

00:15:41 Hariharan V: Reacted to "India" with 🎉
00:15:42 Jess F: Hello from Houston Texas
00:15:49 Jen Blatz - UXRS: I hate it when that
recording starts so awkwardly. Lol
00:16:02 Nate UXRS: Replying to "Will it be
possible ..."

Yes! This will be posted to our Youtube channel within a few days
after

00:16:08 Usman Naeem: Hello from Pakistan its 3am here
00:16:13 Jen Blatz - UXRS: Reacted to "Hello from
Pakistan ..." with 👍
00:16:19 Lauren Singer - UXRS: If you feel comfortable,
turn on your video so we can see your smiling faces 😊. Makes it a
bit easier in this remote world!
00:16:28 Meg Wyble: Reacted to "Hello from Pakistan ..." with 👍
00:16:30 Lauren Singer - UXRS: Connect with us! Use this
link to join all of our social media channels:
<https://linktr.ee/uxrs>
00:16:43 Nate UXRS: Replying to "Will it be
possible ..."

This session will be recorded and posted on our Youtube channel
after the event

[https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?
view_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)

Make sure to subscribe so you get notifications of when we have a
new recording up!

00:17:11 Lauren Singer - UXRS: Connect with us! Use this
link to join all of our social media channels:
<https://linktr.ee/uxrs>
00:17:42 Jen Blatz - UXRS: Faria's talk is going to be
awesome!
00:17:51 Lauren Singer - UXRS: [https://ux-research-and-
strategy.eventbrite.com/](https://ux-research-and-strategy.eventbrite.com/)
00:17:56 Jen Blatz - UXRS: [https://www.eventbrite.com/
e/designing-your-11-the-most-important-meeting-in-your-ux-career-
tickets-717543912157?aff=Speaker](https://www.eventbrite.com/e/designing-your-11-the-most-important-meeting-in-your-ux-career-tickets-717543912157?aff=Speaker)
00:18:17 Kevin Rapley: Hey everyone, great to be here.
00:18:38 Lauren Singer - UXRS: Share any questions you have
for our speaker here in the chat!
00:21:00 Nisha Balaraman: Sign up for the UXRS Slack &
introduce yourself: <https://forms.gle/UiMSCzeFDBcEVVtQ8>
00:22:16 Stephanie Roncone: Hi all! I'm Stephanie. I
have a psychology background and am looking to transition into UXR.
Feel free to connect with me on LinkedIn! [https://www.linkedin.com/
in/stephanie-roncone/](https://www.linkedin.com/in/stephanie-roncone/)
00:23:07 Brian Corbitt: Hey everyone - always happy to
connect. <https://www.linkedin.com/in/brian-corbitt-5a749a33>
00:23:27 Joe Crupi: With this deck or recording be
available after the presentation?
00:24:03 Nisha Balaraman: This session will be

recorded and posted on our Youtube channel after the event
https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber

Make sure to subscribe so you get notifications of when we have a new recording up!

00:24:12 Natália Ranucci: Reacted to "This session will be..." with ❤️

00:24:13 Joe Crupi: Reacted to "This session will ..." with 👍

00:24:15 Oleksandra Sokolova: Reacted to "This session will be..." with ❤️

00:24:16 Santiago Naranjo: Reacted to "This session will be..." with ❤️

00:24:17 Hariharan V: Reacted to "This session will be..." with 👍

00:24:19 Villamil, Andrew: Reacted to "This session will be..." with ❤️

00:24:24 Cassie B: Reacted to "This session will be..." with 👍

00:24:37 Saira Aziz: Reacted to "This session will be..." with ❤️

00:24:38 Rachel: Reacted to "This session will ..." with 👍

00:24:45 Jen Blatz - UXRS: Please put your questions for Tiziana in the chat

00:24:48 Josephine Giaimo: Ask me about UXPA NJ chapter events at josephinegiaimo@gmail.com.

00:25:13 Stephania Windholz Leigh: Reacted to "This session will be..." with ❤️

00:25:28 Jen Blatz - UXRS: Reacted to "Ask me about UXPA NJ..." with 👍

00:25:43 Jen Blatz - UXRS: @Josephine Giaimo feel free to post that in the UXRS Slack community too

00:26:01 Tamaghna Bose: Feel free to connect : <https://www.linkedin.com/in/tamaghna-bose-54a351202>

00:26:34 Anita Rani: Hi all! My background is in Cognitive Science, I'm also looking to transition into UXR. Would love to connect - <https://www.linkedin.com/in/anitarani/>

00:26:39 Diane She/Her: can someone type in the names of the researchers that she references?

00:26:41 John Morton: Very helpful. I'm doing some research on personal finance now.

00:27:01 Jannayna Amorim: Reagiu a "can someone type i..." com 👍

00:27:11 Josephine Giaimo: <https://www.linkedin.com/in/josephinegiaimo>

00:27:11 Bobby Bishop: I don't trust current me

00:27:20 David Kemper (McMaster): What is the link to the UXRS slack community. I'd like to join.

00:27:21 Alejandra Marquez: Reacted to "I don't trust

curren..." with 😂
00:27:23 Jakkii Musgrave: Reacted to "I don't trust
curren..." with 😂
00:27:23 Rachel: Reacted to "I don't trust curr..." with 😂
00:27:24 M G: Reacted to "I don't trust curren..." with
😂
00:27:24 Elham Ali (ill-huhm): Reacted to "I don't trust
curren..." with 😂
00:27:27 John Morton: Reacted to "I don't trust curren..."
with 😂
00:27:35 Nate UXRS: Replying to "What is the link
to ..."

Keep the conversation going after the event! Sign up for the UXRS
Slack & introduce yourself

<https://forms.gle/UiMSCzeFDBcEVVtQ8>

00:27:50 Nisha Balaraman: Connect with us! Use our
LinkTree with links to all our social media channels.

<https://linktr.ee/uxrs>

00:28:41 Nate UXRS: Reacted to "I don't trust curren..."
with 😂

00:28:43 Lauren Singer – UXRS: Add your questions for
Tiziana to the chat!

00:30:46 Nisha Balaraman: If you have questions
throughout the event – add them to the chat. We will monitor them
and ask them in the Q&A session at the end!

00:31:34 M G: Reacted to "Sign up for the UXRS..." with
🥰

00:31:40 Cecilia Alcantara–Bedford: Reacted to "I don't
trust curren..." with 😂

00:31:55 Anthony Z: Copy and Paste Bias

00:32:01 Lauren Singer – UXRS: Reacted to "Copy and Paste
Bias" with 😂

00:32:08 Nate UXRS: Reacted to "Copy and Paste Bias"
with 😂

00:32:08 Joe Crupi: Reacted to "Copy and Paste Bias"
with 😂

00:32:10 Bobby Bishop: Reacted to "Copy and Paste Bias"
with 😂

00:32:11 Marian Gravel: Reacted to "Copy and Paste Bias"
with 😂

00:32:19 Saira Aziz: Reacted to "Copy and Paste Bias"
with 😂

00:32:46 Nate Osei: Will the slides be available?

00:33:06 Ricardo Salinas: It's recorded

00:33:21 Nate UXRS: Replying to "Will the slides be
a..."

The recording of this event will be available on the UXRS youtube

channel
00:33:39 Nate Osei: Reacted to "The recording of thi..."
with 👍
00:33:40 Gülüm Baran: Is the record going to send us
later?
00:33:56 Mike Rodriguez: That Ferrari would be driven 100% on
a track.
00:34:12 Nate UXRS: This session will be recorded and
posted on our Youtube channel after the event
[https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?
view_as=subscriber](https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber)
Make sure to subscribe so you get notifications of when we have a
new recording up!
00:34:45 Nisha Balaraman: Check out the UXRS website
for links to past events—including videos, slides, chat transcript,
and more!
<https://www.uxresearchandstrategy.com/past-events.html>
00:35:13 M G: Reacted to "The recording of thi..." with
👍
00:35:20 Shanna Lea: Hi Everyone, I'm a UX/UI Designer
transitioning from Visual Design. Would love to connect with you all
www.linkedin.com/in/shannalea
00:35:54 Nisha Balaraman: Want to keep the
conversation going after the event? Sign up for our Slack channel.
Fill in this form.
<https://forms.gle/UiMSCzeFDBcEVVtQ8>
00:35:57 M G: Reacted to "This session will be..." with
❤️
00:35:58 Stephanie Roncone: Reacted to "Hi Everyone, I'm
a U..." with 😎
00:36:05 Stephanie Roncone: Hi all! I'm Stephanie. I
have a psychology background and am looking to transition into UXR.
Feel free to connect with me on LinkedIn! [https://www.linkedin.com/
in/stephanie-roncone/](https://www.linkedin.com/in/stephanie-roncone/)
00:36:14 Jen Blatz - UXRS: [https://www.amazon.com/
Decoding-Why-Behavioral-Science-Generation-ebook/dp/B0898YB733](https://www.amazon.com/Decoding-Why-Behavioral-Science-Generation-ebook/dp/B0898YB733)
00:36:33 Mike Rodriguez: Reacted to "<https://www.amazon.c...>"
with ❤️
00:36:37 Roque Chavis: Reacted to "<https://www.amazon.c...>"
with ❤️
00:36:37 Ashley Connor: Reacted to "<https://www.amazon.c...>"
with ❤️
00:36:42 Gülüm Baran: Replying to "Hi all! I'm
Stephani..."

Thanks a lot!
00:36:49 Nisha Balaraman: Keep posting any questions
you have for Tiziana in the chat
00:36:57 Gabriel Delman: Reagiu a "The recording of t..." com
❤️
00:36:57 M G: Reacted to "Ask me about UXPA NJ..." with

👍
00:37:08 Gülüm Baran: Reacted to "Hi all! I'm Stephani..."
with ❤️
00:37:17 Gabriel Delman: Reagiu a "This session will ..." com
❤️
00:37:23 Joyce Sueko: How can you avoid bias in the
analysis of the why data?
00:37:28 Nate Osei: What people say, What they do, and
what they say they do are entirely different things. – Margaret Mead
00:37:44 Jakkii Musgrave: Reacted to "Copy and Paste
Bias" with 😂
00:37:49 Rong Ann Chou: Reacted to "What people say, Wha..."
with 👍
00:37:50 Jen Blatz – UXRS: Great book: <https://www.amazon.com/Think-Like-Researcher-David-Travis/dp/1138365297>
00:38:03 Jen Blatz – UXRS: Reacted to "What people say,
Wha..." with 👍
00:38:11 Annette Fuentes: Reacted to "Great book:
<https://...>" with 👍
00:38:16 Josephine Giaimo: These are odd data classes.
00:38:50 Joyce Sueko: Reacted to "Great book: <https://...>"
with 👍
00:39:02 S.H: Reacted to "Hi all! I'm Steph..." with ❤️
00:39:36 M G: Reacted to "can someone type in ..." with
👍
00:40:32 Nisha Balaraman: Check out the UXRS website
for information about past events, upcoming events, and more!
<https://www.uxresearchandstrategy.com/>
00:40:40 Tammy Fritz: What publications or research
databases do you look at to find the latest statistics, research and
finding about psychology to apply to design?
00:40:52 Alejandra Meza: Reacted to "Check out the UXRS w..."
with ❤️
00:41:00 Cecilia Alcantara-Bedford: Reacted to "What
publications or..." with +
00:41:07 Meg Wyble: MEG! ;))
00:41:15 Stephanie Roncone: Reacted to "What
publications or..." with +
00:41:18 Jen Blatz – UXRS: MEG! Lol
00:41:22 Josephine Giaimo: NNg and their free
newsletters
00:41:29 Stephanie Roncone: Reacted to "NNg and their
free n..." with 🙌
00:41:31 Nate Osei: Replying to "MEG! ;)"

Literally was typing that 😂
00:41:32 Jessi Moxxi Jordan: lol
00:41:32 Mike Rodriguez: Orcas are definitely not scared of
sharks.

00:41:38 Fanny Ruiz: Where we can study UX Psychology?
00:41:43 Kelly Ortega: Reacted to "What publications or..."
with +
00:41:50 Meg Wyble: Reacted to "MEG! Lol" with ❤️
00:41:53 Megan Kight: Reacted to "What publications or..."
with +
00:41:57 Meg Wyble: Reacted to "Literally was typing..."
with ❤️
00:42:05 katt Martinez: Do you have any personal examples
where someone's emotions influenced the results?
00:42:05 QCOM-BTD: Reacted to "What publications or..."
with +
00:42:10 Ashley Thompson: What educational training/s
do you recommend to become a UX Researcher?
00:42:12 Brian Corbitt: Replying to "Orcas are definitely..."
Orcas are terrifying
00:42:18 Vanessa Scocchera: Hello, recent graduate
master in behavior analysis trying to enter a junior position in UX
research, happy to connect and network for full time opportunities
www.linkedin.com/in/vanessascocchera. This is a great presentation!!
00:42:21 Nisha Balaraman: Connect with us! Use our
LinkTree with links to all our social media channels.
<https://linktr.ee/uxrs>
00:42:36 John Morton: Car accidents are a recurring
nightmare for me.
00:42:52 Kevin Rapley: Those 5 cases per year of shark
attack will be heavily reported on in the news.
00:43:05 Mike Rodriguez: I dunno...I can drive 150+mph on the
autobahn, and it feels FAR safer than driving anywhere in the US
LOL.
00:43:37 Christina Davenport: Reacted to "I dunno...I can
driv..." with 😂
00:43:53 Josephine Giaimo: Replying to "What
educational tra..."

A degree in psychology. Seriously.
00:44:06 Jen Blatz - UXRS: Do you have questions for
Tiziana? Drop there here.
00:44:09 Christina Davenport: Replying to "I dunno...I can
driv..."

Yeah, driving in Texas is especially terrifying.
00:44:10 Elizabeth Riddle: Reacted to "A degree in
psycholo..." with 👍
00:44:30 Lauren Singer - UXRS: Reacted to "Yeah, driving in
Tex..." with 🤔
00:44:45 Mike Rodriguez: Replying to "I dunno...I can
driv..."

Not much better in FL. Probably better TX.
00:44:49 Georgia Postlewait: Hi Everyone, I'm a UX

Researcher – happy to connect – www.linkedin.com/in/Georgia-Postlewait

00:44:57 Heather van Helvoort: Reacted to "Yeah, driving in Tex..." with 🤪

00:45:08 Josephine Giaimo: Replying to "Do you have any pers..."

People's emotions always influence the results.

00:45:15 Stephanie Roncone: Reacted to "Hi Everyone, I'm a U..." with 💕

00:45:49 Nisha Balaraman: This session will be recorded and posted on our Youtube channel after the event https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber

Make sure to subscribe so you get notifications of when we have a new recording up!

00:46:12 Maria Donis: How can we make sure the environment is safe? Say for example, how can we prepare for all types of trauma we could deal with out there that we may not even be aware of?

00:46:52 Taryn Nash: Are there any particulars of trauma informed research that are more relevant for remote research sessions?

00:46:58 Jen Blatz – UXRS: Reacted to "People's emotions al..." with 👍

00:47:13 Josephine Giaimo: Replying to "How can we make s..."

You can't.

00:47:40 Mike Rodriguez: At the beginning of an interview, how many minutes should you spend in small talk to gain their confidence for their most personal responses?

00:47:53 Brooke Poyhonen: Reacted to "Are there any partic..." with 👍

00:48:08 M G: Really enjoying this talk and its elegant framing. Researcher happy to connect from NYC/Paris: <https://www.linkedin.com/in/marie-griffin-8650944/>

00:48:24 Josephine Giaimo: Replying to "At the beginning of ..."

It's not quantity but quality.

00:48:26 Shanna Lea: Replying to "How can we make s..."

with a neutral setting and offering options for environment when possible (virtual, in person, etc)

00:48:49 M G: Reacted to "Those 5 cases per ye..." with 👍

00:48:55 Maria Donis: Reacted to "with a neutral setti..." with ❤️

00:49:00 Nisha Balaraman: Check out our past event "The Art Of User Interviews" for great user interview tips <https://>

vimeo.com/563821758

00:49:02 Nate UXRS: Reacted to "with a neutral setti..." with 👍

00:49:03 Cecilia Alcantara-Bedford: ? How do you handle trauma you weren't expecting in a session?

00:50:17 M G: Reacted to "People's emotions al..." with 👍

00:50:28 Joyce Sueko: How user friendly the consent form need to be? Like technically words and terms coming from the legal team?

00:50:43 Jen Blatz - UXRS: Reacted to "How user friendly th..." with 😞

00:50:47 Bobby Bishop: Replying to "How can me we make s..."

also, make sure to tell them that they can leave at any time without a reason in the session

00:50:48 Brian Corbitt: Replying to "? How do you handle t..."

Make sure they understand that they can stop whenever they need at the beginning. If you recognize it, offer to stop or give them a break.

If it's a study that will likely bring up trauma, make sure they understand the purpose of the research session before agreeing.

00:50:51 Jessi Moxxi Jordan: Wayyyy too much. Give user the negative experience

00:51:03 Maria Donis: Reacted to "also, make sure to t..." with ❤️

00:51:12 Stephanie Roncone: Reacted to "Make sure they under..." with 👍

00:51:16 Mike Rodriguez: Feels very threatening.

00:51:23 Stephanie Roncone: Reacted to "also, make sure to t..." with 👍

00:51:31 Dan Benner: Invision did something similar when you delete a project, and I think it works pretty well in that case!

00:51:31 Brian Corbitt: Replying to "? How do you handle t..."

You can't always predict trauma responses. Sometimes all you can do is stop so you don't make it worse.

00:51:35 Vasudha Pathak: Kind of a dark pattern

00:51:35 Javed Shaikh: trauma-inducing

00:51:48 John Morton: I just cancelled Stars and I swear it was four different pages I had to go through in order to actually drop it.

00:51:48 Josephine Giaimo: Reacted to "Kind of a dark patte..." with 👍

00:51:53 Josephine Giaimo: Reacted to "trauma-inducing" with 👍

00:51:55 Cecilia Alcantara-Bedford: Reacted to "You

can't always pre..." with 👍
00:51:56 Maria Donis: Replying to "Invision did
somethi..."

I was about to say, I thought it was great because it lets you make
an informed decision to really think it through.

00:52:00 Andrea Falke: Reacted to "You can't always pre..."
with 👍

00:52:00 Kelly Ortega: Reacted to "Kind of a dark patte..."
with 👍

00:52:01 Cecilia Alcantara-Bedford: Reacted to "Make
sure they under..." with 👍

00:52:07 Josephine Giaimo: Reacted to "I just cancelled
Sta..." with 👍

00:52:12 M G: Reacted to "Check out our past e..." with
😞

00:52:13 Victoria Lee: Replying to "At the beginning
of ..."

It depends, but there are no guarantees regardless – it is not you,
it is them if they do not want to be there. Happens in b2b world –
they do not have to participate, sort of, but it is mandatory on the
other hand.

00:52:16 V Castilho: Definition of user unfriendly

00:52:20 Dan Benner: Replying to "Invision did
somethi..."

I kind of agree too

00:52:24 Javed Shaikh: Reacted to "I just cancelled Sta..."
with 👍

00:52:28 Maria Donis: How else can we let a user know that
if they delete an account they will lose everything and at the same
time prevent them from doing it by mistake?

00:53:01 杨阳: Hi all, I'm Yang Yang, I'm transferring my
career to ux, and just starting my master in Interactive degial
meida. Plan to land my job as a UX designer after graduation. Nice
to connect <https://www.linkedin.com/in/yang-yang-602729205/>

00:53:20 Lindsay Youtz: Reacted to "What publications or..."
with +

00:54:13 Bobby Bishop: Replying to "How user friendly
th..."

Needs to be in a clear language that the participants can
understand. There are a lot of good consent forms out there. Include
what kinds of tasks and context they may be performed in, so they
can let you know if they need accommodations, and data policy.

00:54:15 Nate UXRS: Reacted to "It's not quantity bu..."
with 👍

00:54:16 Josephine Giaimo: Replying to "How else can we
let ..."

Not like the example.

00:54:34 Sienna McLain: If you've created a research panel of your own users and gathered informed consent from them when they signed up for the research panel, do you need to collect Informed consent for each study they participate in in the future?

00:54:40 M G: Replying to "Invision did somethi..."

I've also encountered examples where they let you go without any guilt-tripping, which I appreciate... (Trust/treat me like an adult for a change.)

00:54:43 Stephanie Roncone: Replying to "How user friendly th..."

Yes! Use plain language to be inclusive of all backgrounds.

00:54:56 Nidhi Bhalodia: Reacted to "Yes! Use plain langu..." with 👍

00:55:08 Cecilia Alcantara-Bedford: Reacted to "Yes! Use plain langu..." with ❤️

00:55:12 Bobby Bishop: Reacted to "Yes! Use plain langu..." with ❤️

00:55:20 Taryn Nash: I remember the liability form for skydiving had me convinced the whole thing was a bad idea. Super anxiety inducing.

00:55:32 M G: Reacted to "I remember the liabi..." with ❤️

00:55:35 Nisha Balaraman: Check out the UXRS website for links to past events—including videos, slides, chat transcript, and more!

<https://www.uxresearchandstrategy.com/past-events.html>

00:55:45 Maria Donis: Replying to "Invision did somethi..."

@M G I guess it depends on the type of user cause my sister did delete something once and she never reads anything so she didn't realize she was never going to be able to access her account ever again and got pissed, I guess it depends on the user

00:56:05 Stephanie Roncone: Replying to "I remember the liabi..."

I can't even imagine! Did you do it? They probably have to cover all bases because of liability.

00:56:07 M G: Replying to "I remember the liabi..."

OMG me too! The time spent reviewing the docs was longer than the time going up and jumping down... 😅

00:56:11 Josephine Giaimo: Please 🙏 connect to me at <https://www.linkedin.com/in/josephinegiaimo>

00:56:14 Nisha Balaraman: Keep the conversation going after the event! Sign up for the UXRS Slack & introduce yourself <https://forms.gle/UiMSCzeFDBcEvvTQ8>

00:56:20 Taryn Nash: Reacted to "OMG me too! The time..." with 😊

00:56:40 Josephine Giaimo: Reacted to "Yes! Use plain

langu..." with ❤️

00:56:56 Joyce Sueko: Feel free to connect <https://www.linkedin.com/in/jsueko>

00:57:07 Josephine Giaimo: Replying to "How user friendly th..."

It's called plain language. Google it.

00:57:10 Bobby Bishop: Replying to "I remember the liabi..."

liability waivers are written by lawyers and are for the company to cya

00:57:14 Taryn Nash: Replying to "I remember the liabi..."

Yes! Same- a half hour acknowledging all of the ways I may die or be injured. Hahaha. And yes, @Stephanie Roncone - I managed to jump, but never again!

00:57:55 Taryn Nash: Reacted to "liability waivers ar..." with 🙌

00:58:02 Nisha Balaraman: We would love to hear your feedback! Share your thoughts about today's event: <https://forms.gle/eszpRkdAqn8W6VWU9>

00:58:16 Mary Pedigo (she/her/hers): Reacted to "liability waivers ar..." with 👍

00:58:23 M G: Reacted to "Yes! Same- a half ho..." with 😂

00:58:25 Ariel Finno (she/her): May we get a copy of this great deck?

00:58:35 Anthony Z: Sooooo much great stuff

00:58:37 Cassie Wallender: Any book recommendations on UX psychology?

00:58:40 Elly H.Y.: Thank you very much

00:58:41 Alejandra Marquez: Reacted to "Any book recommendat..." with 🙌

00:58:42 Nisha Balaraman: This session will be recorded and posted on our Youtube channel after the event

https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber

Make sure to subscribe so you get notifications of when we have a new recording up!

00:58:44 Elly H.Y.: Hi everyone, I'm a UX/ UI designer, accessibility advocate. Happy to connect <http://linkedin.com/in/elham-hajiyousef>

00:58:53 Andrea Falke: Happy to connect as well, <https://www.linkedin.com/in/andreafalke/>

00:58:57 Diego Parra: Reacted to "I remember the liabi..." with 😂

00:58:57 Ariel Finno (she/her): Reacted to "This session will be..." with 👍

00:59:01 Fanny Ruiz: Great presentation, where we can study UX Psychology? It is a Masters?

00:59:03 Samuel Aina: Thank you tiziana, that was so well presented and insightful!

00:59:03 Nisha Balaraman: Want to keep the conversation going after the event? Sign up for our Slack channel. Fill in this form.

<https://forms.gle/UiMSCzeFDBcEVVtQ8>

00:59:07 Vasudha Pathak: this was really insightful. thank you

00:59:11 Lauren Singer – UXRS: Keep posting any questions you have for Tiziana in the chat

00:59:12 Andrea Falke: Reacted to "Any book recommendat..."

with +

00:59:23 Stephanie Roncone: Reacted to "May we get a copy of..." with 🙌

00:59:52 Josephine Giaimo: Replying to "Great presentation, ..."

Psychology is UX psychology. Get the degree.

00:59:59 Jacob Hutchings: What do you do with the overwhelming exit dark pattern in regard to stakeholder management? What if they don't want to do anything about changing it?

01:00:07 Nisha Balaraman: Please fill out the post-event survey and let us know what you thought about tonight's event!

<https://forms.gle/eszpRkdAqn8W6VWU9>

01:00:28 Josephine Giaimo: Replying to "Great presentation, ..."

Or Google programs like at Bentley university.

01:01:01 Josephine Giaimo: Reacted to "What do you do with ..." with 🙌

01:01:14 Jennifer McRae: Reacted to "Any book recommendat..."

with +

01:01:24 M G: Replying to "Invision did somethi..."

Yes, that totally makes sense, and I guess the level of "warning" depends on what assets will be lost following a cancel..

01:01:31 Akhira Watson: I'm in academia in the Human Factors and Applied Cognition doctoral program. The bias response was great! We just spoke about that.

01:01:32 Lucille Choi: Reacted to "Any book recommendat..."

with +

01:01:33 Nenad Bakaj: Reacted to "Any book recommendat..."

with +

01:01:35 Fanny Ruiz: Replying to "Great presentation, ..."

Thanks Josephine!

01:01:41 Bobby Bishop: Replying to "Great presentation, ..."

Engineering psychology, Human Factors, Human-Computer interaction, cognitive psychology, and behavioral psychology are some possible

masters degrees to look into

01:01:44 Josephine Giaimo: Will the chat be saved?

01:01:50 Cecilia Alcantara-Bedford: Reacted to "I'm in academia in t..." with 💡

01:02:24 Lucille Choi: Any books/resources on how to best craft your questions (avoiding biases)?

01:02:26 Nisha Balaraman: Replying to "Will the chat be sav..."

Check out the UXRS website for links to past events—including videos, slides, chat transcript, and more!

<https://www.uxresearchandstrategy.com/past-events.html>

01:02:38 Stephanie Roncone: Yes Akriha! So much overlap in academia. I've been coordinating research studies/appointments for 8+ years and there's SO MUCH overlap in guidelines.

01:02:44 Bobby Bishop: Replying to "Invision did somethi..."

this is an example of where friction is good in design

01:02:49 Shanna Lea: Replying to "Will the chat be sav..."

you can save the chat using the 3 dots at the bottom left of your chat next to the emoji icon

01:02:50 Dan Benner: Replying to "Will the chat be sav..."

Thank you!

01:02:58 Nisha Balaraman: Connect with us! Use our LinkTree with links to all our social media channels.

<https://linktr.ee/uxrs>

01:03:33 Bobby Bishop: don't put up a sign telling people to not tap on the glass; that will only increase the amount of people tapping on the glass

01:03:34 Josephine Giaimo: Replying to "Any books/resources ..."

Caroline Jarrett's book.

01:03:55 M G: Reacted to "this is an example o..." with



01:04:02 Josephine Giaimo: Reacted to "don't put up a sign ..." with 👍

01:04:03 Nate UXRS: Before you leave, don't forget: Please fill out the post-event survey and let us know what you thought about tonight's event!

<https://forms.gle/eszpRkdAqn8W6VWU9>

01:04:04 Akhira Watson: Replying to "Yes Akriha! So much ..." That is so interesting!

01:04:40 Maria Donis: Some colleagues have talked about doing a silly mistake on purpose to lighten up the ambience and show the interviewee they're human too and can make mistakes and its okay.

01:04:53 Bobby Bishop: Reacted to "Some colleagues have..."

with 👍
01:05:00 Jacob Hutchings: Reacted to "Some colleagues have..." with 👍
01:05:08 Cecilia Alcantara-Bedford: Reacted to "Some colleagues have..." with 💡
01:05:11 Lu Yan: I have a follow up question on avoiding bias: if you are the only researcher on the team, how to avoid bias? Thanks
01:05:26 Heather van Helvoort: Reacted to "I have a follow up q..." with +
01:05:48 Josephine Giaimo: Replying to "I have a follow up q..."

Same as if you are not.
01:05:49 Maria Donis: Reacted to "I have a follow up q..." with 👍
01:06:30 Stephanie Espinal: Are you sharing the material after the session?
01:06:58 Abdulrahman: We meep mentioning to our participants that we have the memory of an ant- which we do lol- to allow them to take charge
01:07:17 Abdulrahman: We review notes at the end of the call of customer's says- a good practice?
01:07:21 Shanna Lea: Replying to "I have a follow up q..."

you can share your findings and data with others on your team-even if they are not researchers- and ask for their thoughts
01:07:34 Jacob Hutchings: What do you do with the overwhelming exit dark pattern in regard to stakeholder management? What if they don't want to do anything about changing it?
01:07:56 Maggie T.: How do you balance avoiding bias while talking to users and showing compassion for what they are going through?
01:08:07 Parker Sorenson: Will you share an example of a time when getting to the "why data" for users revealed something new/unexpected?
01:08:10 Luna Tran: On qualitative research, how do you know if participant answer is correct enough
01:08:10 Nate UXRS: Replying to "What do you do with ..."

I added your question to the queue
01:08:22 Usman Naeem: Reacted to "What do you do with ..." with 👍
01:08:22 Luna Tran: If they don't lie or not
01:08:24 Jacob Hutchings: Reacted to "I added your questio..." with 👍
01:08:28 Maria Donis: Replying to "We review notes at t..."

Not sure if you mean the same but when Im interviewing and a

colleague is doing the note taking, after the participant leaves or disconnects we do go through things that caught our attention to make sure we write it down while its fresh and before we forget.

01:08:29 Jacob Hutchings: Replying to "What do you do with ..."

Thank you

01:08:34 Nisha Balaraman: Tell us what you thought of today's event:

<https://forms.gle/eszpRkdAqn8W6VWU9>

01:09:16 Abdulrahman: We let customers review our notes about what they told us, to make sure, one more time, we understood them. We allow them to suggest changes, additions, and whatever comes to their mind about our screens/designs/ui/features etc

01:09:30 Elly H.Y.: Reacted to "We let customers rev..." with 🙌

01:09:39 Linda Mitman: I really liked: Designing with the Mind in Mind:

01:09:44 Vidhya Arakere: Reacted to "We let customers rev..." with 🙌

01:09:45 Bobby Bishop: Psychology is OverPowered

01:09:57 Cassie Wallender: Reacted to "I really liked: Des..." with 👍

01:10:01 M G: Reacted to "you can save the cha..." with ❤️

01:10:18 Eric Atkinson: Reacted to "I really liked: Des..." with 👍

01:10:20 M G: Replying to "Will the chat be sav..."

Thanks Shanna!

01:10:26 Jacob Hutchings: Replying to "We let customers rev..."

Interesting follow up technique to continue the conversation 🙌

01:10:29 Shanna Lea: love that book- its very informative but also so easy to use and navigate for specific info.

01:10:38 Nate UXRS: Reacted to "We let customers rev..." with 🙌

01:10:42 Abdulrahman: How might I realize I've fallen into some biases?

01:10:58 Hannah Coley: Can we curate this list and share it?

01:11:08 Eric Atkinson: Reacted to "Can we curate this l..." with 👉

01:11:10 Stephanie Espinal: Reacted to "Can we curate this..." with 👉

01:11:10 Lucille Choi: Reacted to "Can we curate this l..." with 👉

01:11:11 Stephanie Roncone: Reacted to "Can we curate this l..." with 👉

01:11:14 Jacob Hutchings: Replying to "How might I realize ..."

Self reflection? 😊

01:11:14 Shanna Lea: Reacted to "Thank you!" with 🙄

01:11:15 Nisha Balaraman: This session will be recorded and posted on our Youtube channel after the event https://www.youtube.com/channel/UCbhHzt5UfetbARUebUaJgvQ?view_as=subscriber

Make sure to subscribe so you get notifications of when we have a new recording up!

01:11:17 Shanna Lea: Reacted to "Thanks Shanna!" with 🙄

01:11:22 Hannah Coley: <3

01:11:28 Stephanie Roncone: Replying to "love that book-its ..."

Which one?

01:11:35 M G: Replying to "don't put up a sign ..."

"Sleeping cat – do not tap on glass" – what does that sign make you want to do? 😊

01:11:36 Kevin Rapley: Tiziana, when user researchers conduct user interviews it is qualitative and falls predominantly in social psychology. As a researcher, do you ground yourself in a particular epistemology, such as Social Constructivism? Is it important to ground in one or not?

01:11:45 M G: Reacted to "don't put up a sign ..." with



01:12:03 Lucille Choi: Reacted to "Caroline Jarrett's b..."

with 👍

01:12:13 Maria Donis: Reacted to "We let customers rev..."

with 🙄

01:12:23 Abdulrahman: Replying to "How might I realize ..."

No magical potion? 😊

01:12:31 Koraljka de Carina: I am a junior UX/UI designer and I have my first workshop with the client tomorrow. I wrote a lot of questions I want to ask them about the project but I am very nervous. What kind of advice would you give me?

01:12:44 Parker Sorenson: You also reveal what's important to you based on follow-up questions and things you focus on.

01:12:55 Shanna Lea: Replying to "I am a junior UX/UI ..."

you didn't come this far to only come this far- you got this!

01:12:56 Lu Yan: Replying to "I have a follow up q..."



01:13:05 M G: Reacted to "Yes Akriha! So much ..." with



01:13:08 Alejandra Marquez: Reacted to "you didn't come

this..." with ❤️

01:13:13 Kevin Rapley: Reacted to "Tiziana, when user r..."

with 💡

01:13:20 Anthony Z: Replying to "I am a junior UX/UI ..."

Connect with someone in the networking session and get with them offline or after the event.

01:13:48 Abdulrahman: Is there an effective way to revive unmotivated users mid-session?

01:13:52 Abdulrahman: Or drop out?

01:13:55 Brian Corbitt: Replying to "I am a junior UX/UI ..."

Biggest thing is to go in with a curious mindset. DO NOT try and defend your design. Ask follow up questions to understand their answers.

01:14:06 Maria Donis: Replying to "I am a junior UX/UI ..."

No matter how many workshops I've ran, I ALWAYS get nervous. ALWAYS. And you know what, that's a good thing, because it's precisely what allows me to over prepare and therefore feel more confident by the time it starts. Also just remember your objective: why are you there and what data are you hoping to find out? As long as you know that, it doesn't matter what happens you will know how to improvise if needed in order to reach your objective.

01:14:21 Maria Donis: Reacted to "Biggest thing is to ..."

with ❤️

01:14:29 Parker Sorenson: Reacted to "Biggest thing is

to ..." with ❤️

01:14:34 Shanna Lea: Replying to "Is there an effectiv..."

take a break, or offer to reschedule the remainder of the session in a way that allows them to understand it's not because of something they did "wrong"

01:14:50 Bobby Bishop: Replying to "Is there an effectiv..."

Chest compressions are not the answer here?

01:15:00 Theresa Narvaez: Reacted to "Chest

compressions a..." with 😂

01:15:02 Brian Corbitt: Reacted to "Chest compressions a..."

with 😂

01:15:04 Jeff Chen: Reacted to "Chest compressions a..."

with 😂

01:15:04 Jacob Hutchings: Replying to "How might I realize ..."

Haha. I think pre and post-analysis

01:15:13 Jacob Hutchings: Replying to "How might I realize ..."

You have to understand them to recognise them
01:15:18 Stephanie Roncone: Hi all, posting once more:
feel free to connect with me on LinkedIn!

<https://www.linkedin.com/in/stephanie-roncone>
01:15:22 Lauren Singer - UXRS: Book recommendations:
01:15:25 Bobby Bishop: Replying to "How might I
realize ..."

peer review

01:15:32 Abdulrahman: 🙏
01:15:33 Cassie B: How can you suss out incentives that
the user may not even be aware of to get to the 'why' of the user's
actions? Ex. in research I'm doing now, users may explain and
perform actions, but their motives are external. Is there a simple
question to get to the meat of 'why'?
01:15:35 M G: How would you answer a stakeholder about
"what is a good n= to manage bias?"
01:15:36 Anthony Z: That's why transcripts are gold!
01:15:36 Lauren Singer - UXRS: Replying to "Book
recommendations..."

100 Things Every Designer Needs to Know About People: <https://www.amazon.com/Things-Designer-People-Voices-Matter/dp/0321767535>

01:15:42 Theresa Narvaez: Reacted to "That's why
transcrip..." with 👍
01:15:49 Linda Mitman: Reacted to "That's why transcrip..."
with 👍
01:15:51 Bobby Bishop: Reacted to "That's why transcrip..."
with 👍
01:15:53 Elly H.Y.: Happy to connect <http://linkedin.com/in/elham-hajiyousef>
01:16:06 Maria Donis: Replying to "Is there an
effectiv..."

I think it depends, I have had interviewees who look very reclutan
to answer/participate, one of them even rolled his eyes at me ._. If
you detect the participant is zero to very little interested, feel
free to cut the interview short and find a new participant. Don't
keep them longer when its clear they don't feel like participating.

01:16:13 Koraljka de Carina: Reacted to "you didn't come
this..." with ❤️
01:16:20 Angela McCue: Reacted to "Happy to connect htt..."
with 🙌
01:16:30 Abdulrahman: Reacted to "You have to understa..."
with +
01:16:31 Angela McCue: Reacted to "Hi all, posting once..."
with 🙌
01:16:33 Ariel Finno (she/her): Reacted to "I think it
depends, ..." with 👍
01:16:35 Maria Donis: Replying to "Is there an

effectiv..."

Obviously with manners lol don't tell them you're ending the interview because they're not cooperating. Just thank them for their time and let them know the interview is now over and if they'd like to add anything else.

01:16:39 Hariharan V: How can we use the AI to help reduce our bias or how can we use the upcoming AI technology for research purpose?

01:16:45 Parker Sorenson: Replying to "Is there an effectiv..."

Don't fall prey to the sunk-cost fallacy where you went through all the effort to get them there so you have to finish the interview if you're not getting anything useful.

01:16:50 Lauren Singer - UXRS: Replying to "Book recommendations..."

Designing with the Mind in Mind: https://www.amazon.com/s?k=designing+with+the+mind+in+mind&hvadid=580696713529&hvdev=c&hvlocphy=9013196&hvnetw=g&hvqmt=e&hvrnd=13774759551876171119&hvtargid=kwd-19245026837&hydadcr=22592_13493326&tag=googhydr-20&ref=pd_sl_960la81e7a_e

01:16:54 Maria Donis: Reacted to "Don't fall prey to t..." with ❤️

01:17:05 Shanna Lea: Replying to "How can we use the A..."

AI is created by humans, therefore it also has bias

01:17:07 Tammy Fritz: Minimum number of users to test a website?

01:17:12 Andrea Falke: Reacted to "AI is created by hum..." with 🙌

01:17:16 Cecilia Alcantara-Bedford: Reacted to "AI is created by hum..." with 🙌

01:17:21 Lauren Singer - UXRS: Replying to "Book recommendations..."

design for how people think: <https://www.amazon.com/Designing-How-People-Think-Products/dp/1491985453>

01:17:29 Eric Atkinson: Search for CEOs in the US

01:17:31 Cecilia Alcantara-Bedford: Reacted to "Chest compressions a..." with 😂

01:17:36 Ariel Finno (she/her): Reacted to "Search for CEOs in t..." with 👍

01:17:36 M G: Thanks again for the great talk, and happy to connect from NYC/Paris! <https://www.linkedin.com/in/marie-griffin-8650944/>

01:17:37 Koyel Ranu: +1

AI is amplifying biases

01:17:41 Nate UXRS: Replying to "Book

recommendations..."

<https://www.amazon.com/Decoding-Why-Behavioral-Science-Generation-ebook/dp/B0898YB733>

01:17:46 Mike Rodriguez: I remember that pic.

01:17:49 Lauren Singer - UXRS: Replying to "Book recommendations..."

design for behavior change: <https://www.amazon.com/Designing-Behavior-Change-Psychology-Behavioral/dp/1449367623>

01:17:50 Koraljka de Carina: Replying to "I am a junior UX/UI ..."

@Brian Corbitt I write down the questions. I ask them and move to the next question. I have a hard time coming with the follow up questions on the spot?

01:17:53 Ariel Finno (she/her): Prisoners were African-american males

01:17:53 Meg Wyble: Whatever data goes into the Ai completely impacts the biases so something like ChatGPT which has captured the whole of the internet, is also grabbing info from sites that have severe biases on the data etc

01:17:55 Bobby Bishop: Replying to "Is there an effectiv..."

Return your participants to the world at least as good as you found them

01:17:55 Brooke Poyhonen: Reacted to "+1

AI is amplifyin..." with 👍

01:17:55 Koyel Ranu: We can only be conscious and aware of our biases and see things that way

01:17:58 Angela McCue: Happy to connect as well: <https://www.linkedin.com/in/angela-mccue-b3843911>

01:18:01 Maria Donis: Replying to "How can we use the A..."

I have tried incorporating AI before in my user research, and you can use it to save you time on say for example transcriptions of interviews. But you can't use it for data analysis because the AI can be biased depending on the algorithm it was programed with

01:18:02 Abdulrahman: Replying to "Is there an effectiv..."

Much thanks everyone! All makes sense, and yes the sunk cost emotionality does make for a burden :(

01:18:03 Stephanie Roncone: Reacted to "Book recommendations..." with 🙌

01:18:04 Dana Akins-Adeyemi: I've used AI to take notes of recorded interviews

01:18:04 Linda Mitman: Totally agree

01:18:06 Parker Sorenson: Replying to "Minimum number of us..."

Depends on the project but typically you go until you're not getting any new responses or they identify website-breaking issues.

01:18:13 M G: Reacted to "Minimum number of us..." with
👍

01:18:22 Abdulrahman: Reacted to "Return your particip..."
with +

01:18:23 Ariel Finno (she/her): Barbies from an African
country were holding machine guns if I remember correctly

01:18:28 emabini: Reacted to "Totally agree" with 👍

01:18:31 Brian Corbitt: Replying to "Minimum number of us..."
When you start getting repeated responses/actions and aren't really
learning anything new. For Qual studies, start with 5 and add
another 5 if you are still getting new findings

01:18:34 Nisha Balaraman: We would love to hear your
feedback! Share your thoughts about today's event:
<https://forms.gle/eszpRkdAqn8W6VWU9>

01:18:36 Alice Tzou: I'm in Toronto, happy to connect
with folks in Canada. <https://www.linkedin.com/in/alicetzou/>

01:18:41 M G: Reacted to "When you start getti..." with
👍

01:18:41 Maria Donis: Replying to "Minimum number of
us..."

Typically 5 users is more than enough as you can see in NNGrup's
formula, but that applies as long as you have found patterns in
their answers. If each user has told you completely different things
then that means you need to talk to more people until you detect
patterns.

01:18:45 Arielle Jean-Baptiste: Where can we find the link
to the recordings afterwards?

01:18:51 Bobby Bishop: Replying to "How can we use the
A..."

garbage in; garbage out especially with AI

01:18:51 Shanna Lea: Thank you so much Tiziana!

01:18:54 Linda Mitman: Thank you so much this was amazing!

01:18:57 Lauren Singer - UXRS: Thank you!!!

01:18:58 Bobby Bishop: Reacted to "Book recommendations..."
with 🙌

01:18:59 Abdulrahman: Thank you All!

01:18:59 Arielle Jean-Baptiste: Thank you!

01:18:59 Jennifer Mok: Thank you!!

01:19:00 Sean Tangco: THANK YOU!!! That was so amazing =)

01:19:00 Ann K Chou: thank you.

01:19:01 Luis Marín: Thank you so much

01:19:03 Alex: Thank you!

01:19:04 Julie Dawson: 🙌

01:19:06 Michael Selz: 😊

01:19:06 Alejandra Marquez: Thank you!!

01:19:07 Kristie (she/her): Thank you!

01:19:07 Parker Sorenson: Thank you Tiziana!

01:19:09 Diane She/Her: Nice Deck!!!!

01:19:11 Tina | UXR: Thank you, this was fantastic

01:19:12 Angie Lacey: really interesting and informative,

thanks Tiziana!

01:19:14 Xinyue Zuo: Thank you!
01:19:22 PS Carolina Castillo: thank you so much!
01:19:28 Becky Gersbacher: Thank you!
01:19:29 emabini: Nice visual presentation as well!
01:19:40 Lauren Singer - UXRS: Reacted to "Nice visual
presenta..." with 👍
01:19:40 Sara Loup: Thank you!
01:19:48 Harley Jebens: Cannot network tonight, but enjoyed
the presentation. As always in these events, I learned quite a bit.
01:19:49 Nate UXRS: Reacted to "Nice visual presenta..."
with 👍
01:20:00 Nate UXRS: Reacted to "Cannot network tonig..."
with 👍
01:20:00 Nisha Balaraman: If you feel comfortable,
turn on your video for networking with others! Makes it a bit easier
in this remote world!
01:20:07 Seyhan Kayhan: 🙌 thanks
01:20:20 Brian Corbitt: Replying to "I am a junior UX/UI ..."
You can say things like "can you tell me more about that" or "can
you explain that a little more"
01:20:23 Nisha Balaraman: Check out the UXRS website
for information about past events, upcoming events, and more!
<https://www.uxresearchandstrategy.com/>
01:20:28 Joy Dong: Thank you so much for your time!
Great presentation.
01:20:28 Abdulrahman: Took a lot, thank you so much!
01:20:34 Maggie T.: Reacted to "You have to understa..."
with +
01:20:36 Nate UXRS: We would love to hear your feedback!
Share your thoughts about today's event:
<https://forms.gle/eszpRkdAqn8W6VWU9>
01:20:46 Maggie T.: Replying to "How might I
realize ..."

Look at the heuristics around cognitive biases to start

01:20:48 Angela McCue: Thanks for this!
01:21:00 Bobby Bishop: Reacted to "Look at the heuristi..."
with 👍
01:21:18 Maggie T.: Hello. Looking for research ops or
UX research roles. Feel free to connect: <https://www.linkedin.com/in/maggietaoe>
01:31:29 Julie Dawson: I'm a UI designer transitioning from
Graphic Design, and looking for a UI role, I'd love to connect:
<https://www.linkedin.com/in/juliesearsdawson/>
01:31:40 Nisha Balaraman: Connect with us! Use our
LinkTree with links to all our social media channels.
<https://linktr.ee/uxrs>
01:31:47 Julie Dawson: Reacted to "Connect with us! Use..."
with ❤️
01:36:50 Katherine Heupel: Thanks all! Unable to
continue this evening. Tiziana, thank you for a wonderful session!

01:40:11 Nisha Balaraman: Please fill out the post-event survey and let us know what you thought about tonight's event!
<https://forms.gle/eszpRkdAqn8W6VWU9>

01:44:43 emabini: Good to meet those in the breakout rooms, Happy to connect with you.
<https://www.linkedin.com/in/emilymabini/>

01:44:58 John Morton: I'll join the list of folks sharing their LinkedIn: <https://linkedin.com/in/john-e-morton>

01:45:00 Hannah Coley: Thank you! I have to drop, but this was wonderful!!!

01:45:04 Ann K Chou: happy to meet you too <https://www.linkedin.com/in/annkchou/>

01:45:05 Bai Pai: Looking forward to connect everyone here: <https://linkedin.com/in/baipai>

01:45:07 Nisha Balaraman: Check out eventbrite for all upcoming events. Subscribe and don't miss a single event.
<https://ux-research-and-strategy.eventbrite.com/>

01:45:10 Nate UXRS: Tell us what you thought of today's event:
<https://forms.gle/eszpRkdAqn8W6VWU9>

01:45:27 Nisha Balaraman: Check out the UXRS website for information about past events, upcoming events, and more!
<https://www.uxresearchandstrategy.com/>

01:45:29 Angie Lacey: Thanks everyone, I have to run. It was great!

01:45:42 emabini: Reacted to "happy to meet you to..." with 🙌

01:45:43 tiziana d'Ag: gotta run. Thank you again for having me

01:45:57 Julie Dawson: Reacted to "gotta run. Thank you..." with ❤️

01:46:00 Mike Rodriguez: Reacted to "gotta run. Thank you..." with 👍

01:46:05 Bobby Bishop: Reacted to "gotta run. Thank you..." with ❤️

01:46:06 Mike Rodriguez: Reacted to "gotta run. Thank you..." with ❤️

01:46:08 Diego Parra: Hey! Feel free to connect. I'm Diego, UXR currently working in PwC, most of my experience has been on Fintech and would like to do more diverse projects related to new products and innovation
<https://www.linkedin.com/in/diegoph/>

01:46:09 Maggie T.: Hello. I am a UX researcher at two nonprofits who is sooking for research ops or UX research roles, preferably in the consumer goods industry. If your team is looking for a capable professional with a versatile background, let's talk. Feel free to connect with me on LinkedIn: <https://www.linkedin.com/in/maggietaoe>

01:46:22 Theresa Narvaez: Reacted to "gotta run. Thank you..." with ❤️

01:46:27 Nisha Balaraman: Want to keep the conversation going after the event? Sign up for our Slack channel.

Fill in this form.

<https://forms.gle/UiMSCzeFDBcEVVtQ8>

01:47:02 Farnaz Labbaf: +

01:47:29 Maria Donis: Im sorry what was the question again?

01:47:29 John Morton: @Abdulrahman I'm doing some research into something similar. Would Love to compare some notes.

01:48:54 M G: My computer is about to die, so I will say thanks and good night, please feel free to connect with me, longtime investigative researcher, re: deep dive interviewing best practices or other research topics! <https://www.linkedin.com/in/marie-griffin-8650944/>

01:49:08 Nate UXRS: Reacted to "My computer is about..."

with 🙌

01:49:54 Natalie Tashchuk (she/her): I'm a recent computer science graduate from the University of Portland and I'd love to connect! I'm passionate about UX/UI but I'm looking for any entry level

developer jobs. <https://www.linkedin.com/in/natalie-tashchuk>

01:50:30 Parker Sorenson: 100%

01:51:49 Nisha Balaraman: Caring & Candid Live Resume Feedback Session with Amy Santee

<https://www.youtube.com/watch?v=7gy4R0GRbCU&t=33s>

01:51:52 Cecilia Alcantara-Bedford: Hang Xu? With a "hot take"?? lol jk

01:52:54 Abdulrahman: Would love to chat about this John, my email updownskynet@gmail.com

01:53:46 John Morton: Reacted to "Would love to chat a..."

with 👍

01:54:08 Brooke Poyhonen: That makes me think that they are trying to fish for free work from their applicants.

01:54:30 Nate Osei: Replying to "That makes me think ..."

My thoughts exactly

01:54:31 Parker Sorenson: Replying to "That makes me think ..."

I've had several that felt like this as well

01:54:43 Cecilia Alcantara-Bedford: Reacted to "That makes me think ..." with 🙌

01:54:59 Efe Agadagba: I agreed with the UK the interview process so stressful

01:55:52 Jennifer McRae: @ Abdulrahman, what was it that you want to chat about? Which subject?

01:57:52 Abdulrahman: I think John Morton is working on marrying business outcomes with user experience, or financial wellbeing for fintech users- both topics are quite interesting! :]

01:58:07 Rachel Magaji: Reacted to "I think John Morton ..."

with 👍

01:58:16 Maggie T.: Use the resume builder offered by your government job portal. That helps with getting your resume noticed.

01:58:55 Abdulrahman: I'm currently reading Design for Behavior Change, and realizing I do quite a lot of solution erring. Any frameworks to combat the urge to jump into outputs?
01:59:26 Abdulrahman: Replying to "I'm currently readin..."
Solutioneering**
02:01:19 Taylor: I have to leave for now, but I will be back for more of these. Thank you!
02:03:20 Sarah Al-Douqi: Thank you UXRS and everyone! Informative as always! Would love to connect via LinkedIn <https://www.linkedin.com/in/sarah-m-al-ghamdi/>
02:03:35 John Morton: I have to jump off for now, but thank you very much for this. I look forward to reviewing the recording again!
02:03:53 Jennifer McRae: Thank you all, it was a pleasure talking to you!
02:04:25 PS Carolina Castillo: i want to connect to! www.linkedin.com/in/maría-carolina-castillo-cornejo-487bb712
02:05:46 PS Carolina Castillo: www.linkedin.com/in/maría-carolina-castillo-cornejo-487bb712
02:06:54 Koraljka de Carina: I will have to go. I am really happy to have found this. It was very good. Thank you for all the resources!!!
02:07:18 Cecilia Alcantara-Bedford: Replying to "www.linkedin.com/in/..."

add the <https://> at the beginning to turn it into a link 😊

02:08:10 PS Carolina Castillo: <https://www.linkedin.com/in/maría-carolina-castillo-cornejo-487bb712> thanks Cecilia
02:08:22 Brooke Poyhonen: Thank you for another great session! I always like the interesting conversations at the end. I have to grab dinner, but here is my LinkedIn if anyone is interested in connecting! <https://www.linkedin.com/in/brookepoyhonen/>
02:08:49 Diane She/Her: look forward to the next event...thank for all that you do to make these meetings come together! gotta go... nice to meet you all...
02:08:53 PS Carolina Castillo: <https://www.linkedin.com/in/maría-carolina-castillo-cornejo-487bb712>
02:11:33 PS Carolina Castillo: psychological first aids always be helpfull also
02:14:03 Maria Donis: Replying to "psychological first ..."

Yeah would be super cool to have a team who can intervene in case something goes very wrong or someone starts having an episode [psychologically or medically], but at the very least a protocol like Kevin and Ceceilia suggested too

02:14:06 Maria Donis: Reacted to "psychological first ..." with ❤️
02:14:11 Cecilia Alcantara-Bedford: Reacted to "psychological first ..." with ❤️
02:14:23 emabini: What was Jerod's last name?
02:14:38 Cecilia Alcantara-Bedford: Jared Spool
02:14:45 emabini: Reacted to "Jared Spool" with 👍

02:14:52 emabini: Replying to "Jared Spool"

Thanks!

02:15:15 Cecilia Alcantara-Bedford: Replying to "Jared Spool"

Join his group, Leaders of Awesomeness, to be able to watch his weekly talks

02:15:31 Ann K Chou: As I am coming from a health care background, and my research involve recalling heaelh symptom hisotory. I recognize potential emotional involvement in this process.

That was how I handle it.

I give a sample interview question on the information pamphlet, with a list of emotional words (positive and negative), and point out if the potential participants feel they may experience post-trauma emotion.

they are advised not to participant.

my linkedin

<https://www.linkedin.com/in/annkchou>

open for connection.

02:15:40 Nate UXRS: Please fill out the post-event survey and let us know what you thought about tonight's event!
<https://forms.gle/eszpRkdAqn8W6VWU9>

02:15:45 Mike Rodriguez: <https://www.linkedin.com/in/jmspool/>

I follow him. He is a mountain of information.

02:15:54 Radhika Kamra: Thank you!

02:15:55 Ann K Chou: thank you