Ev D.: Thank you Sheri!
01:25:35 Beth Olarsch: This was great -thank you!
01:25:35 Laura Goszczynski: Excelent, thank you very much!
01:25:35 Sherry Truong: Thank you so much for this
opportunity!!
01:25:40 Inbal Regev Lavy: Thank you! so informative !!
01:25:41 Anu Iyer: Thank you so much for such a detailed and
thoughtful presentation, sheri
01:25:43 Grace DeSant: Reacted to "FWIW, if it helps, f..."
with ❤️
01:25:45 Gerard Rummery: fantastic session, thanks so much
for sharing your time so generously!
01:25:46 Harshita Sharma: hence you are accessible
01:25:48 Anthony Z (UXRS): We have a Code of Conduct make
sure you are following our respectful guidelines
https://www.uxresearchandstrategy.com/uploads/1/2/6/7/126713167/uxrs_code_of_conduct.pdf
01:25:58 Erin Nedza: Thanks, @Sheri B-H! If you ever run into
Jason Walker at VMWare tell him his sister-in-law says hi. :)
01:26:03 Lisa S: Thanks for the great session!
01:26:06 A's iPad: Sorry I was late logging in, and wondered
if the presentation may be shared?
01:26:24 Fatima Gutierrez Jhong: Thank you for this session
@Sheri!
01:26:25 Aaron Esau: I normally love to stay for these, but I
have to jet today. Have a great evening everyone!
01:26:27 Aayushi Patel (she/her): Thanks you so much for an

amazing session!

01:26:32 Christine Mekhail: Thanks so much for this session. I will drop out as it is evening time where I live. Really enjoyed the session. Thanks again so much!

01:26:41 Angie Lacey: oh shoot! I have to go. Great presentation.

02:14:47 Kristin Patterson: I have to drop, but thank you so much for the insightful and inspiring presentation and community!

02:15:03 Nicole Montemurro: Tell us what you thought of today's event: <https://forms.gle/Bdz7Pje6UCQuw8p79>

02:15:45 Brittany Linton: This was great! Very insightful and great chatting more with fellow UXers. 😊

02:16:02 Halley Earwood: Thanks for the great discussion topic!

02:16:07 Jill Armitage: Thanks so much!!

02:16:17 Fatima Gutierrez Jhong: Thank you!

02:16:28 Keri Belcher: Thanks for a great meeting as usual!

02:16:40 Julie Ann Dawson: Thank you, great meeting!

02:16:57 Nanako Ito-Taylor: thank you for the informative session!

02:22:32 Carolyn Bufford Funk: Need to drop – thanks!

02:23:23 Eniola Alex Oladele: Any PT on the team? One can have a discussion with regarding disabilities

02:23:25 Maya Wagoner: Another thing we talked about in our breakout room was “situational disabilities”: having a newborn baby, being in a loud environment, being drunk, etc can all show up similar to permanent disabilities -> good for getting empathy and buy-in from clients who might think disabilities are rare

02:23:45 Kristin Anstett: Thank you for the session, very informative and helpful.

02:25:31 Cameron MacDonald: <https://www.linkedin.com/in/macdonaldcameron/>

I'm a front-end developer transitioning more into the design and UX space, so I'd love to connect with folks from this group!

02:27:17 Kajal Ramrup: Thank you for the session!

02:33:08 Cristhel S: Thanks for the explanation Kelly! And for everyone's help in clarifying the question

02:35:24 Harshita Sharma: I do agree, Chris Tang

02:36:22 Harshita Sharma: hey can anyone repeat about that wcag thing? or link in in the chat

02:37:53 Cristhel S: ^ second that

02:38:46 Cristhel S: <https://www.w3.org/WAI/standards-guidelines/wcag/>

02:39:18 Cameron MacDonald: Here's a slightly more summarized version of WCAG (it links out to the W3 definitions)

02:39:20 Cameron MacDonald: <https://thisiswcag.com/>

02:39:56 Harshita Sharma: oh got that! thanks!!

02:40:43 Cameron MacDonald: Responsive design**

02:40:52 Harshita Sharma: responsive

02:41:01 Harshita Sharma: ok

02:41:15 Cristhel S: I have to drop off but thanks for this great conversation! Please feel free to connect on LinkedIn <https://www.linkedin.com/in/cristhelsantillan/>

02:41:18 Sonia Bedrosian: Thank you
02:41:23 Fatima Gutierrez Jhong: Thank you so much !
02:41:27 Inbal Regev Lavy: Today was fascinating! It was
great meeting fellow UXRs who wish to promote accessibility &
usability. I look forward to the next events!
02:41:37 Kelly Hoskins: THANK YA'LL!!
02:41:38 Chris Tang: thank you all!
02:41:49 Samsung SM-X205: Reacted to "Today was
fascinatin..." with ❤️
02:41:49 Halley Earwood: thank you!
02:41:55 Cameron MacDonald: Reacted to "Today was
fascinatin..." with ❤️